

ANNUAL REPORT

Volume I

31 July 2012

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REVISED ANNUAL REPORT TEMPLATE

The purpose of this revised Annual Report template is to address the need expressed by a number of municipalities for assistance in the preparation and development of improved content and quality of Municipal Annual Reports. This template provides an update to the MFMA Circular No. 11, issued in January 2005.

This template gives effect to the legal framework requirement, concepts and principals espoused in the White Paper on Local Government and Improving Government Performance. It reflects the ethos of public accountability. The content gives effect to information required for better monitoring and evaluation of government programmes in support of policy decision making. The template provides an improved overview of municipal affairs by combining the performance report data required under Municipal Systems Act Section 46 with annual report data referred to in that Act and in the MFMA.

The revised template makes its contribution by forging linkages with the Integrated Development Plan, Service Delivery and Budget Implementation Plan, Budget Reforms, In-year Reports, Annual Financial Statements and Performance Management information in municipalities. This coverage and coherence is achieved by the use of interlocking processes and formats.

The revised template relates to the Medium Term Strategic Framework particularly through the IDP strategic objectives; cross cutting nature of services offered by different spheres of government, municipal service outcome indicators; and the contextual material as set out in Chapters 3, 4 & 5. It also provides information on good management practice in Chapter 4; risk management in Chapter 2; and Supply Chain Management in Chapter 5; and addresses the Auditor-General's Report, dealing with Financial and Performance Management arrangements in Chapter 6. This opens up greater possibilities for financial and non financial comparisons between municipalities and improved value for money.

The revised template provides information on probity, including: anti-corruption strategies; disclosure of financial interests by officials and councillors; disclosure of grants by external parties, disclosure of loans and grants by municipalities. The appendices talk to greater detail including disaggregated information on municipal wards, among others. Notes are included throughout the format to assist the compiler to understand the various information requirements.

The financial years contained in this template are explained as follows:

- Year -1: The previous financial year;
- Year 0: The financial year of reporting;
- Year 1: The following year, mostly requires future targets; and
- The other financial years will follow a similar sequence as explained above.

We wish to express our gratitude to the members of the Annual Report Reference Group, consisting of national, provincial and municipal officials for their inputs and support throughout the development of this document.

MFMA Implementation Unit, National Treasury

July 2012

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CHAPTER 1 – MAYOR'S FOREWORD AND EXECUTIVE SUMMARY

COMPONENT A: MAYOR'S FOREWORD

MAYOR'S FOREWORD

a. Vision:

A succinct narrative on the direction of travel, key strategic objectives and the major changes that are being addressed. This is the most important single statement in the Annual Report.

b. Key Policy Developments:

This is based on Strategic alignment to the Provincial Growth and Development Strategy, and the IDP strategies included in the IDP especially with focus on impact and outcome achieved – bearing in mind that foreword provides details that should be included in the chapters to follow.

c. Key Service Delivery Improvements:

Comment on the major successes of the year included and provide an indication of challenges overcome.

d. Public Participation:

Methods and/or processes used to increase public awareness on service availability engage public in decision making and improve accountability to communities.

e. Future Actions:

Initiatives committed whereby service delivery will be improved over the next few years.

f. Agreements / Partnerships: Announcements on special partnerships initiated.

g. Conclusion: Final thoughts on the year.

(Signed by :) _____

Mayor/Executive Mayor

Delete Directive note once comment is completed – The Mayor may wish to make brief mention of initiatives attempted that were not entirely successful in the interests of accountability and forming a closer, trusting relationship with the community.

T 1.0.1

COMPONENT B: EXECUTIVE SUMMARY

1.1. MUNICIPAL MANAGER'S OVERVIEW

MUNICIPAL MANAGER'S OVERVIEW

Delete Directive note once comment is completed - Municipal Manager to provide brief comments on improvements made to service delivery and 'mechanisms' or initiatives' initiated during the year to improve overall efficiency and effectiveness of municipal activities. Provide specific references with regard to: (i) the alignment of services to IDP indicators and Council priorities; (ii) service delivery performance; (iii) financial sustainability as represented by the financial health ratios; (iv) the efforts the municipality is making to conserve power and water in its offices and other facilities to compliment the conservation measures its residents are being requested to adopt in their own housekeeping; and (v) provide details of administrative policies made during the year reflecting the pressures from the world recession that impact on everyone (e.g. restrictions on conferences and other events outside your municipality and the use of meeting accommodation other than your municipality's own venues).

Please describe any shared service arrangements (e.g. sharing ICT; payroll, billing, revenue collection; or internal audit) your municipality has entered into with other municipalities (or other organisations). Give the reasons and the effects. The Municipal Manager to briefly describe changes resulting from demarcation process and assignment of functions to the municipality, if any.

T 1.1.1

1.2. MUNICIPAL FUNCTIONS, POPULATION AND ENVIRONMENTAL OVERVIEW

INTRODUCTION TO BACKGROUND DATA

Delete Directive note once comment is completed - Refer briefly to the contributions made by your municipality (including municipal entities) to satisfy the basic requirements for: Water; Sanitation; Electricity; Refuse; and housing; local Economic Development; Roads; Storm Water Drainage and local planning approvals (as applicable). Refer briefly to the key characteristics and implications of your municipality's population profile.

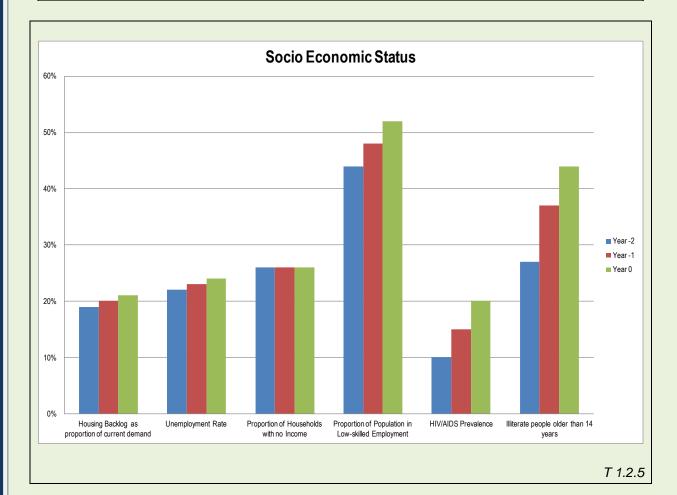
T 1.2.1

Population Details										
Population '000										
A		Year -2			Year -1			Year 0		
Age	Male	Female	Total	Male	Female	Total	Male	Female	Total	
Age: 0 - 4			0			0			C	
Age: 5 - 9			0			0			C	
Age: 10 - 19			0			0			C	
Age: 20 - 29			0			0			C	
Age: 30 - 39			0			0			C	
Age: 40 - 49			0			0			C	
Age: 50 - 59			0			0			C	
Age: 60 - 69			0			0			C	
Age: 70+			0			0			C	
Source: Statistics SA	Source: Statistics SA T 1.2.2									



Municipality | CHAPTER 1 – MAYOR'S FOREWORD AND EXECUTIVE SUMMARY 10

Socio Economic Status										
Year	Housing Backlog as proportion of current demand	Unemployment Rate	Rate Households Population in Prevalence with no Income Low-skilled Employment		Illiterate people older than 14 years					
Year -2	19%	22%	26%	44%	10%	27%				
Year -1	20%	23%	26%	48%	15%	37%				
Year 0	21%	24%	26%	52%	20%	44%				
T 1.2.4										



Overview of Neighbourhoods within ' <i>Name of Municipality</i> '					
Settlement Type		Households		Population	
Towns					
Sub-To	otal		0	0	
Townships					
Sub-To	-tl		0	0	
Rural settlements	Jiai		0	0	
Sub-To	otal		0	0	
Informal settlements					
Sub-To	otal		0	0	
Тс	otal		0	0	
				T 1.2.6	

Natural Resources				
Major Natural Resource	Relevance to Community			
	Т 1.2.7			

Municipality | CHAPTER 1 – MAYOR'S FOREWORD AND EXECUTIVE SUMMARY 12

COMMENT ON BACKGROUND DATA:

Delete Directive note once comment is completed - Set out Key challenges and opportunities for the municipality arising from the data provided in this demographic section. Discuss the relevance of the 5 Major resources and the ways in which your municipality is trying to improve the positive impact they have on the local community.

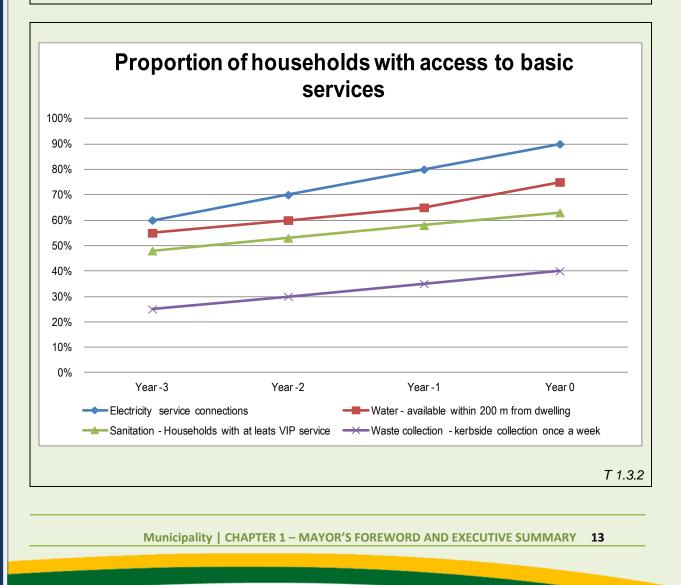
T 1.2.8

1.3. SERVICE DELIVERY OVERVIEW

SERVICE DELIVERY INTRODUCTION

Delete Directive note once comment is completed - Provide a brief introduction to basic service delivery achievements and challenges including a brief specific comment on service delivery to indigents.

T 1.3.1



COMMENT ON ACCESS TO BASIC SERVICES:

<u>Delete Directive note once comment is completed</u> - Explain the shortfalls in service contained in the diagram above.

T 1.3.3

1.4. FINANCIAL HEALTH OVERVIEW

FINANCIAL OVERVIEW

Delete Directive note once comment is completed - Provide a brief introduction on the financial sustainability of the municipality commenting on key successes and outcomes in Year 0 (Current Year) and those things that were challenging and required rectification – state how such challenges are being addressed. Comment also on the financial health of the municipality as derived from the financial ratios in Chapter 5.

T 1.4.1

	Financial Overview: Year 0						
			R' 000				
Details	Original budget	Original budget Adjustment Budget					
Income:							
Grants	200	205	203				
Taxes, Levies and tariffs	345	355	365				
Other	100	80	78				
Sub Total	645	640	646				
Less: Expenditure	644	640	645				
Net Total*	1	0	1				
* Note: surplus/(defecit)			T 1.4.2				

Operating Ratios				
Detail	%			
Employee Cost				
Repairs & Maintenance				
Finance Charges & Impairment				
	T 1.4.3			

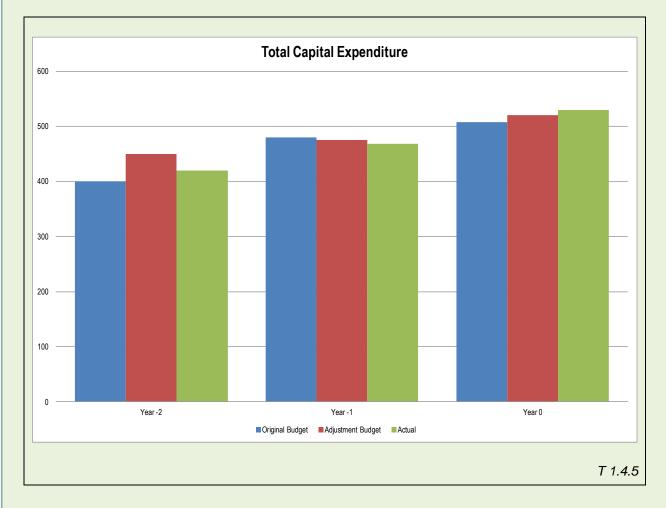
Municipality | CHAPTER 1 – MAYOR'S FOREWORD AND EXECUTIVE SUMMARY 14

COMMENT ON OPERATING RATIOS:

Delete Directive note once comment is completed - Explain variances from expected norms: 'Employee Costs' expected to be approximately 30% to total operating cost; 'Repairs and maintenance' 20%; Finance Charges and Impairment 10%.

T 1.4.3

Total Capital Expenditure: Year -2 to Year 0							
R'00							
Detail	Year -2	Year -1	Year 0				
Original Budget	400	480	508				
Adjustment Budget	450	475	520				
Actual	420	468	530				
			T 1.4.4				



Municipality | CHAPTER 1 – MAYOR'S FOREWORD AND EXECUTIVE SUMMARY 15

COMMENT ON CAPITAL EXPENDITURE:

Delete Directive note once comment is completed – Explain variations between Actual and the Original and Adjustment Budgets.

T 1.4.5.1

1.5. ORGANISATIONAL DEVELOPMENT OVERVIEW

ORGANISATIONAL DEVELOPMENT PERFORMANCE

Delete Directive note once comment is completed – Provide an overview of key Organisational Development issues based on information contained in Chapter 4.

T 1.5.1

1.6. AUDITOR GENERAL REPORT

AUDITOR GENERAL REPORT: YEAR 0 (CURRENT YEAR)

Delete Directive note once comment is completed – State the type of opinion given (disclaimer; adverse opinion; qualified opinion; unqualified opinion with 'other matters'; and an unqualified opinion) and briefly explain the issues leading to that opinion. In terms of a disclaimer you must state that 'the accounts of this municipality were too deficient in essential detail for the Auditor General to form an opinion as the financial viability or rectitude of this municipality'. If opinion is unqualified, briefly explain the key steps taken to accomplish and maintain (where appropriate) this important achievement. Note that the full audit report should be contained in chapter 6 of the Annual Report.

T 1.6.1

1.7. STATUTORY ANNUAL REPORT PROCESS

No	Activity	Timeframe
1	Consideration of next financial year's Budget and IDP process plan. Except for the legislative content, the process plan should confirm in-year reporting formats to ensure that reporting and monitoring feeds seamlessly into the Annual Report process at the end of the Budget/IDP implementation period	
2	Implementation and monitoring of approved Budget and IDP commences (In- year financial reporting).	July
3	Finalise the 4th quarter Report for previous financial year	
4	Submit draft year 0 Annual Report to Internal Audit and Auditor-General	
5	Municipal entities submit draft annual reports to MM	
6	Audit/Performance committee considers draft Annual Report of municipality and entities (where relevant)	
8	Mayor tables the unaudited Annual Report	
9	Municipality submits draft Annual Report including consolidated annual financial statements and performance report to Auditor General	August
10	Annual Performance Report as submitted to Auditor General to be provided as input to the IDP Analysis Phase	
11	Auditor General audits Annual Report including consolidated Annual Financial Statements and Performance data	September - October
12	Municipalities receive and start to address the Auditor General's comments	
13	Mayor tables Annual Report and audited Financial Statements to Council complete with the Auditor- General's Report	November
14	Audited Annual Report is made public and representation is invited	
15	Oversight Committee assesses Annual Report	
16	Council adopts Oversight report	
17	Oversight report is made public	December
18	Oversight report is submitted to relevant provincial councils	
19	Commencement of draft Budget/ IDP finalisation for next financial year. Annual Report and Oversight Reports to be used as input	January
		T 1.7.1

COMMENT ON THE ANNUAL REPORT PROCESS:

Delete Directive note once comment is completed –Explain the importance of achieving the above deadlines to prepare the Annual Report nearer the end of the financial year and to provide the next budget process with a wide range of data from the outset. Include a statement to explain the importance of alignment between the IDP, Budget and Performance Management System as dealt with at item 1 or the schedule. Explain any failures to achieve the above timescales.

T 1.7.1.1



CHAPTER 2 – GOVERNANCE

INTRODUCTION TO GOVERNANCE

Delete Directive note once comment is completed - Provide brief introduction to the nature of governance and the relationship between the four components in this Chapter.

T 2.0.1

COMPONENT A: POLITICAL AND ADMINISTRATIVE GOVERNANCE

INTRODUCTION TO POLITICAL AND ADMINISTRATIVE GOVERNANCE

Note: The Constitution section 151 (3) states that the council of a municipality has the right to govern on its own initiative, the local government affairs of the local community.

<u>Delete Directive note once comment is completed</u> - Provide brief introduction to Political and Administrative governance at your municipality.

T 2.1.0

2.1 POLITICAL GOVERNANCE

INTRODUCTION TO POLITICAL GOVERNANCE

Note: MFMA section 52 (a): The Mayor must provide general political guidance over the fiscal and financial affairs of the municipality

Delete Directive note once comment is completed - Provide brief introduction to Political governance at your municipality, particularly the key committees, how the political system works at the top. State whether there is an Audit Committee attached to your municipality that provides opinions and recommendations on financial processes and performance and provides comments to the Oversight Committee (or some other stated committee) on the Annual Report. State whether your municipality has established an Oversight Committee, comprised of non-executive councillors, with the specific purpose of providing your Council with comments and recommendations on the Annual Report. Confirm that the Oversight Committee report will be published separately in accordance with MFMA guidance.

T 2.1.1

Municipality | CHAPTER 2 – GOVERNANCE 19

Photos	POLITICAL STRUCTURE	
		Function
	MAYOR	
	(Name)	
	DEPUTY MAYOR	
	(Name)	
	SPEAKER	
	(Name)	
	CHIEF WHIP	
	(Name)	
	(Name)	
Photos (optional)	MAYORAL COMMITTEE/ EXECUTIVE COMMITTEE	
	(Names)	
	Delete Directive note once change is completed - Delete	
	Mayoral/Executive Committee as appropriate	

COUNCILLORS

<u>Delete Directive note once comment is completed</u> - Provide a brief paragraph on the Councilors, indicating the total number of Councilors and making a distinction between ward councilors and those appointed on a proportional basis. Refer to **Appendix A** where a full list of Councilors can be found (including committee allocations and attendance at council meetings).

Also refer to **Appendix B** which sets out committees and committee purposes.

T 2.1.2

POLITICAL DECISION-TAKING

<u>Delete Directive note once comment is completed</u> – Explain how political decisions are taken and provide the percentage of Council Resolutions implemented against the number of decisions taken. List those not implemented and indicate why not.

T 2.1.3

2.2 ADMINISTRATIVE GOVERNANCE

INTRODUCTION TO ADMINISTRATIVE GOVERNANCE

Note: MFMA section 60 (b): The Municipal Manager of a municipality is the accounting officer of the municipality for the purposes of this Act and must provide guidance on compliance with this Act to political structures; political office bearers, and officials of the municipality and any entity under the sole or shared control of the municipality.

Delete Directive note once comment is completed – Comment as appropriate e.g. more general explanations than can be give in the table set out below concerning the roles of Municipal Manager, Deputy Municipal Managers and Executive Directors. Explain how they work together corporately in their thematic and service group roles to make the greatest impact on service delivery. Explain any major structural changes made or structural reviews commenced during the year.

T 2.2.1

Photo	TOP ADMINISTRATIVE STRUCTURE Function TIER 1 MUNICIPAL MANAGER (Name)
Photo	(Name)
Executive	DEPUTY MUNICIPAL MANAGER: Title
Directors	(Name)
	DEPUTY MUNICIPAL MANAGER: Title
	(Name)
	TIERS 2 AND 3
Directors	EXECUTIVE DIRECTOR: Title
Optional	(Name)
	DIRECTOR: title
	(Name)
	DIRECTOR: title
	(Name)
	etc
	EXECUTIVE DIRECTOR: Title
	(Name)
	Director: title
	(Name)
	etc
	EXECUTIVE DIRECTOR: title
	(Name)
	Director: title
	(Name)
	etc
	EXECUTIVE DIRECTOR: title
	(Name)
	etc
	Note: * denotes officials on fixed term
	performance contracts reporting to the T2.2.2
	Municipal Manager under the Municipal Systems Act Section 57.
	tive - Include all approved posts but note as vacant where applicable. Ensure that a
Section 57 pc	osts are captured. Set out directors/third tier posts under relevant executive director

COMPONENT B: INTERGOVERNMENTAL RELATIONS

INTRODUCTION TO CO-OPERATIVE GOVERNANCE AND INTERGOVERNMENTAL RELATIONS

Note: MSA section 3 requires that municipalities exercise their executive and legislative authority within the constitutional system of co-operative governance envisage in the Constitution section 41.

<u>Delete Directive note once comment is completed</u> - Provide a brief overview of co-operative governance and intergovernmental relations for your municipality. Explain the various contributions to service delivery offered by those involved.

T 2.3.0

2.3 INTERGOVERNMENTAL RELATIONS

NATIONAL INTERGOVERNMENTAL STRUCTURES

<u>Delete Directive note once comment is completed</u> - Explain the participation of your municipality in National Forums and the benefit derived from these forums.

T 2.3.1

PROVINCIAL INTERGOVERNMENTAL STRUCTURE

Delete Directive note once comment is completed - Describe meetings attended by your municipality to progress issues of mutual interest with neighboring municipalities, provincial government and national government to address policy and practice matters. Explain the value obtained from these activities in year 0.

T 2.3.2

RELATIONSHIPS WITH MUNICIPAL ENTITITIES

Delete Directive note once comment is complete – Explain how your municipal entities take decisions at the top and how they are held accountable to your municipality and your citizens for the quantity, quality and value for money of the services they deliver. Refer to policy development, coordination and monitoring arrangements used to support your entities. A complete list of entities and delegated functions should be set out in **Appendix D**.

T 2.3.3

DISTRICT INTERGOVERNMENTAL STRUCTURES

Delete Directive note once comment is completed - Explain the mechanisms by which relationships between municipalities within your Municipal District are conducted and specifically how your municipality benefits from these arrangements – for district and local municipalities

T 2.3.4



COMPONENT C: PUBLIC ACCOUNTABILITY AND PARTICIPATION

OVERVIEW OF PUBLIC ACCOUNTABILITY AND PARTICIPATION

Note: MSA section 17 (2): requires a municipality to establish and organise its administration to facilitate a culture of accountability amongst its staff. Section 16 (1): states that a municipality must develop a system of municipal governance that compliments formal representative governance with a system of participatory governance. Section 18 (a) - (d): requires a municipality to supply its community with information concerning municipal governance, management and development.

Delete Directive note once comment is completed - Provide a brief comment on how your municipality carries out these responsibilities, improvements made during the year and benefits derived from these activities during the year.

T 2.4.0

2.4 PUBLIC MEETINGS

COMMUNICATION, PARTICIPATION AND FORUMS

Delete Directive note once comment is completed - Include brief examples of public communication and participatory initiatives employed by your municipality. Ensure that the reader understands that consultation takes place throughout the year on various issues including matters raised by members of the community. Make specific reference to the IDP/Budget and Performance Management Representative forums, timing of meetings, approximate numbers attending, the purpose of the meetings and the groups usually represented at each meeting. Indicate methods used to improve the efficiency and effectiveness of these forums. Explain the use of municipal websites and opinion surveys as referred to later in this chapter.

T 2.4.1

WARD COMMITTEES

Delete Directive note once comment is completed - Set out the key purposes of ward committees, the major issues that the ward committee system has dealt with during the year. Refer to **Appendix E** which contains further details on ward committee governance and to **Appendix F** that contains performance data on a ward by ward basis.

T 2.4.2

	Public Meetings								
Nature and purpose of meeting	Date of events	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Community members attending	Issue addressed (Yes/No)	Dates and manner of feedback given to community			
						T 2.4.3			

COMMENT ON THE EFFECTIVENESS OF THE PUBLIC MEETINGS HELD:

<u>**Delete Directive note once comment is completed**</u> – Set out the key benefits for the municipality and the public from the above mentioned meetings.

T 2.4.3.1



2.5 IDP PARTICIPATION AND ALIGNMENT

IDP Participation and Alignment Criteria*	Yes/No
Does the municipality have impact, outcome, input, output indicators?	
Does the IDP have priorities, objectives, KPIs, development strategies?	
Does the IDP have multi-year targets?	
Are the above aligned and can they calculate into a score?	
Does the budget align directly to the KPIs in the strategic plan?	
Do the IDP KPIs align to the Section 57 Managers	
Do the IDP KPIs lead to functional area KPIs as per the SDBIP?	
Do the IDP KPIs align with the provincial KPIs on the 12 Outcomes	
Were the indicators communicated to the public?	
Were the four quarter aligned reports submitted within stipulated time frames?	
* Section 26 Municipal Systems Act 2000	•
	T 2.5

COMPONENT D: CORPORATE GOVERNANCE

OVERVIEW OF CORPORATE GOVERNANCE

<u>Delete Directive note once comment is completed</u> - Please explain in brief the scope of corporate governance.

T 2.6.0

2.6 RISK MANAGEMENT

RISK MANAGEMENT

Note: MFMA section 62 (i) (c) requires a municipality to have and maintain an effective, efficient and transparent system of risk management.

Delete Directive note once comment is completed – Explain briefly the need for risk management (See MFMA section 62 (1) (c) (i)); explain the service department role; and state the top five risks to the municipality.

T 2.6.1

Municipality | CHAPTER 2 – GOVERNANCE 26

2.7 ANTI-CORRUPTION AND FRAUD

FRAUD AND ANTI-CORRUPTION STRATEGY

Note: See Chapter 4 details of Disciplinary Action taken on cases of financial mismanagement (T 4.3.6). MSA 2000 s 83 (c) requires providers to be chosen through a process which minimizes the possibility of fraud and corruption.

Delete Directive note once comment is completed - Describe in broad terms what strategies are in place to prevent corruption, fraud and theft. Also indicate key risk areas and processes put in place as a deterrent – e.g. division of duties, internal audit review of processes and adherence thereto, Audit Committees that exclude politicians and officials as voting members, condemnation by mayor and municipal manager of corrupt practices and involvement of the police as soon as grounds for suspicion become evident. Note that this information is sensitive; therefore municipalities should not provide names of people involved in investigations. Please state that your municipality's Audit Committee recommendations for year 0 are set out at **Appendix G**. If your municipality does not have a functioning Audit Committee then give reasons and describe how this is being addressed.

T 2.7.1

2.8 SUPPLY CHAIN MANAGEMENT

OVERVIEW SUPPLY CHAIN MANAGEMENT

Note: MFMA section 110 - 119; SCM Regulations 2005; and relevant MFMA circulars set out required processes and guidance manuals to help ensure that SCM arrangements provide appropriate goods and services, offer best value for money and minimize the opportunities for fraud and corruption.

Delete Directive note once comment is completed - Provide a brief narrative on the SCM policies and processes, and indicate improvements contributing to effective service delivery. Also indicate challenges experienced to attain the standards set out in Section 112 of the MFMA (see SCM Implementation checklist MFMA Circular 40). Refer to information on long term contracts which is set out in **Appendix H**. Explain remedial action being taken to address these shortfalls. Refer to further comments set out under the Financial Performance – Chapter 5, Component D.

T 2.8.1

2.9 BY-LAWS

	By-laws Int	troduced during Y	ear O		
Newly Developed	Revised	Public Participation Conducted Prior to Adoption of By- Laws (Yes/No)	Dates of Public Participation	By-Laws Gazetted* (Yes/No)	Date of Publication
*Note: See MSA section 13.					T 2.9.1

COMMENT ON BY-LAWS:

Note: MSA 2000 s11 (3) (m) provides municipal councils with the legislative authority to pass and implement by-laws for the betterment of the community within the terms of the legislation.

<u>Delete Directive note once comment is completed</u> - Indicate the nature of the public participation that was conducted and on how the new by-laws will be enforced.

T 2.9.1.1

2.10 WEBSITES

Municipal Website: Content and Currency of Material						
Documents published on the Municipality's / Entity's Website	Yes / No	Publishing Date				
Current annual and adjustments budgets and all budget-related documents						
All current budget-related policies						
The previous annual report (Year -1)						
The annual report (Year 0) published/to be published						
All current performance agreements required in terms of section 57(1)(b) of the Municipal Systems Act (Year 0) and resulting scorecards						
All service delivery agreements (Year 0)						
All long-term borrowing contracts (Year 0)						
All supply chain management contracts above a prescribed value (give value) for Year 0						
An information statement containing a list of assets over a prescribed value that have been disposed of in terms of section 14 (2) or (4) during Year 1						
Contracts agreed in Year 0 to which subsection (1) of section 33 apply, subject to subsection (3) of that section						
Public-private partnership agreements referred to in section 120 made in Year 0						
All quarterly reports tabled in the council in terms of section 52 (d) during Year 0						
Note: MFMA s75 sets out the information that a municipality must include in its website as detailed a Municipalities are, of course encouraged to use their websites more extensively than this to keep the						
community and stakeholders abreast of service delivery arrangements and municipal developments	S	T 2.10.1				

COMMENT MUNICIPAL WEBSITE CONTENT AND ACCESS:

Delete Directive note once comment is completed – Refer to the requirement for Municipal websites as set out in MFMA section 75. Explain plans to address the shortfall in content. Comment on progress made in placing personal computers in accessible locations to the public so that Council web based information can be accessed. The municipality should monitor and report on the use of its website by the public, for example, by measuring the number of hits on the website.

T 2.10.1.1

2.11 PUBLIC SATISFACTION ON MUNICIPAL SERVICES

PUBLIC SATISFCATION LEVELS

<u>Delete Directive note once comment is completed</u> - Provide a brief overview of public satisfaction with municipal service delivery.

T 2.11.1

Satisfaction Surveys Undertaken during: Year -1 and Year 0							
Subject matter of survey	Survey method	Survey date	No. of people included in survey	Survey results indicating satisfaction or better (%)*			
Overall satisfaction with:							
(a) Municipality							
(b) Municipal Service Delivery							
(c) Mayor							
Satisfaction with:							
(a) Refuse Collection							
(b) Road Maintenance							
(c) Electricity Supply							
(d) Water Supply							
(e) Information supplied by municipality to the public							
(f) Opportunities for consultation on municipal affairs							
* The percentage indicates the propertion of the properties of the		nat believed th	nat relevant	T 2.11.2			

Concerning T 2.11.2:

Delete Note once table T 2.11.2 is complete - It is not intended that municipalities should necessarily commission new surveys to complete the above table (T 2.11.2). This material should be obtained from existing surveys undertaken during year -1 and year 0 and by analysing complaints and other service feedback. The services specified in the table (a. Refuse; b. Road Maintenance; c. Electricity; d. Water) are provided for illustration only. Although they are key services and should be included if data is available, other services should be included too where data exists. Where future questionnaires are planned then municipalities should have regard to national priorities; demographic variations; and poverty.

T 2.11.2.1

COMMENT ON SATISFACTION LEVELS:

Delete Directive note once comment is completed – Indicate the efforts that were made to improve satisfaction levels and to communicate successfully with the public on key issues of service delivery. It is not intended that municipalities should commission new surveys to complete the above table (T2.11.2). This material should be obtained from existing survey undertaken during year -1 and year 0 and by analyzing complaints and other service feedback. The services specified in the table (a. Refuse; b. Road Maintenance; c. Electricity; d. Water) are provided for illustration only. Although they are key services and should be included if data is available, other services should be included too where data exists.

T 2.11.2.2

CHAPTER 3 – SERVICE DELIVERY PERFORMANCE (PERFORMANCE REPORT PART I)

INTRODUCTION

Delete Directive note once comment is completed - Provide an overview of the key service achievements of the municipality that came to fruition during year 0 in terms of the deliverables achieved compared to the key performance objectives and indicators in the IDP. It is important to give a multi-year strategic overview on achievement. Give particular attention to your key priorities for development and where applicable and relevant to your municipality's priorities refer to basic services, local economic development health and security and safety services. Provide a brief overview on the contribution of municipal entities to service delivery. Refer to the functions of the municipality and its entities (if any) included at **Appendix D** and the performance table for the Municipal Entities included at **Appendix F**. Kindly also provide a narrative providing information on the staff critical to service delivery and shortage thereof to accompany an employee table related to a service. Municipalities should report for employees where cost centers are allocated.

As you go through this Chapter, comment on the contributions made by municipal entities and the support given to informal settlements, as appropriate.

T 3.0.1

COMPONENT A: BASIC SERVICES

This component includes: water; waste water (sanitation); electricity; waste management; and housing services; and a summary of free basic services.

INTRODUCTION TO BASIC SERVICES

Delete Directive note once comment is completed - Provide brief introductory comments on the pressing need to meeting basic service provisioning standards. Make reference to the use of entities within the municipality to provide for the specific services as discussed in greater detail throughout this chapter.

Т 3.1.0

3.1. WATER PROVISION

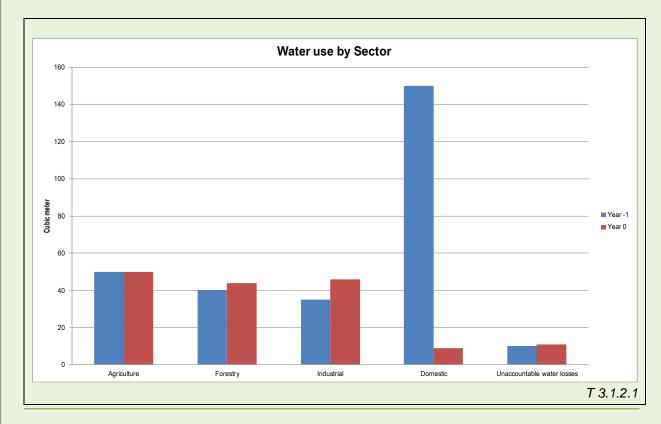
INTRODUCTION TO WATER PROVISION

Note: Recent legislation includes the Water Services Act 1997 and the General Enabling Act 2005

Delete Directive note once comment is completed – Provide brief introductory comments on your water provision strategy (the balance between supply and demand) and the progress being made to achieve basic standards for Water Services, with particular reference to progress made by your municipality in year 0 (including the blue drop status as defined by the department of Water Affairs, top 3 service delivery priorities and the impact you have had on them during the year). Set out measures taken to improve performance and the major efficiencies achieved by your service during the year. Indicate how your municipality identifies and responds to those communities that are living in poverty and are deficient in this basic service. Give the name and extent of service provision of any municipal entity(ies) responsible for rendering Water Services within the municipality.

Т З.1.1

Total Use of Water by Sector (cubic meters)									
	Agriculture	Forestry	Industrial	Domestic	Unaccountable water losses				
Year -1	50	40	35	150	10				
Year 0	50	44	46	9	11				
					T 3.1.2				



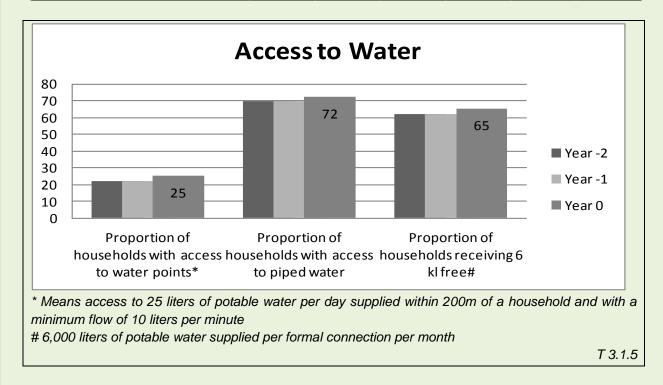
COMMENT ON WATER USE BY SECTOR:

<u>Delete Directive note once comment is completed</u> - Comment on the above trends, and on more specific issues concerning water supply and demand as appropriate.

T 3.1.2.2

			F	louseholds
	Year -3	Year -2	Year -1	Year 0
Description	Actual	Actual	Actual	Actual
	No.	No.	No.	No.
<u>Water:</u> (above min level)				
Piped water inside dwelling	857	546	655	846
Piped water inside yard (but not in dwelling)	647	865	456	486
Using public tap (within 200m from dwelling)	486	486	465	546
Other water supply (within 200m)				
Minimum Service Level and Above sub-total	1,990	1,898	1,576	1,879
Minimum Service Level and Above Percentage	80%	80%	76%	79%
<u>Water:</u> (below min level)				
Using public tap (more than 200m from dwelling)				
Other water supply (more than 200m from dwelling	486	486	486	486
No water supply				
Below Minimum Service Level sub-total	486	486	486	486
Below Minimum Service Level Percentage	20%	20%	24%	21%
Total number of households*	2,476	2,384	2,062	2,365
* - To include informal settlements				T 3.1.3

Households - Water Service Delivery Levels below the minimum								
					H	lousehold		
Description	Year -3	Year -2	Year -1		Year 0			
	Actual	Actual	Actual	Original Budget	Adjusted Budget	Actual		
	No.	No.	No.	No.	No.	No.		
Formal Settlements								
Total households	100,000	100,000	100,000	100,000	100,000	100,000		
Households below minimum service level	25,000	25,000	25,000	25,000	25,000	25,000		
Proportion of households below minimum	0.5%	0.5%	050/	0.5%	0.5%	050		
service level	25%	25%	25%	25%	25%	25%		
Informal Settlements								
Total households	100,000	100,000	100,000	100,000	100,000	100,000		
Households ts below minimum service level	25,000	25,000	25,000	25,000	25,000	25,000		
Proportion of households ts below minimum								
service level	25%	25%	25%	25%	25%	25%		
						Т 3.1.4		



ervice Objectives	Outline Service Targets	Year -1		Year 0			Year 1		ar 3
		Target	Actual		get	Actual		Target	T
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(V)	(vi)	(vii)	(viii)	(ix)	(X)
ervice Objective xxx									
louseholds without minimum water supply	Additional Households provided with minimum water supply during the	xxxxxxxx additional	xxxxxxxx additional	xxxxxxxx additional	xxxxxxxx additional	xxxxxxxx additional	xxxxxxxx additional	xxxxxxxx additional	xxxxxxxx addition
	year (Number of households (HHs) without supply at year end)	HHs (xxxxx							
		HHs outstanding)	HHs outstanding)	HHs outstanding)	HHs outstanding)	HHs outstanding)	HHs outstanding)	HHs outstanding)	HHs outstanding)
		rino odbianaing/	This output ang	The output of the	The output and the	rino outotanding/	This output and the	The output of the	The outputienting/
nprove reliability of water supply	Reduce the number of interruptions (Ints) in supply of one hour or	T0%	A0%	T1%	T1%	A1%	T2%	T5%	T5%
	more compared to the baseline of Year -1 (xxx interuptions of one hour	(xxxxxx Ints)	(xxxxxx Ints)	(xxxxxx Ints)	(xxxxxx Ints)	(xxxxxx Ints)	(xxxxxx Ints)	(xxxxxx Ints)	(xxxxxx Ints)
	or more during the yr)	(,		()	. ,	, ,	1 /	, ,	, ,
nprove water conservation	Reduce unaccountable water levels compared to the baseline of Year -1		A0%	T1%	T1%	A1%	T2%	T5%	T5%
	(xxx kilolitres (KLs) unaccounted for during the yr)	(xxxxxx KLs)	(xxxxxx KLs)	(xxxxxx KLs)	(xxxxxx KLs)	(xxxxxx KLs)	(xxxxx KLs)	(xxxxxx KLs)	(xxxxxx KLs)
lote: This statement should include no more than the top four priority	r service objectives, including milestones that relate to the blue water drop	o status as set out by the	Water Affairs departm	ent. The indicators and	targets specified above	(columns (i) and (ii)) m	ust be incoporated in th	ne indicator set for	
ach municipality to which they apply. These are 'universal municipal i	ndicators'. * 'Previous Year' refers to the targets that were set in the Year	r -1 Budaet/IDP round: *	"Current Year' refers to) the targets set in the Y	/ear 0 Budget/IDP round	d. *'Following Year' refe	rs to the targets set in t	he Year 1	

	Year -1	Year 0					
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)		
	No.	No.	No.	No.	%		
0 - 3	1	1	1	0	0%		
4 - 6	3	3	3	0	00		
7 - 9	6	8	6	2	25%		
10 - 12	7	15	7	8	53%		
13 - 15	9	15	9	6	409		
16 - 18	11	21	11	10	489		
19 - 20	18	30	18	12	400		
Total	55	93	55	38	419		

lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T3.1.7

Financial Performance Year 0: Water Services									
					R'000				
	Year -1	Year 0							
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget				
Total Operational Revenue	120	125	100	95	-32%				
Expenditure:									
Employees	125	244	250	248	2%				
Repairs and Maintenance	25	244	250	248	2%				
Other	45	244	250	248	2%				
Total Operational Expenditure	195	732	750	744	2%				
Net Operational Expenditure	75	607	650	649	6%				
Net expenditure to be consistent with summary T 5.1	.2 in Chapter 5. Variances	are calculated by divi	ding the difference b	etween the Actual					
and Original Budget by the Actual.					Т 3.1.8				

Capital Expenditure Year 0: Water Services R' 000									
	<u> </u>								
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value				
Total All	260	326	378	31%					
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C	45	50	80	44%	320				
Project D	35	55	80	56%	90				
Total project value represents the estimated cost of the project on approval by council (including past									
and future expenditure as appropriate.									

COMMENT ON WATER SERVICES PERFORMANCE OVERALL:

Delete Directive note once comment is completed – Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain any failure to meet performance targets for the current year. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.1.10

3.2 WASTE WATER (SANITATION) PROVISION

INTRODUCTION TO SANITATION PROVISION

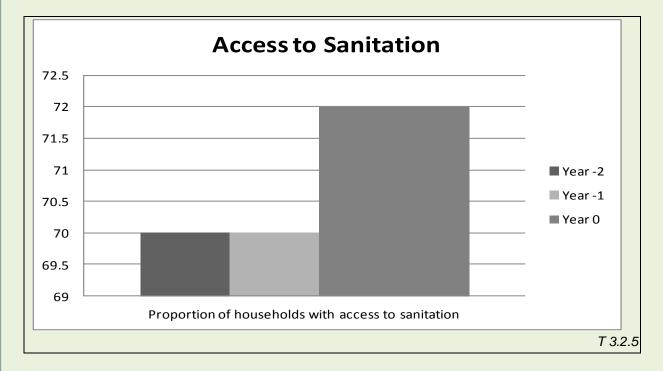
Delete Directive note once comment is completed – Provide brief introductory comments on your strategy for the provision of Sanitation Services and progress being to redress any shortfall in basic standards of service provision by 2012 and with particular reference to progress made in year 0 (include your top 3 service delivery priorities and the impact you have had on them during the year). Set out measures taken to improve performance and the major efficiencies achieved by your service during the year. Indicate how your municipality identifies and responds to those communities that are living in poverty and are deficient in this basic service. Give the name and extent of service provision of any municipal entity(ies) responsible for rendering Sanitation Services within the municipality. Comment on trends in Sanitation provision as reflected below and on more specific issues concerning Sanitation Service and demand as appropriate, this should include reporting against the milestones set out to achieve the green drop status as defined by the Water Affairs department.

T 3.2.1



Sanitation Service De	livery Leve	ls		
			*	louseholds
Description	Year -3	Year -2	Year -1	Year 0
Description	Outcome	Outcome	Outcome	Actual
	No.	No.	No.	No.
<u>Sanitation/sewerage:</u> (above minimum level)				
Flush toilet (connected to sewerage)	942	600	720	930
Flush toilet (with septic tank)	712	952	502	535
Chemical toilet	535	535	511	601
Pit toilet (ventilated)	124	135	103	100
Other toilet provisions (above min.service level)	13	13	15	11
Minimum Service Level and Above sub-total	2,325	2,236	1,851	2,178
Minimum Service Level and Above Percentage	68.9%	59.9%	55.5%	63.1%
<u>Sanitation/sewerage:</u> (below minimum level)				
Buckettoilet	502	952	938	720
Other toilet provisions (below min.service level)	535	535	535	535
No toilet provisions	10	11	12	15
Below Minimum Service Level sub-total	1,047	1,498	1,485	1,271
Below Minimum Service Level Percentage	31.1%	40.1%	44.5%	36.9%
Total households	3,372	3,734	3,336	3,449
*Total number of households including informal settlement	S			Т 3.2.3

Households - San	itation Serv	vice Deliver	y Levels b	elow the m		
	Year -3	Year -2	Year -1		Year 0	louseholds
Description	Actual No.	Actual No.	Actual No.	Original Budget No.	Adjusted Budget No.	Actual No.
Formal Settlements						
Total households	100,000	100,000	100,000	100,000	100,000	100,000
level Proportion of households below	25,000	25,000	25,000	25,000	25,000	25,000
minimum service level	25%	25%	25%	25%	25%	25%
Informal Settlements						
Total households	100,000	100,000	100,000	100,000	100,000	100,000
Households ts below minimum service	25,000	25,000	25,000	25,000	25,000	25,000
Proportion of households ts below minimum service level	25%	25%	25%	25%	25%	25%
						Т 3.2.4



ervice Objectives	Outline Service Targets	Yea	ır -1		Year 0		Year 1	Ye	ar 3
		Target	Actual	Target		Actual	Target		
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Yea
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
ervice Objective xxx									
	Additional Households (HHs) provided with	xxxxx additional	xxxxx addition						
	minimum sanitation during the year (Number of HHs	HHs (xxx HHs	HHs (xxx HHs	HHs (xxx HHs	HHs (xxx HHs	HHs (xxx HHs	HHs (xxx HHs	HHs (xxx HHs	HHs (xxx HH
	remaining without minimum sanitation at year end)	remaining)	remaining)						
	the top four priority service objectives, including milesto unicipality to which they apply. These are 'universal mu								
	to the targets set in the Year 1 Budget/IDP round. Not								

		Employees	: Sanitation Service	S	
	Year -1		Ye	ar 0	
Job Level	Employees	Posts	Vacancies (as a % of total posts)		
	No.	No.	No.	No.	%
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%
	•			ees and Posts numbers are equivalents are to a calculated b	

number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days.

Financial	Performance Y	ear 0: Sanitation	Services						
		F			R'000				
	Year -1		Year 0						
Details	Actual	Original Budget	Adjustment	Actual	Variance to				
			Budget		Budget				
Total Operational Revenue	120	125	100	95	-32%				
Expenditure:									
Employees	125	244	250	248	2%				
Repairs and Maintenance	25	244	250	248	2%				
Other	45	244	250	248	2%				
Total Operational Expenditure	195	732	750	744	2%				
Net Operational Expenditure	75	607	650	649	6%				
Net expenditure to be consistent with summary T 5.1.2 in Ch	napter 5. Variances	are calculated by divi	iding the difference b	between the Actual					
and Original Budget by the Actual.					Т 3.2.8				

Сар	ital Expenditu	re Year 0: Sar	nitation Servio	es						
	R' 000									
		Year 0								
Capital Projects	Budget									
Total All	260	326	378	31%						
Project A	100	130	128	22%	280					
Project B	80	91	90	11%	150					
Project C	45	50	80	44%	320					
Project D	35	55	80	56%	90					
Total project value represents the	estimated cost of t	the project on app	proval by council (including past						
and future expenditure as appropri	iate.				Т 3.2.9					

COMMENT ON SANITATION SERVICES PERFORMANCE OVERALL:

Delete Directive note once comment is completed - Explain the priority of the four largest capital projects and explain variances from budget for operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.2.10

3.3 ELECTRICITY

INTRODUCTION TO ELECTRICITY

Note: Recent legislation includes the Electricity Amendment Acts 1989; 1994; 1995; and the Electricity Regulation Act 2006.

Delete Directive note once comment is completed – Provide brief introductory comments on your strategy for the provision of electricity at household level and the progress being made to redress service backlogs and achieve the National basic standard for Electricity provision by 2014 (include your top 3 service delivery priorities and the impact you have had on them during the year). Set out measures taken to improve performance and the major efficiencies achieved by your service during the year. Discuss the major successes achieved and challenges faced in year 0. Indicate how your municipality identifies and responds to those communities that are living in poverty and are deficient in this basic service. Give the name and extent of service provision of any municipal entity(ies) responsible for rendering Electricity Services within the municipality.

T 3.3.1



Electricity S	Service Delive	ry Levels		
				Households
	Year -3	Year -2	Year -1	Year 0
Description	Actual	Actual	Actual	Actual
	No.	No.	No.	No.
<u>Energy:</u> (above minimum level)				
Electricity (at least min.service level)	655	547	565	523
Electricity - prepaid (min.service level)	565	587	846	565
Minimum Service Level and Above sub-total	1,220	1,134	1,411	1,088
Minimum Service Level and Above Percentage	52.8%	52.8%	66.3%	62.1%
<u>Energy:</u> (below minimum level)				
Electricity (< min.service level)	112	123	124	124
Electricity - prepaid (< min. service level)	955	865	565	487
Other energy sources	24	26	28	54
Below Minimum Service Level sub-total	1,091	1,014	717	664
Below Minimum Service Level Percentage	47.2%	47.2%	33.7%	37.9%
Total number of households	2,310	2,147	2,127	1,753
				Т 3.3.3

					ŀ	louseholds	
	Year -3	Year -2	Year -1	Year 0			
Description	Actual	Actual	Actual	Original Budget	• •		
	No.	No.	No.	No.	No.	No.	
Formal Settlements							
Total households	100,000	100,000	100,000	100,000	100,000	100,000	
Households below minimum service level	25,000	25,000	25,000	25,000	25,000	25,000	
Proportion of households below minimum							
service level	25%	25%	25%	25%	25%	25%	
Informal Settlements							
Total households	100,000	100,000	100,000	100,000	100,000	100,000	
Households ts below minimum service level	25,000	25,000	25,000	25,000	25,000	25,000	
Proportion of households ts below minimum							
service level	25%	25%	25%	25%	25%	25%	

ervice Objectives	Outline Service Targets	Yea	ır -1	Year O		Year 1 Yea		ur 3		
		Target	Actual	Tai	Target Actual		Target			
Service Indicators	5	*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year	
- (i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(X)	
ervice Objective xxx										
Provision of minimum supply of	Additional households (HHs) provided with minimum	xxxxxx additional	xxxxxx additional	xxxxxx additional	xxxxxx additional	xxxxxx additional	xxxxxx additional	xxxxxx additional HHs	xxxxxx additional HH	
lectricity	supply during the year (Number of HHs below	HHs (xxxxxx HHs	HHs (xxxxxx HHs	HHs (xxxxxx HHs	HHs (xxxxxx HHs	HHs (xxxxxx HHs	HHs (xxxxxx HHs	(xxxxxx HHs below	(xxxxxx HHs below	
	minimum supply level)	below minimum)	below minimum)	below minimum)	below minimum)	below minimum)	below minimum)	minimum)	minimum)	
				· · · · ·						
lata: This statement should include no more	then the ten four priority corritor chiegings. The indicate	ro and targets apositiod	ahaya laalumna lil and	/iil) must be inconcrete	l d in the indicator est for	oooh municipalitu ta whi	iah thay annly. Thasa a	so lunivoroal municipal		
	than the top four priority service objectives. The indicato iets that were set in the Year -1 Budget/IDP round; **Cur	• •	,							
iulualuis. Trevious real refers to the tary	•		v	•	6 sets out the requireme	•	•	•		

Total Operational Expenditure

		Employees:	Electricity Service	S			
	Year -1		Ye	ar 0			
Job Level	Employees	Posts	Employees	Vacancies (fulltin equivalents)		cies (as a % of otal posts)	
	No.	No.	No.	No.		%	
0 - 3	1	1	1		0	0%	
4 - 6	3	3	3		0	0%	
7 - 9	6	8	6		2	25%	
10 - 12	7	15	7		8	53%	
13 - 15	9	15	9		6	40%	
16 - 18	11	21	11		10	48%	
19 - 20	18	30	18		12	400	
Total	55	93	55		38	41%	
must be establi number of work	shed and funded in the a king days lost (excluding t	in the Chapter 4 total emp approved budget or adjustr weekends and public holid	nents budget. Full-time ays) while a post remain	equivalents are calcula s vacant and adding to	ated by taking ogether all sud	the total ch days lost by	
must be establis number of work all posts within t	, shed and funded in the a king days lost (excluding the same set (e.g. 'senio	approved budget or adjust	nents budget. Full-time ays) while a post remain ing that total by 250 to g	equivalents are calcula s vacant and adding to ive the number of pos	ated by taking ogether all sud	the total ch days lost by	
must be establi number of work	, shed and funded in the a king days lost (excluding the same set (e.g. 'senio	approved budget or adjusti weekends and public holid r management') then divid Financial Performan	nents budget. Full-time ays) while a post remain ing that total by 250 to g	equivalents are calcula s vacant and adding to ive the number of pos Gervices	ated by taking ogether all sud	the total ch days lost by to the	
must be establis number of work all posts within t	, shed and funded in the a king days lost (excluding the same set (e.g. 'senio ays.	approved budget or adjustr weekends and public holid r management') then divid Financial Performan Year -1	nents budget. Full-time ays) while a post remain ing that total by 250 to g ce Year 0: Electricity s	equivalents are calcula s vacant and adding to ive the number of pos Services Year 0	ated by taking ogether all suc sts equivalent t	the total ch days lost by to the T 3.3.6 R'00	
must be establis number of work all posts within t	, shed and funded in the a king days lost (excluding the same set (e.g. 'senio	approved budget or adjusti weekends and public holid r management') then divid Financial Performan	nents budget. Full-time ays) while a post remain ing that total by 250 to g	equivalents are calcula s vacant and adding to ive the number of pos Gervices	ated by taking ogether all sud	the total ch days lost by to the T 3.3.6	
must be establi number of work all posts within t accumulated da	shed and funded in the a king days lost (excluding the same set (e.g. 'senio ays.	approved budget or adjustr weekends and public holid r management') then divid Financial Performan Year -1	nents budget. Full-time ays) while a post remain ing that total by 250 to g ce Year 0: Electricity s	equivalents are calcula s vacant and adding to ive the number of pos Services Year 0 Adjustment	ated by taking ogether all suc sts equivalent t	the total ch days lost by to the T 3.3.6 R'00 Variance to	
must be establis number of work all posts within t accumulated da	shed and funded in the a king days lost (excluding the same set (e.g. 'senio ays.	approved budget or adjustr weekends and public holid r management') then divid Financial Performan Year -1	nents budget. Full-time ays) while a post remain ing that total by 250 to g ce Year 0: Electricity s Original Budget	equivalents are calcula s vacant and adding to ive the number of pos Services Year 0 Adjustment Budget	ated by taking ogether all sud sts equivalent t Actual	the total ch days lost by to the T 3.3.6 R'00 Variance to Budget	
must be establis number of work all posts within t accumulated da	shed and funded in the a king days lost (excluding the same set (e.g. 'senio ays.	approved budget or adjustr weekends and public holid r management') then divid Financial Performan Year -1	nents budget. Full-time ays) while a post remain ing that total by 250 to g ce Year 0: Electricity s Original Budget	equivalents are calcula s vacant and adding to ive the number of pos Services Year 0 Adjustment Budget	ated by taking ogether all sud sts equivalent t Actual	the total ch days lost by to the T 3.3.6 R'00 Variance to Budget	
must be establis number of work all posts within t accumulated da comunated da Total Operation Expenditure:	shed and funded in the a king days lost (excluding the same set (e.g. 'senio ays. Details al Revenue	approved budget or adjustr weekends and public holid r management') then divid Financial Performan Year -1	nents budget. Full-time ays) while a post remain ing that total by 250 to g ce Year 0: Electricity s Original Budget 120 125	equivalents are calcula s vacant and adding to ive the number of pos Services Year 0 Adjustment Budget 100	ated by taking ogether all suc sts equivalent Actual 95	the total ch days lost by to the T 3.3.6 R'00 Variance to Budget -32%	

 Net Operational Expenditure
 75
 607
 650
 649

 Net expenditure to be consistent with summary T 5.1.2 in Chapter 5. Variances are calculated by dividing the difference between the Actual and Original Budget by the Actual.
 607
 607
 600
 649
 649

195

732

750

744

2%

6%

T 3.3.7

Сар	ital Expenditu	ire Year 0: Ele	ctricity Servic	es						
					R' 000					
		Year 0								
Capital Projects	Budget									
Total All	260	326	378	31%						
Project A	100	130	128	22%	280					
Project B	80	91	90	11%	150					
Project C	45	50	80	44%	320					
Project D	35	55	80	56%	90					
Total project value represents the e	estimated cost of	the project on app	proval by council	including past						
and future expenditure as appropri	ate.				Т 3.3.8					

COMMENT ON ELECTRICITY SERVICES PERFORMANCE OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain variances from budget for operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the performance on agreements reached with ESKOM if not already covered. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.3.9

3.4 WASTE MANAGEMENT (THIS SECTION TO INCLUDE: REFUSE COLLECTIONS, WASTE DISPOSAL, STREET CLEANING AND RECYCLING)

INTRODUCTION TO WASTE MANAGEMENT

Delete Directive note once comment is completed – Provide brief introductory comments on the actions being taken to achieve the National standard for weekly Refuse Collection from every household by 2012 and discuss the major successes achieved and challenges faced in year 0. Discuss briefly progress made with waste disposal, street cleaning and recycling. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Indicate how your municipality identifies and responds to those communities that are living in poverty and are deficient in this basic service. Give the name and extent of service provision of any municipal entity(ies) responsible for rendering Refuse Services within the municipality.

T 3.4.1

Solid Waste	Service Delive	ery Levels		
				Households
Description	Year -3	Year -2	Year -1	Year 0
Description	Actual	Actual	Actual	Actual
	No.	No.	No.	No.
Solid Waste Removal: (Minimum level)				
Removed at least once a week	2,895	2,685	2,846	2,235
Minimum Service Level and Above sub-total	2,895	2,685	2,846	2,235
Minimum Service Level and Above percentage	50.9%	47.1%	51.5%	44.8%
<u>Solid Waste Removal:</u> (Below minimum level)				
Removed less frequently than once a week	655	547	565	523
Using communal refuse dump	865	846	487	865
Using own refuse dump	655	547	565	523
Other rubbish disposal	502	952	938	720
No rubbish disposal	112	123	124	124
Below Minimum Service Level sub-total	2,790	3,015	2,678	2,755
Below Minimum Service Level percentage	49.1%	52.9%	48.5%	55.2%
Total number of households	5,685	5,699	5,523	4,991
				Т 3.4.2

Households - Soli	d Waste Ser	vice Delivery	Levels belo	w the minim	ım	
					ŀ	louseholds
	Year -3	Year -2	Year -1		Year 0	
Description	Actual	Actual	Actual	Original Budget	Adjusted Budget	Actual
	No.	No.	No.	No.	No.	No.
Formal Settlements						
Total households	100,000	100,000	100,000	100,000	100,000	100,000
Households below minimum service level	25,000	25,000	25,000	25,000	25,000	25,000
Proportion of households below minimum						
service level	25%	25%	25%	25%	25%	25%
Informal Settlements						
Total households	100,000	100,000	100,000	100,000	100,000	100,000
Households ts below minimum service level	25,000	25,000	25,000	25,000	25,000	25,000
Proportion of households ts below minimum						
service level	25%	25%	25%	25%	25%	25%
						T 3.4.3

(i) (ii) (iv) (v) (vi) (vii) (viii) (ix) (x) Service Objective xxx Provision of weekly collection service per household (HH) Propotionale reduction in average weekly collection failures each week) xx weekly collection % reduction from year % reductio	ervice Objectives	Outline Service Targets	Yea	r-1		Year 0		Year 1	Yea	ar 3
(i) (ii) (iv) (v) (vi) (vii) (viii) (ix) (x) Service Objective xxx Provision of weekly collection service per household (HH) Propotionale reduction in average weekly collection failures each week) xx weekly collection % reduction from year % reductio			Target	Actual	Tar	get	Actual		Target	
Service Objective xxx Provision of weekly collection service per household (HH) Propotionale reduction in average weekly collection failures year xxx weekly collection % reduction from year %	Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Yea
Provision of weekly collection service per household (HH) Propotionate reduction in average weekly collection failures year on year (average number of collection failures) each week) Future capacity of existing and earmarked (approved use and in council possession) waste disposal sites Proportion of waste that is recycled Proportion of landfill sites in compliance with the X% of landfill sites by volume that are being managed in Proportion of landfill sites in compliance with the Proportion of landfill sites in compliance with the X% of landfill sites by volume that are being managed in Provision of waste that is recycled Proportion of landfill sites in compliance with the X% of landfill sites by volume that are being managed in Proportion of landfill sites in compliant for the Proportion of landfill sites in compliant for the proportion of landfill sites in compliant for the proportion of landfill sites in compliant for the proportion of landfill sites in compliant for the proportion of landfill sites in compliant for the proportion for the proportion for the proportion for the	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
on year (average number of collection failures each week) failures -1 (xxx weekly collection failures) -1 (xxx weekly collection failu	ervice Objective xxx									
collection failures collection failures<	rovision of weekly collection service per household (HH)	Propotionate reduction in average weekly collection failures year	xxx weekly collection	% reduction from year	% reduction from year	% reduction from				
Future capacity of existing and earmarked (approved use and in council possession) waste disposal sites The amount of spare capacity available in terms of the number of and in council possession) waste disposal sites The amount of spare capacity available in terms of the number of and in council possession) waste disposal sites The amount of spare capacity available in terms of the number of and in council possession) waste disposal sites The amount of spare capacity available in terms of the number of and in council possession) waste disposal sites The amount of spare capacity available in terms of the number of and ill capacity available A0 years of unused landfill capacity available The amount of spare capacity available in terms of the number of and fill capacity available The amount of spare capacity available in terms of the number of and fill capacity available A0 years of unused landfill capacity available The amount of spare capacity available To years of unused landfill capacity available The amount of spare capacity available To years of unused landfill capacity available The amount of spare capacity available To years of unused landfill capacity available The amount of spare capacity available To years of unused landfill capacity available The amount of spare capacity available To years of unused landfill capacity available The amount of spare capacity available To years of unused landfill capacity available The amount of spare capacity available To years of unused landfill capacity available The amount of spare capacity available To years of unused landfill capacity available The amoun	c	on year (average number of collection failures each week)	failures	-1 (xxx weekly	-1 (xxx weekly	-1 (xxx weekly				
and in council possession) waste disposal sites years capacity available at the current rate of landfill usage landfill capacity available landfill capacity availab				collection failures)	collection failures)	collection failure				
available	uture capacity of existing and earmarked (approved use	The amount of spare capacity available in terms of the number of	T0 years of unused	A0 years of unused	T1 years of unused	T1 years of unused	A1 years of unused	T2 years of unused	T5 years of unused	T5 years of unus
Proportion of waste that is recycled Volumes of waste recycled as a percentage of total volume of waste disposed of at landfill sites. T0% of year 0 waste T0% of year 0 waste T0% of year 0 waste T1% of year 0 waste T2% of year 0 waste T5% of year	nd in council possession) waste disposal sites	years capacity available at the current rate of landfill usage	landfill capacity	landfill capacity	landfill capacity					
waste disposed of at landfill sites. recycled re			available	available	available	available	available	available	available	available
Proportion of landfill sites in compliance with the x% of landfill sites by volume that are being managed in T0% of sites compliant A0% of sites compliant T1% of sites compliant T1% of sites compliant T1% of sites compliant T2% of sites compliant of sites compliant T5% of si	roportion of waste that is recycled	Volumes of waste recycled as a percentage of total volume of	T0% of year 0 waste	A0% of year 0 waste	T1% of year 0 waste	T1% of year 0 waste	A1% of year 0 waste	T2% of year 0 waste	T5% of year 0 waste	T5% of year 0 wa
	V	waste disposed of at landfill sites.	recycled	recycled	recycled	recycled	recycled	recycled	recycled	recycled
Environmental Conservation Act 1989. Compliance with the Environmental Conservation Act 1989. Compliance with the Environmental Conservation Act 1989. Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989. Image: Compliance with the Environmental Conservation Act 1989.			T0% of sites compliant	A0% of sites compliant	T1% of sites compliant	T1% of sites compliant	A1% of sites compliant	T2% of sites compliant	of sites compliant	T5% of sites comp
Image: series of the series	nviromental Conservation Act 1989. c	compliance with the Enviromental Conservation Act 1989.								
Image: series of the series										
Image: series of the series										
Image: state stat										
Image: Second										
Image: second se										
Note: This statement should include no more than the top four priority service objectives. The indicators and targets specified above (columns (i) and (ii)) must be incoporated in the indicator set for each municipality to which they apply. These are 'universal municipal indicators'. * 'Previous Year'										

		Employees: Solid	d Waste Magement S	Services							
	Year -1		Ye	ar O							
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)						
	No. No. No. No. %										
0 - 3	0-3 1 1 0 0%										
4 - 6	4-6 3 3 3 0 0%										
7 - 9	6 8 6 2 25%										
10 - 12	7	7 15 7 8 5									
13 - 15	9	15	9	6	40%						
16 - 18	11	21	11	10	48%						
19 - 20	18	30	18	12	40%						
Total	55	93	55	38	41%						
must be estab	Totals should equate to those included in the Chapter 4 total employee schedule. Employees and Posts numbers are as at 30 June. *Posts must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by										
	• • • •	•	• •	ive the number of posts equ							
accumulated of	days.				T3.4.5						

		Employees: Waste	Disposal and Other	Services							
	Year -1		Ye	ar 0							
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)						
	No. No. No. No.										
0 - 3											
4 - 6											
7 - 9	6	8	8 6 2								
10 - 12	7	15 7 8									
13 - 15	9	15	15 9 6								
16 - 18	11	21	11	10	48%						
19 - 20	18	30	18	12	40%						
Total	55	93	55	38	41%						
must be esta number of wo	Totals should equate to those included in the Chapter 4 total employee schedule. Employees and Posts numbers are as at 30 June. *Posts must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the										
accumulated		0 1 1 1 1	J		T3.4.6						

Financial Perfor	mance Year 0: So	olid Waste Mana	gement Service	5	5100			
	Year -1		Yea	ar O	R'000			
Details	Actual Original Budget Adjustment Actual Budget							
Total Operational Revenue	120	125	100	95	-32%			
Expenditure:								
Employees	125	244	250	248	2%			
Repairs and Maintenance	25	244	250	248	2%			
Other	45	244	250	248	2%			
Total Operational Expenditure	195	732	750	744	2%			
Net Operational Expenditure	et Operational Expenditure 75 607 650 649							
Net expenditure to be consistent with summary T 5.1.2 in C	hapter 5. Variances	are calculated by divi	iding the difference t	between the Actual				
and Original Budget by the Actual.					Т 3.4.7			

	Year -1		Yea	ır O	
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget
Total Operational Revenue	120	125	100	95	-32%
Expenditure:					
Employees	125	244	250	248	2%
Repairs and Maintenance	25	244	250	248	2%
Other	45	244	250	248	2%
Total Operational Expenditure	195	732	750	744	2%
Net Operational Expenditure	75	607	650	649	6%

Capital E	Expenditure Ye	ear 0: Waste N	lanagement S	ervices					
					R' 000				
			Year 0						
Capital Projects	Budget Adjustment Actual Variance from Budget Expenditure original budget								
Total All	260	326	378	31%					
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C	45	50	80	44%	320				
Project D	35	55	80	56%	90				
Total project value represents the e	estimated cost of t	he project on app	proval by council (including past					
and future expenditure as appropri	iate.				Т 3.4.9				

COMMENT ON WASTE MANGEMENT SERVICE PERFORMANCE OVERALL:

Delete Directive note once comment is completed –Explain the priority of the four largest capital projects and explain variances from budget for operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.4.10

3.5 HOUSING

INTRODUCTION TO HOUSING

Delete Directive note once comment is completed – Provide brief introductory comments on your strategy for the provision of housing and explain the actions being taken to redress service backlogs and deliver basic housing provision to the national standard. Make particular reference to the successes achieved and challenges faced in year 0 (include your top 3 service delivery priorities and the impact you have had on them during the year). Set out measures taken to improve performance and the major efficiencies achieved by your service during the year. Indicate how your municipality identifies and responds to those communities that are living in poverty and are deficient in this basic service. Give the name and extent of service provision of any municipal entity(ies) responsible for rendering Housing Services within the municipality.

T 3.5.1

Year end Total households Households in formal Percentage of HHs in formal										
rear end		Households in formal								
	(including in formal and	settlements	settlements							
	informal settlements)									
Year -3	560000	350000	62.5%							
Year -2	654000	450000	68.8%							
Year -1	654000	500000	76.5%							
Year 0	684000	540000	78.9%							

Chapter 3

ervice Objectives	Outline Service Targets	Ye	ar O		Year 1		Year 2	Year 3	
		Target	Actual	Tar	get	Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Yea
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
ervice Objective xxx	-								
Provision for housing for all households	Additional houses provided during the year (Houses required at	xxxxxx additional	xxxxxx additional	xxxxxx additional	xxxxxx additional	xxxxx additional	xxxxxx additional	xxxxxx additional	xxxxxx additiona
	year end)	houses	houses	houses	houses	houses	houses	houses	houses
		(xxxxxx houses	(xxxxxx houses	(xxxxxx houses	(xxxxxx houses	(xxxxxx houses	(xxxxxx houses	(xxxxxx houses	(xxxxxx house
		required)	required)	required)	required)	required)	required)	required)	required)
late: This statement should include no more than the ten four prior	I ity service objectives. The indicators and targets specified above (c	olumes (i) and (ii) mus	t ha inconcrated in the	ndicator sot for each m	unicipality to which they	apply. Those are luping	real municipal indicator	' * 'Provious Voar'	
	ily service objectives. The indicators and targets specified above (c *'Current Year' refers to the targets set in the Year 0 Budget/IDP i								

Employees

Other

Repairs and Maintenance

Total Operational Expenditure

Net Operational Expenditure

and Original Budget by the Actual.

		Employee	s: Ho	using Service	s			
	Year -1			Ye	ear O			
Job Level	Employees	Posts	I	Employees	Vacancies (fi equivalen			cies (as a % of otal posts)
	No.	No.		No.	No.		%	
0 - 3	1	1		1		0		0%
4 - 6	3	3	3 3 0					0%
7 - 9	6	8	8 6 2					
10 - 12	7	15	15 7 8					
13 - 15	9	15		9		6	6 40	
16 - 18	11	21		11		10		48%
19 - 20	18	30		18		12 38		40%
Total	55	93 in the Chapter 4 total em		55			41%	
number of wo	rking days lost (excluding hthe same set (e.g. 'senic	approved budget or adjus weekends and public holi or management') then div	idays) v	vhile a post remair	s vacant and add	ling togethe	er all su	ch days lost by
		Financial Performa		ear 0: Housing S				R'000
	Details	Year - Actua		Original Budget	Yea Adjustment Budget	Actu	al	Variance to Budget
Total Operation	nal Revenue		120	125	100		95	-32%
Expenditure:								

125

25

45

195

75

Net expenditure to be consistent with summary T 5.1.2 in Chapter 5. Variances are calculated by dividing the difference between the Actual

244

244

244

732

607

250

250

250

750

650

248

248

248

744

649

2%

2%

2%

2%

6%

T 3.5.5

Ca	pital Expendit	ure Year 0: Ho	ousing Servic	es							
					R' 000						
			Year 0								
Capital Projects	Budget	Budget Expenditure original budget									
Total All	260	326	378	31%							
Project A	100	130	128	22%	280						
Project B	80	91	90	11%	150						
Project C	45	50	80	44%	320						
Project D	35	55	80	56%	90						
Total project value represents the e	estimated cost of t	the project on app	proval by council	including past							
and future expenditure as appropri	ate.				Т 3.5.6						

COMMENT ON THE PERFORMANCE OF THE HOUSING SERVICE OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain variances from budget for operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.5.7

3.6 FREE BASIC SERVICES AND INDIGENT SUPPORT

INTRODUCTION TO FREE BASIC SERVICES AND INDIGENT SUPPORT

Delete Directive note once comment is complete – Provide brief introductory comments on the progress being made to achieve Free Basic Services and summarise your municipality's policies towards indigent support.

T 3.6.1



			Free Basi	ic Services	To Low Inc	ome Hous	eholds					
	Number of households											
		Households earning less than R1,100 per month										
	Total		Free Bas	ic Water	Free Basic Sanitation		Free Basic Electricity		Free Basic Refuse			
		Total	Access	%	Access	%	Access	%	Access	%		
Year -2	100,000	18,000	12,000	67%	10,000	56%	13,000	72%	7,000	39%		
Year -1	103,000	18,500	13,000	70%	11,000	59%	14,500	78%	8,000	43%		
Year 0	105,000	19,000	15,000	79%	12,000	63%	16,100	85%	9,000	47%		
										T 3.6.3		

Financial Performance Year 0: Cost to Municipality of Free Basic Services Delivered										
Services Delivered	Year -1	Year 0								
	Actual	Budget	Budget Adjustment Actual Variance							
			Budget		Budget					
Water	200	244	250	248	2%					
Waste Water (Sanitation)	220	240	250	245	2%					
Electricity	100	120	130	135	11%					
Waste Management (Solid Waste)	105	110	120	125	12%					
Total	625	714	750	753	5%					
					Т 3.6.4					

Chapter 3

ervice Objectives	Outline Service Targets	Yea	ar -1		Year 0		Year 1	Year 1 Yea	
		Target	Actual	Target Actual		Actual	Target		
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(X)
ervice Objective xxx									
Provision of alternative support to low income households	Low income households (LIHs) who do not receive all the free basic	xxxx LIHs receiving	xxxx LIHs receiving	xxxx LIHs receiving	xxxx LIHs receiving	xxxx LIHs receiving	xxxx LIHs receiving	xxxx LIHs receiving	xxxx LIHs receiving
hat do not receive all Free Basic Services	services but do receive alternative support (Total number of LIHs not	support(out of xxx	support (out of xxx	support (out of xxx	support (out of xxx	support (out of xxx	support(out of xxx	support(out of xxx	support(out of xxx
	in receipt of free basic services)	LIHs in total)	LIHs in total)	LIHs in total)	LIHs in total)	LIHs in total)	LIHs in total)	LIHs in total)	LIHs in total)
lote: This statement should include no more than the top four priorit	y service objectives. The indicators and targets specified above (column	s (i) and (ii)) must be in	coporated in the indicat	or set for each municipa	ality to which they apply.	These are 'universal m	unicipal indicators'. * 'Pr	revious Year' refers to	
	Year' refers to the targets set in the Year 0 Budget/IDP round. *Followi								
hapter 5 sets out the purpose and character of Intergrated Develop.	ment Plans (IDPs) and chapter 6 sets out the requirements for the redu	uction of performance m	nanagement arrangeme	ent by municipalities in w	hich IDPs play a key rol	le.			Т 3

COMMENT ON FREE BASIC SERVICES AND INDIGENT SUPPORT:

Delete Directive note once comment is completed – Comment on the support given to low earners and in particular those affected by shortfalls in basic service provision. Provide detail of indigent policy, expenditure and grants received in year 0 and explain how these have been translated into programmes designed to improve levels of self sufficiency.

Т 3.6.6

COMPONENT B: ROAD TRANSPORT

This component includes: roads; transport; and waste water (stormwater drainage).

INTRODUCTION TO ROAD TRANSPORT

Delete Directive note once comment is completed - Provide brief introductory comments on the strategy, priorities and provision regarding road development and maintenance and transport including public bus services.

Т З.7

3.7 ROADS

INTRODUCTION TO ROADS

Delete Directive note once comment is completed – Explain in brief your Roads strategy, the steps taken towards the implementation of the strategy and discuss the major successes achieved and challenges faced in year 0 (include your top 3 service delivery priorities and the impact you have had on them during the year). Set out measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty. Give the name and extent of service provision of any municipal entity(ies) responsible for rendering Roads Services within the municipality.

T 3.7.1

		Gravel Road Infrastr	ucture	
				Kilometers
	Total gravel roads	New gravel roads	Gravel roads upgraded	Gravel roads
		constructed	to tar	graded/maintained
Year -2	145	15	10	100
Year -1	160	20	12	120
Year 0	166	25	14	140
				Т 3.7.2

	Tarred Road Infrastructure										
	Kilometers										
Total tarred roads New tar roads Existing tar roads Existing tar roads Tar roads											
	Total tarred Todus	New tai loads	re-tarred	re-sheeted	maintained						
Year -2	85	10	23	18	100						
Year -1	98	14	25	15	120						
Year 0	114	20	30	25	140						
					Т 3.7.3						

	Cost of Construction/Maintenance										
	R' 000										
Gravel											
	New	Gravel - Tar	Maintained	New	Re-worked	Maintained					
Year -2	450000	1700000	250000	1950000	1050000	400000					
Year -1	475000	1800000	260000	2020000	1220000	500000					
Year 0	490000	1900000	280000	2300000	1300000	550000					
						Т 3.7.4					



Chapter 3

ervice Objectives	Outline Service Targets	Year -1			Year 0		Year 1 Year 3		ar 3
		Target	Actual	Ta	rget	Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(V)	(vi)	(vii)	(viii)	(ix)	(x)
ervice Objective xxx									
•	Kilometers of gravel roads tarred (Kilometers of gravel road remaining)	tarred (xxx kms	tarred (xxx kms	xxx kms gravel roads tarred (xxx kms gravel roads remaining)	tarred (xxx kms	•	Baseline (xxx kms gravel roads remaining)	xxx kms gravel roads tarred (xxx kms gravel roads remaining)	xxx kms gravel road tarred (xxx kms gravel roads remaining)
evelopment of municipal roads as required	xxx kms of municipal roads developed	xxx kms	xxx kms	xxx kms	xxx kms	xxx kms	xxx kms	xxx kms	xxx kms
	service objectives. The indicators and targets specified above (colum								

Employees: Road Services										
	Year -1		Year 0							
lob Level Employees		Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)					
	No.	No.	No.	No.	%					
0 - 3	1	1	1	0	0%					
4 - 6	3	3	3	0	0%					
7 - 9	6	8	6	2	25%					
10 - 12	7	15	7	8	53%					
13 - 15	9	15	9	6	40%					
16 - 18	11	21	11	10	48%					
19 - 20	18	30	18	12	40%					
Total	55	93	55	38	419					

established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T3.7.7

Financial Performance Year 0: Road Services								
					R'000			
	Year -1		Yea	ar O				
Details	Actual	Original Budget	Adjustment	Actual	Variance to			
			Budget		Budget			
Total Operational Revenue	120	125	100	95	-32%			
Expenditure:								
Employees	125	244	250	248	2%			
Repairs and Maintenance	25	244	250	248	2%			
Other	45	244	250	248	2%			
Total Operational Expenditure	195	732	750	744	2%			
Net Operational Expenditure	75	607	650	649	6%			
Net expenditure to be consistent with summary T 5.1.2 in Ch	apter 5. Variances a	re calculated by divid	ing the difference be	tween the Actual				
and Original Budget by the Actual.					Т 3.7.8			

	Capital Expenditure Year 0: Road Services										
					R' 000						
			Year 0								
Capital Projects	Budget	Budget Adjustment Actual Variance from To Budget Expenditure original budget									
Total All	260	326	378	31%							
Project A	100	130	128	22%	280						
Project B	80	91	90	11%	150						
Project C	45	50	80	44%	320						
Project D	35	55	80	56%	90						
Total project value represents the e	estimated cost of	the project on app	proval by council	including past							
and future expenditure as appropri	iate.				Т 3.7.9						

COMMENT ON THE PERFORMANCE OF ROADS OVERALL:

Delete Directive note once comment is completed - Explain the priority of the four largest capital projects and explain variances from budget for operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations). Where provincial roads have been delegated to your municipality ensure that this is presented as an additional major issue in this section.

T 3.7.10

3.8 TRANSPORT (INCLUDING VEHICLE LICENSING & PUBLIC BUS OPERATION)

INTRODUCTION TO TRANSPORT

Delete Directive note once comment is completed – Explain in brief the transport strategy and the steps taken towards the implementation of the strategy and discuss the major successes achieved and challenge faced in year 0. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the major efficiencies achieved by your service during the year. Outine approach to Public Bus Operation. Refer to support given to those communities that are living in poverty. Give the name and extent of service provision of any municipal entity(ies) responsible for rendering Transport Services within the municipality.

T 3.8.1

Municipal Bus Service Data									
		Year -1 Year 0		ar O	Year 1				
	Details	Actual No.	Estimate No.	Actual No.	Estimate No.				
1	Passenger journeys								
2	Seats available for all journeys								
3	Average Unused Bus Capacity for all journeys	%							
4	Size of bus fleet at year end								
5	Average number of Buses off the road at any one time	%							
6	Proportion of the fleet off road road at any one time	%							
7	No. of Bus journeys scheduled								
8	No. of journeys cancelled								
9	Proportion of journeys cancelled	%							
	•				T 3.8				

Concerning T 3.8.2

<u>Delete Directive note once table is completed</u> – State name of entity followed by 'Entity' where this is applicable. Line 3 is calculated by sampling throughout the year using different routes, days of the week and times of day. Line 6 is calculated by taking the numbers from lines, as follows: $5/4 \times 100\%$. The average number of busses off the road is obtained by sampling the number off the road on different days at different times. Line 9 is calculated by taking numbers from lines as follows: $8/7 \times 100\%$.

T 3.8.2.1



rvice Objectives	Outline Service Targets	Yea	Year -1		Year O		Year 1	Ye	ar 3
		Target	Actual	Tar	get	Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
rvice Objective xxx									
								-	
te: This statement should include no more than the top four	priority service objectives. The indicators and targets specific	ed above (columns (i) and	l (ii)) must be incopora	ted in the indicator set fo	or each municipality to w	hich they apply. These	are 'universal municipal	indicators'. *	

Employees: Transport Services										
	Year -1		Year 0							
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)					
	No.	No.	No.	No.	%					
0 - 3	1	1	1	0	0%					
4 - 6	3	3	3	0	0%					
7 - 9	6	8	6	2	25%					
10 - 12	7	15	7	8	53%					
13 - 15	9	15	9	6	40%					
16 - 18	11	21	11	10	48%					
19 - 20	18	30	18	12	40%					
Total	55	93	55	38	41%					
Totals should e	quate to those included in th	ne Chapter 4 total employee	schedule. Employees and I	Posts numbers are as at 30	June. *Posts must be					
established and	I funded in the approved bu	dget or adjustments budget.	Full-time equivalents are ca	alculated by taking the total n	number of working days					
ost (excluding v	weekends and public holiday	s) while a post remains vaca	nt and adding together all s	such days lost by all posts wit	hin the same set (e.g.					

Financial Performance Year 0: Transport Services							
					R'000		
	Year -1		Yea	ar O			
Details	Actual	Original Budget	Adjustment	Actual	Variance to		
			Budget		Budget		
Total Operational Revenue	120	125	100	95	-32%		
Expenditure:							
Employees	125	244	250	248	2%		
Repairs and Maintenance	25	244	250	248	2%		
Other	45	244	250	248	2%		
Total Operational Expenditure	195	732	750	744	2%		
Net Operational Expenditure	75	607	650	649	6%		
Net expenditure to be consistent with summary T 5.1.2 in C	hapter 5. Variances	are calculated by divi	ding the difference b	etween the Actual			
and Original Budget by the Actual.					Т 3.8.5		

Capital Expenditure Year 0: Transport Services									
					R' 000				
	Year 0								
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value				
Total All	260	326	378	31%					
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C	45	50	80	44%	320				
Project D	35	55	80	56%	90				
Total project value represents the e	estimated cost of t	the project on app	oroval by council (including past					
and future expenditure as appropri	iate.				Т 3.8.6				

COMMENT ON THE PERFORMANCE OF TRANSPORT OVERALL:

Delete Directive note once comment is completed - Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.8.7

3.9 WASTE WATER (STORMWATER DRAINAGE)

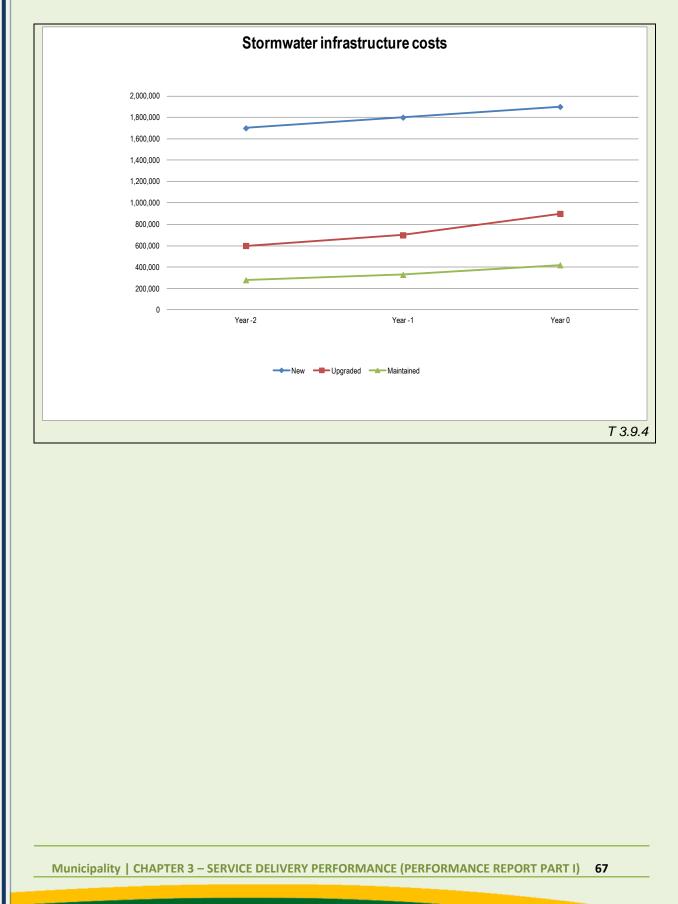
INTRODUCTION TO STORMWATER DRAINAGE

Delete Directive note once comment is completed – Provide brief introductory comments on the progress being made to improve stormwater drainage and discuss the major successes achieved and challenges faced in year 0 (include your top 3 service delivery priorities and the impact you have had on them during the year). Set out measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to informal settlement and rural development. Refer to support given to those communities that are living in poverty. Give the name and extent of service provision of any municipal entity(ies) responsible for rendering Stormwater Drainage Services within the municipality.

T 3.9.1

Stormwater Infrastructure									
Kilometers									
	Total Stormwater	New stormwater	Stormwater measures	Stormwater measures					
	measures	measures	upgraded	maintained					
Year -2	145	15	10	100					
Year -1	160	20	12	120					
Year 0	166	25	14	140					
				Т 3.9.2					

Cost of Construction/Maintenance							
			R' 000				
		Stormwater Measures					
	New	Upgraded	Maintained				
Year -2	1,700,000	600,000	280,000				
Year -1	1,800,000	700,000	330,000				
Year 0	1,900,000	900,000	420,000				
			T 3.9.3				





Service Objectives	Outline Service Targets	Year -1		Year 0			Year 1 Year 1		'ear 3
·····,		Target	Actual	Target		Actual	Target		
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
Service Objective xxx		• • • •	• • • •			• • • • •			
Development of fully integrated stormwater	Phasing in of systems	Strategy approval	Strategy approval	Strategy approval	Strategy approval	Strategy approval	Strategy approval	Completion (Yes/No);	Completion (Yes/No
nanagement systems including wetlands and natural		(Yes/No); Timescale x	(Yes/No); Timescale x	(Yes/No); Timescale x	(Yes/No); Timescale x	(Yes/No); Timescale x	(Yes/No); x yrs	x yrs remaining	x yrs remaining
water courses		yrs	yrs	yrs	yrs	yrs	remaining		
							-		
Note: This statement should include no more than the top found include no more than the top found indicators." * 'Previous Year' refers to the targets that were set	t in the Year -1 Budget/IDP round; *'Current	Year' refers to the targe	ets set in the Year 0 Bud	lget/IDP round. *'Follow	ving Year' refers to the i	argets set in the Year 1	Budget/IDP round. No	ote that all targets in	
he IDP must be fundable within approved budget provision. I	MSA 2000 chapter 5 sets out the purpose and	l character of Intergrate	d Development Plans (I	IDPs) and chapter 6 se	ts out the requirements	for the reduction of per	formance managemer	t arrangement by	
nunicipalities in which IDPs play a key role.									T 3.9.

		Linpioyees. 3	tormmwater Service:	.		
	Year -1		Yea	r 0		
Job Level Employees		Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)	
	No.	No.	No.	No.	%	
0 - 3	1	1	1	0	0%	
4 - 6	3	3	3	0	0%	
7 - 9	6	8	6	2	25%	
10 - 12	7	15	7	8	53%	
13 - 15	9	15	9	6	40%	
16 - 18	11	21	11	10	48%	
19 - 20	18	30	18	12	40%	
Total	55	93	55	38	419	

lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.9.6

Financial	Performance Ye	ar 0: Stormwater	r Services		
					R'000
	Year -1		Yea	ar O	
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget
Total Operational Revenue	120	125	100	95	-32%
Expenditure:					
Employees	125	244	250	248	2%
Repairs and Maintenance	25	244	250	248	2%
Other	45	244	250	248	2%
Total Operational Expenditure	195	732	750	744	2%
Net Operational Expenditure	75	607	650	649	6%
Net expenditure to be consistent with summary T 5.1.2 in Ch	napter 5. Variances a	are calculated by divi	iding the difference b	etween the Actual	
and Original Budget by the Actual.					Т 3.9.7

Capital Expenditure Year 0: Stormwater Services									
					R' 000				
	Year 0								
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value				
Total All	260	326	378	31%					
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C	45	50	80	44%	320				
Project D	35	55	80	56%	90				
Total project value represents the e	estimated cost of	the project on app	proval by council	including past					
and future expenditure as appropri	iate.				Т 3.9.8				

COMMENT ON THE PERFORMANCE OF STORMWATER DRAINAGE OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T3.9.9

COMPONENT C: PLANNING AND DEVELOPMENT

This component includes: planning; and local economic development.

INTRODUCTION TO PLANNING AND DEVELOPMENT

<u>Delete Directive note once comment is completed</u> - Provide brief overview of the opportunities and challenges in the fields of economic development and physical planning field for your municipality.

T 3.10

3.10 PLANNING

INTRODUCTION TO PLANNING

Delete Directive note once comment is completed - Set out in brief the main elements of your planning strategies (and make particular reference to achievements and challenges in year 0); Town Planning; and building regulation and enforcement). Set out your top 3 service delivery priorities and the impact you have had on them during the year. Set out measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.10.1

Applications for Land Use Development								
Detail	Formalisa	ation of Townships		Rezoning		ilt Enviroment		
	Year -1	Year 0	Year -1	Year 0	Year -1	Year 0		
Planning application received								
Determination made in year of receipt								
Determination made in following year								
Applications withdrawn								
Applications outstanding at year end								
						T 3.10.2		



ervice Objectives	Outline Service Targets	Year -1 Year 0			Year 1		Year 3		
		Target	Actual	Tar	get	Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
ervice Objective xxx									
etermine planning application within a	Approval or rejection of all build enviroment	Determination within x	Determination within x	Determination within	Determination within	Determination within x	Determination within	Determination within 8	Determination within
	applications within a x weeks	weeeks	weeeks	12 weeeks	12 weeeks	weeeks	11 weeeks	weeeks	weeeks
	Reduction in planning decisions overturned	X planning decisions	X planning decisions	5% planning	5% planning	X planning decisions	4% planning	No planning decisions	No planning decision
		overturned	overturned	decisions overturned	decisions overturned	overturned	decisions overturned	overturned	overturned
te: This statement should include no more than t	he top four priority service objectives. The indicators	and targets specified al	oove (columns (i) and (i	i)) must be incoporated	in the indicator set for e	each municipality to whic	h they apply. These ar	e 'universal municipal	
	at were set in the Year -1 Budget/IDP round; *'Curre								
-	rovision. MSA 2000 chapter 5 sets out the purpose		-	-	-	-	-	-	

Employees: Planning Services											
	Year -1	Year 0									
Job Level	Employees	nployees Posts Employees Vacancies (fulltim equivalents)		Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)						
	No.	No.	No.	No.	%						
0 - 3	1	1	1	0	0%						
4 - 6	3	3	3	0	0%						
7 - 9	6	8	6	2	25%						
10 - 12	7	15	7	8	53%						
13 - 15	9	15	9	6	40%						
16 - 18	11	21	11	10	48%						
19 - 20	18	30	18	12	40%						
Total	55	93	55	38	41%						
Totals should	equate to those included in t	the Chapter 4 total employe	e schedule. Employees and	Posts numbers are as at 30) June. *Posts must be						
established an	nd funded in the approved bu	udget or adjustments budge	et. Full-time equivalents are	calculated by taking the tota	I number of working days						
ost (excluding	weekends and public holida	ys) while a post remains va	cant and adding together all	l such days lost by all posts v	vithin the same set (e.g.						
senior manag	ement') then dividing that to	tal by 250 to give the numb	er of posts equivalent to the	senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.10.4							

Financial Performance Year 0: Planning Services R'00									
	Year -1	Year -1 Year 0							
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget				
Total Operational Revenue	120	125	100	95	-32%				
Expenditure:									
Employees	125	244	250	248	2%				
Repairs and Maintenance	25	244	250	248	2%				
Other	45	244	250	248	2%				
Total Operational Expenditure	195	732	750	744	2%				
Net Operational Expenditure	75	607	650	649	6%				
Net expenditure to be consistent with summary T 5.1.2 in Cl	hapter 5. Variances	are calculated by divi	ding the difference b	etween the Actual					
and Original Budget by the Actual.					T 3.10.5				

	Capital Expendi	ture Year 0: Plai	nning Services					
			Year 0		R' 000			
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value			
Total All	260	326	378	31%				
Project A	100	130	128	22%	280			
Project B	80	91	90	11%	150			
Project C	45	50	80	44%	320			
Project D	35	55	80	56%	90			
	Total project value represents the estimated cost of the project on approval by council (including past							
and future expenditure as appropr	and future expenditure as appropriate.							

COMMENT ON THE PERFORMANCE OF PHYSICAL PLANNING OVERALL:

Delete Directive note once comment is completed - Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.10.7

3.11 LOCAL ECONOMIC DEVELOPMENT (INCLUDING TOURISM AND MARKET PLACES)

INTRODUCTION TO ECONOMIC DEVLOPMENT

Delete Directive note once comment is completed – Provide brief introductory comments on your economic development strategy and the contribution being made to the local economy in facilitating job creation through by Local Economic Development Services in year 0 (include your top 3 service delivery priorities and the impact you have had on them during the year). Set out measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty. Give the name and extent of service provision of any municipal entity(ies) responsible for rendering Housing Services within the municipality.

T 3.11.1

Economic Activity by Sector R '000 Year 0 Sector Year -2 Year -1 Agric, forestry and fishing 2 1.5 1.5 6 5 Mining and quarrying 58 56 Manufacturing Wholesale and retail trade 45 51 51 48 Finance, property, etc. 23 25 Govt, community and social services Infrastructure services 34 38

217

Total

Economic Employment by Sector									
Sector	Year 1 No.	Year -1 No.	Jobs Year 0 No.						
Agric, forestry and fishing	20,000	25,000	30,000						
Mining and quarrying	400,000	435,000	372,000						
Manufacturing	320,000	300,000	270,000						
Wholesale and retail trade	190,000	200,000	210,000						
Finance, property, etc.	275,000	255,000	235,000						
Govt, community and social services	300,000	310,000	320,000						
Infrastructure services	400,000	430,000	450,000						
Total	1905000	1955000	1887000						
			Т 3.11.3						

COMMENT ON LOCAL JOB OPPORTUNITIES:

Delete Directive note once comment is completed - Comment briefly on the short and longer term prospects for economic growth and development referring to the above. Include in this section references to Tourism and Market Places (including street traders)

T 3.11.4

2

63

52

52

25

41

236.5 T 3.11.2

226.5

Total Jobs created / Top 3 initiatives	Jobs created	Jobs lost/displaced by other initiatives	Net total jobs created in year	Method of validating jobs created/lost
	No.	No.	No.	
Total (all initiatives)				
Year -2				
Year -1				
Year 0				
Initiative A (Year 0)				
Initiative B (Year 0)				
Initiative C (Year 0)				

Job creation through EPWP* projects								
	EPWP Projects	Jobs created through EPWP projects						
Details	No.	No.						
Year -2	40	2,000						
Year -1	50	2,900						
Year 0	66	4,500						
* - Extended Public Works	Programme	Т 3.11.6						



	Local	Economic Develop	ment Policy Objec	tives Taken From I	DP					
Service Objectives	Outline Service Targets	Yea	ar -1		Year 0		Year 1	Ye	ar 3	
		Target	Actual	Tai	rget	Actual	Target			
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year	
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	
Service Objective xxx										
Training of people in essential skills: x, y, z	Number of people trained (including retrained upskilled)	x people trained	x people trained	x people trained	x people trained	x people trained	x people trained	x people trained	x people trained	
									-	
Mater This statement should be dealers many 0 = 0 = 1 = 1	and the second	- Tadahara (asha ("	1 and (2) much had	and a last a last of the	the second s	1		ala al la dia da sal 🕇		
Note: This statement should include no more than the top for										
'Previous Year' refers to the targets that were set in the Year										
within approved budget provision. MSA 2000 chapter 5 sets of	out the purpose and character of intergrated Development	riaris (IDPS) and chapt	er o sets out the require	errierils for the reduction	i oi performance mana	yement arrangement b	y municipalities in which	iurs piay a key role.	T 3.11.7	

Employees: Local Economic Development Services										
	Year -1									
Job Level	Employees			Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)					
	No.	No.	No.	No.	%					
0 - 3	1	1	1	0	0%					
4 - 6	3	3	3	0	0%					
7 - 9	6	8	6	2	25%					
10 - 12	7	15	7	8	53%					
13 - 15	9	15	9	6	40%					
16 - 18	11	21	11	10	48%					
19 - 20	18	30	18	12	40%					
Total	55	93	55	38	41%					
Totals should e	quate to those included in th	e Chapter 4 total employee s	schedule. Employees and F	Posts numbers are as at 30	June. *Posts must be					
established and	funded in the approved buc	lget or adjustments budget.	Full-time equivalents are ca	alculated by taking the total r	number of working days					
lost (excluding)	weekends and public holidays	s) while a post remains vacar	nt and adding together all s	such days lost by all posts wit	hin the same set (e.g.					
	ement') then dividing that tota				Т 3.11.8					

Financial Perf	ormance Year 0: Loca	al Economic Dev	elopment Servio	ces	R'00
	Year -1		Yea	ar O	
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget
Total Operational Revenue	120	125	100	95	-32%
Expenditure:					
Employees	125	244	250	248	2%
Repairs and Maintenance	25	244	250	248	2%
Other	45	244	250	248	2%
Total Operational Expenditure	195	732	750	744	2%
Net Operational Expenditure	75	607	650	649	6%
Net expenditure to be consistent with summary T 5.1.	2 in Chapter 5. Variances	are calculated by div	iding the difference b	etween the Actual	
and Original Budget by the Actual.					Т 3.11.9

Capital Expenditure Year 0: Economic Development Services									
					R' 000				
			Year 0						
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value				
Total All	260	326	378	31%					
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C	45	50	80	44%	320				
Project D	35	55	80	56%	90				
Total project value represents the e	stimated cost of t	the project on app	proval by council (including past					
and future expenditure as appropri	ate.				T 3.11.10				

COMMENT ON LOCAL ECONOMIC DEVELOPMENT PERFORMANCE OVERALL:

Delete Directive note once comment is completed - Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.11.11

COMPONENT D: COMMUNITY & SOCIAL SERVICES

This component includes: libraries and archives; museums arts and galleries; community halls; cemeteries and crematoria; child care; aged care; social programmes, theatres.

INTRODUCTION TO COMMUNITY AND SOCIAL SERVICES

Delete Directive note once comment is completed – Provide brief introductory comments. Refer to support given to those communities that are living in poverty.

T 3.52

3.12 LIBRARIES; ARCHIEVES; MUSEUMS; GALLERIES; COMMUNITY FACILITIES; OTHER (THEATRES, ZOOS, ETC)

INTRODUCTION TO LIBRARIES; ARCHIEVES; MUSEUMS; GALLERIES; COMMUNITY FACILITIES

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T3.12.1

SERVICE STATISTICS FOR LIBRARIES; ARCHIVES; MUSEUMS; GALLERIES; COMMUNITY FACILITIES; OTHER (THEATRES, ZOOS, ETC)

T 3.12.2



ervice Objectives	Outline Service Targets	Outline Service Targets Year -1 Year 0			Year 1		Year 3		
		Target	Actual	Target		Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Yea
(i)	(ii)	(iii)	(iv)	(V)	(vi)	(vii)	(viii)	(ix)	(X)
ervice Objective xxx									

	Year -1	Year 0					
Job Level	Employees			Vacancies (as a % of total posts)			
	No.	No.	No.	No.	%		
0 - 3	1	1	1	0	0%		
4 - 6	3	3	3	0	0%		
7 - 9	6	8	6	2	25%		
10 - 12	7	15	7	8	53%		
13 - 15	9	15	9	6	40%		
16 - 18	11	21	11	10	48%		
19 - 20	18	30	18	12	400		
Total	55	93	55	38	41		

I otals should equate to those included in the Chapter 4 total employee schedule. Employees and Posts numbers are as at 30 June. "Posts must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.12.4

Financial Performance Year 0: Libr	aries; Archives;	Museums; Gall	eries; Communi	ty Facilities; Oth	ier				
	Veer 1	[Va		R'000				
Details	Year -1 Actual	Original Budget	Adjustment Budget	ar 0 Actual	Variance to Budget				
Total Operational Revenue	120	125	100	95	-32%				
Expenditure:									
Employees	125	244	250	248	2%				
Repairs and Maintenance	25	244	250	248	2%				
Other	45	244	250	248	2%				
Total Operational Expenditure 195 732 750 744									
Net Operational Expenditure 75 607 650 649									
Net expenditure to be consistent with summary T 5.1.2 in Cl	hapter 5. Variances a	are calculated by divi	ding the difference b	etween the Actual					
and Original Budget by the Actual.					Т 3.12.5				

Capital Expenditure Year 0: Libraries; Archives; Museums; Galleries; Community Facilities; O	ther
	R' 000

			Year 0		11 000				
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value				
Total All	260	326	378	31%					
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C	45	50	80	44%	320				
Project D 35 55 80 56%									
Total project value represents the estimated cost of the project on approval by council (including past and									
future expenditure as appropriate.					Т 3.12.6				

COMMENT ON THE PERFORMANCE OF LIBRARIES; ARCHIVES; MUSEUMS; GALLERIES; COMMUNITY FACILITIES; OTHER (THEATRES, ZOOS, ETC) OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.12.7

3.13 CEMETORIES AND CREMATORIUMS

INTRODUCTION TO CEMETORIES & CREMATORIUMS

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.13.1

SERVICE STATISTICS FOR CEMETORIES & CREMATORIUMS

T 3.13.2



(i) (ii) (iv) (v) (vi) (vii) (viii) (ix) Service Objective xxx	Service Objectives	Outline Service Targets	Year	r•1		Year 0		Year 1	Ye	ar 3
(i) (ii) (iv) (v) (vi) (vii) (viii) (ix) iervice Objective xxx Image: Comparison of the compariso			Target	Actual	Tai	rget	Actual		Target	
Service Objective xxx	Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Yea
Image: Statement should include no more than the top four priority service objectives. The indicators and targets specified above (columns (i) and (ii)) must be incoporated in the indicator set for each municipality to which they apply. These are 'universal'	(i)	(ii)	(iii)	(iv)	(V)	(vi)	(vii)	(viii)	(ix)	(x)
nunicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.	ervice Objective xxx									
nunicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
nunicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
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unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *'Current Year' refers to the targets set in the Year 0 Budget/IDP round. *'Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round.										
	ote: This statement should include no more than the	top four priority service objectives. The	indicators and targets spe	ecified above (columns	s (i) and (ii)) must be inc	oporated in the indicator	set for each municipa	lity to which they apply. T	These are 'universal	
ate that all formate in the IDD must be fundable within approved by deal provision. NCA 2000 about a Cost out the surgeous and about a Cost out a Cost out the surgeous and abou	unicipal indicators'. * 'Previous Year' refers to the tar	gets that were set in the Year -1 Budge	t/IDP round; *'Current Ye	ar' refers to the target	's set in the Year 0 Budg	et/IDP round. *'Following	g Year' refers to the ta	argets set in the Year 1 E	Budget/IDP round.	
te that all targets in the IDP must be fundable within approved budget provision. MSA 2000 chapter 5 sets out the purpose and character of Intergrated Development Plans (IDPs) and chapter 6 sets out the requirements for the reduction of performance	ote that all targets in the IDP must be fundable within	approved budget provision. MSA 2000) chapter 5 sets out the pu	Irpose and character (of Intergrated Developm	ent Plans (IDPs) and ch	apter 6 sets out the re	equirements for the redu	ction of performance	

Employees: Cemetories and Cremotoriums										
Year -1 Year 0										
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)					
	No.	No.	No.	No.	%					
0 - 3	1	1	1	0	0%					
4 - 6	3	3	3	0	0%					
7 - 9	6	8	6	2	25%					
10 - 12	7	15	7	8	53%					
13 - 15	9	15	9	6	40%					
16 - 18	11	21	11	10	48%					
19 - 20	18	30	18	12	40%					
Total	55	93	55	38	41%					

established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.13.4

Financial Perfo	Financial Performance Year 0: Cemetories and Crematoriums								
	Year -1		Yea	ar O					
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget				
Total Operational Revenue	120	125	100	95	-32%				
Expenditure:									
Employees	125	244	250	248	2%				
Repairs and Maintenance	25	244	250	248	2%				
Other	45	244	250	248	2%				
Total Operational Expenditure 195 732 750 744									
Net Operational Expenditure 75 607 650 649									
Net expenditure to be consistent with summary T 5.1.2 in Cl	Net expenditure to be consistent with summary T 5.1.2 in Chapter 5. Variances are calculated by dividing the difference between the Actual								
and Original Budget by the Actual.					Т 3.13.5				

Capital Ex	cpenditure Yea	ar 0: Cemetorie	s and Cremato	oriums					
			Year 0						
Capital Projects	Budget	Adjustment	Actual	Variance from	Total Project				
	Value								
Total All 260 326 378 31%									
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C 45 50 80 44%									
Project D 35 55 80 56%									
Total project value represents the estimation	Total project value represents the estimated cost of the project on approval by council (including past and								
future expenditure as appropriate.					Т 3.13.6				

COMMENT ON THE PERFORMANCE OF CEMETORIES & CREMATORIUMS OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.13.7

3.14 CHILD CARE; AGED CARE; SOCIAL PROGRAMMES

INTRODUCTION TO CHILD CARE; AGED CARE; SOCIAL PROGRAMMES

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.14.1

SERVICE STATISTICS FOR CHILD CARE

T 3.14.2



	Service Objectives	Outline Service Targets	Year	-1		Year 0		Year 1	Ye	ar 3
(i) (ii) (iv) (v) (vi) (vii) (viii) (x) (x) iervice Objective xxx			Target	Actual	Tai	rget	Actual		Target	
iervice Objective xxx	Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Yea
Image: Control of the statement should include no more than the top four priority service objectives. The indicators and targets specified above (columns (i) and (ii)) must be incoporated in the indicator set for each municipality to which they apply. These are 'universal unicipal indicators'. "Previous Year' refers to the targets set in the Year -1 Budget/IDP round; "Current Year' refers to the targets set in the Year -1 Budget/IDP round; "Current Year' refers to the targets set in the Year -1 Budget/IDP round; "Current Year' refers to the targets set in the Year and targets set in the Year on Budget/IDP round. "Following Year' refers to the targets set in the Year -1 Budget/IDP round. Note	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note	ervice Objective xxx									
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
unicipal indicators'. * 'Previous Year' refers to the targets that were set in the Year -1 Budget/IDP round; *Current Year' refers to the targets set in the Year 0 Budget/IDP round. *Following Year' refers to the targets set in the Year 1 Budget/IDP round. Note										
at all targets in the IDP must be fundable within approved budget provision. MSA 2000 chapter 5 sets out the purpose and character of Intergrated Development Plans (IDPs) and chapter 6 sets out the requirements for the reduction of performance	unicipal indicators'. * 'Previous Year' refers to the targ	gets that were set in the Year -1 Budget/I	DP round; *'Current Year' re	efers to the targets s	et in the Year 0 Budget/I	DP round. *'Following Y	'ear' refers to the targe	ts set in the Year 1 Budg	get/IDP round. Note	
	at all targets in the IDP must be fundable within appro	oved budget provision. MSA 2000 chapte	r 5 sets out the purpose and	l character of Interg	rated Development Plans	s (IDPs) and chapter 6 s	ets out the requiremen	nts for the reduction of pe	erformance	

Employees: Child Care; Aged Care; Social Programmes										
	Year -1		Yea	ır O						
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)					
	No.	No.	No.	No.	%					
0 - 3	1	1	1	0	0%					
4-6 3 3 3 0 0%										
7-9 6 8 6 2 25%										
10 - 12 7 15 7 8 53%										
13 - 15	13 - 15 9 6 40%									
16 - 18	6 - 18 11 21 11 10 48%									
19 - 20 18 30 18 12 40%										
Total 55 93 55 38 41%										
Totals should equate to those included in the Chapter 4 total employee schedule. Employees and Posts numbers are as at 30 June. *Posts must be										
established a	nd funded in the approved b	udget or adjustments budge	t. Full-time equivalents are c	alculated by taking the total r	number of working days					
, ,	· ·	• / /	00	such days lost by all posts wi	(0					
'senior manag	gement') then dividing that to	tal by 250 to give the numbe	er of posts equivalent to the a	accumulated days.	T 3.14.4					

Year -1 Year 0								
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget			
Total Operational Revenue	120	125	100	95	-32%			
Expenditure:								
Employees	125	244	250	248	2%			
Repairs and Maintenance	25	244	250	248	2%			
Other	45	244	250	248	2%			
Total Operational Expenditure 195 732 750 744								
Net Operational Expenditure 75 607 650 649								

Capital Expend	liture Year 0: Cl	hild Care; Age	d Care; Social	Programmes					
Year 0									
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value				
Total All 260 326 378 31%									
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C 45 50 80 44%									
Project D 35 55 80 56%									
Total project value represents the estimated cost of the project on approval by council (including past and									
future expenditure as appropriate.					Т 3.14.6				



COMMENT ON THE PERFORMANCE OF CHILD CARE; AGED CARE; SOCIAL PROGRAMMES OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.14.7

COMPONENT E: ENVIRONMENTAL PROTECTION

This component includes: pollution control; biodiversity and landscape; and costal protection.

INTRODUCTION TO ENVIRONMENTAL PROTECTION

Delete Directive note once comment is completed – Provide brief introductory comments.

T 3.14

3.15 POLLUTION CONTROL

INTRODUCTION TO POLLUTION CONTROL

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.15.1

SERVICE STATISTICS FOR POLLUTION CONTROL

T 3.15.2



ervice Objectives	Outline Service Targets	Yea	r 0		Year 1		Year 2	Yea	ar 3
		Target	Actual	Tar	get	Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
ervice Objective xxx									
Vater and air purity	Water: x% of all readings taken throughout the year on at least weekly to be found acceptable (clean) by National Standards	T0% dean	A0% clean	T1% dean	T1% dean	A1% dean	T2% acceptable	T5% acceptable	T5% acceptable
	Air: x% of all readings taken throughout the year on at least weekly to be found acceptable by National standard	T0% clean	A0% clean	T1% dean	T1% dean	A1% clean	T2% acceptable	T5% acceptable	T5% acceptable
	I than the top four priority service objectives. The indicators and tar gets that were set in the Year -1 Budget/IDP round; *Current Year	• • •	() ())	•					
	t provision. MSA 2000 chapter 5 sets out the purpose and charact	•	•	•	•		•	•	T 3.1

		Employee	s: Pollution Control		
	Year -1		Yea	ir O	
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)
	No.	No.	No.	No.	%
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%

lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.15.4

Financia	al Performance	ear 0: Pollution	Control					
					R'000			
	Year -1		Yea	ar O				
Details	Actual	Original Budget	Adjustment	Actual	Variance to			
			Budget		Budget			
Total Operational Revenue	120	125	100	95	-32%			
Expenditure:								
Employees	125	244	250	248	2%			
Repairs and Maintenance	25	244	250	248	2%			
Other	45	244	250	248	2%			
Total Operational Expenditure	195	732	750	744	2%			
Net Operational Expenditure	75	607	650	649	6%			
Net expenditure to be consistent with summary T 5.1.2 in C	Net expenditure to be consistent with summary T 5.1.2 in Chapter 5. Variances are calculated by dividing the difference between the Actual							
and Original Budget by the Actual.					Т 3.15.5			

Ca	oital Expendit	ure Year 0: Pol	lution Control					
		Year 0						
Capital Projects	Budget	Adjustment	Actual	Variance from	Total Project			
		Budget	Expenditure	original budget	Value			
Total All	260	326	378	31%				
Project A	100	130	128	22%	280			
Project B	80	91	90	11%	150			
Project C	45	50	80	44%	320			
Project D	35	55	80	56%	90			
Total project value represents the estimated cost of the project on approval by council (including past and								
future expenditure as appropriate.					Т 3.15.6			

COMMENT ON THE PERFORMANCE OF POLLUTION CONTROL OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.15.7

3.16 BIO-DIVERSITY; LANDSCAPE (INCL. OPEN SPACES); AND OTHER (EG. COASTAL PROTECTION)

INTRODUCTION BIO-DIVERSITY AND LANDSCAPE

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.16.1

SERVICE STATISTICS FOR BIO-DIVERSITY AND LANDSCAPE

T 3.16.2



Service Objectives	Outline Service Targets	Yea	r-1		Year 0		Year 1 Yea		Year 3
	T T	Target	Actual	Tar	rget	Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Yea
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
Service Objective xxx									
lote: This statement should include no more than the t	on four priority convice phiactives. The indicate	re and targets specified abo	wo (columns (i) and (ii) must he inconcrated i	n the indicator set for e	ach municipality to which	h thay annly Thasa ara	universal municipal	<u> </u>
dicators'. * 'Previous Year' refers to the targets that w				, ,					
e IDP must be fundable within approved budget provi	sion. MSA 2000 cnapter 5 sets out the purpos	e and character of intergrat	ied Development Plans	(IDPS) and chapter 6 s	sets out the requirement	ts for the reduction of p	ertormance manageme	nt arrangement by	T 3.

	Year -1		Yea	ar O	
Job Level Employees		Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)
	No.	No.	No.	No.	%
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%
stablished and i	funded in the approved bu		et. Full-time equivalents are	d Posts numbers are as at e calculated by taking the to	tal number of working

(e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.16.4

Financial Perform	nance Year 0: Bio	o-Diversity; Land	dscape and Othe	er				
					R'000			
	Year -1		Year 0					
Details	Actual	Original Budget	Adjustment	Actual	Variance to			
			Budget		Budget			
Total Operational Revenue	120	125	100	95	-32%			
Expenditure:								
Employees	125	244	250	248	2%			
Repairs and Maintenance	25	244	250	248	2%			
Other	45	244	250	248	2%			
Total Operational Expenditure	195	732	750	744	2%			
Net Operational Expenditure 75 607 650 649								
Net expenditure to be consistent with summary T 5.1.2 in Cl	Net expenditure to be consistent with summary T 5.1.2 in Chapter 5. Variances are calculated by dividing the difference between the Actual							
and Original Budget by the Actual.					T 3.16.5			

Capital E	Capital Expenditure Year 0: Bio-Diversity; Landscape and Other									
R										
	Year 0									
Capital Projects	Budget	Adjustment	Actual	Variance from	Total Project					
		Budget	Expenditure	original budget	Value					
Total All	260	326	378	31%						
Project A	100	130	128	22%	280					
Project B	80	91	90	11%	150					
Project C	45	50	80	44%	320					
Project D	35	55	80	56%	90					
Total project value represents the estin	Total project value represents the estimated cost of the project on approval by council (including past and									
future expenditure as appropriate.					Т 3.16.6					

COMMENT ON THE PERFORMANCE OF BIO-DIVERSITY; LANDSCAPE AND OTHER OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.16.7

COMPONENT F: HEALTH

This component includes: clinics; ambulance services; and health inspections.

INTRODUCTION TO HEALTH

Note: Recent legislation includes the National Health Act 2004.

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty

T 3.17

3.17 CLINICS

INTRODUCTION TO CLINICS

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.17.1

	Service Data for Clinics								
	Details	Year -2	Year -1		Year 0				
		Actual No.	Estimate No.	Actual No.	Estimate No.				
1	Average number of Patient visits on an average day								
2	Total Medical Staff available on an average day								
3	Average Pateint waiting time	mins	mins	mins	mins				
4	Number of HIV/AIDS tests undertaken in the year								
5	Number of tests in 4 above that proved positive								
6	Number of children that are immunised at under 1 year of age								
7	Child immunisation s above compared with the child population under 1 year of age	%	%	%	%				
	T 3.17.2								

Concerning T 3.17.2

<u>Delete Directive note once table is completed</u> – Average patient waiting time and total medical staff availability on an average day are obtained but sampling staff and patients on different days at different times at regular intervals throughout the day.

T 3.17.2.1



Service Objectives	Outline Service Targets	Yea	ar O		Year 1		Year 2 Yea	Year 3	
		Target	Actual	Tai	Target Actual			Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
Service Objective xxx									
Proportion of population visiting public health clinics	% of children under 1 year that are immunised.	T0% immunised	A0% immunised	T1% immunised	T1% immunised	A1% immunised	T2% immunised	T5% immunised	T5% immunised
Proportion of population visiting public health	% of those tested for HIV/AIDS that proved positive;	T0% tested positive;	A0% tested positive;	T1% tested positive;	T1% tested positive;	A1% tested positive;	T2% tested positive;	T5% tested positive;	T5% tested positive;
clinics	(number of those tested)	(xxxxxx tested)	(xxxxx tested)	(xxxxx tested)	(xxxxx tested)	(xxxxx tested)	(xxxxx tested)	(xxxxx tested)	(xxxxx tested)
Note: This statement should include no more than the top indicators'. * 'Previous Year' refers to the targets that wer IDP must be fundable within approved budget provision.	re set in the Year -1 Budget/IDP round; *'Current Yea	r' refers to the targets	set in the Year 0 Budge	t/IDP round. *'Following	Year' refers to the targ	gets set in the Year 1 Bu	udget/IDP round. Note t	hat all targets in the	
municipalities in which IDPs play a key role.						· · · · · · · · · · · · · · · · · · ·		,	

		Emp	loyees: Clinics					
	Year -1		Ye	ar O				
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)			
	No.	No.	No.	No.	<mark>%</mark> 0%			
0 - 3	1	1	1	0	0%			
4 - 6	3	3	3	0	0%			
7 - 9	6	8	6	2	25%			
10 - 12	7	15	7	8	53%			
13 - 15	9	15	9	6	40%			
16 - 18	11	21	11	10	48%			
19 - 20	18	30	18	12	40%			
Total	55	93	55	38	41%			
Totals should equate to those included in the Chapter 4 total employee schedule. Employees and Posts numbers are as at 30 June. *Posts must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the								
accumulated			, , , , , , , , , , , , , , , , , , ,		Т 3.17.4			

Financial Performance Year 0: Clinics									
	r				R'000				
	Year -1		Yea	ar O					
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget				
Total Operational Revenue	120	125	100	95	-32%				
Expenditure:									
Employees	125	244	250	248	2%				
Repairs and Maintenance	25	244	250	248	2%				
Other	45	244	250	248	2%				
Total Operational Expenditure	195	732	750	744	2%				
Net Operational Expenditure	75	607	650	649	6%				
Net expenditure to be consistent with summary T 5.1.2 in Cl	hapter 5. Variances	are calculated by divi	ding the difference b	etween the Actual					
nd Original Budget by the Actual.									

Capital Expenditure Year 0: Clinics										
	Year 0									
Capital Projects	Budget	Budget Adjustment Actual Variance from Transport Budget Expenditure original budget								
Total All	260	326	378	31%						
Project A	100	130	128	22%	280					
Project B	80	91	90	11%	150					
Project C	45	50	80	44%	320					
Project D	35	55	80	56%	90					
Total project value represents the estimated cost of the project on approval by council (including past and										
future expenditure as appropriate.					Т 3.17.6					

COMMENT ON THE PERFORMANCE OF CLINICS OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.17.7

3.18 AMBULANCE SERVICES

INTRODUCTION TO AMBULANCE SERVICES

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.18.1

	Ambulance Service Data									
	Details	Year -2	Year	·-1	Year 0					
		Actual No.	Estimate No.	Actual No.	Estimate No.					
1	Number of patients taken to medical facilities during the year									
2	Average time from emergency call to arrival at the patient - in urban areas									
3	Average time from emergency call to arrival at the patient - in rural areas									
	Average time from emergency call to the transportation of patient to a medical facility - in urban areas									
5	Average time from emergency call to the transportation of patient to a medical facility - in rural areas									
6	No. ambulance									
7	No. paramedics									
					T 3.18.2					

Concerning T 3.18.2

Delete Directive note once table is completed –Average turnout and turn-round times are determined by logging the times taken from initial call to reaching an emergency incident and from initial call to the incident and then on to the medical facility and analysing the record.

T 3.18.2.1



Ambulances Policy Objectives Taken From IDP									
Service Objectives	Outline Service Targets	Yea	ır-1		Year 0		Year 1	Ye	ar 3
		Target	Actual	Ta	rget	Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(V)	(vi)	(vii)	(viii)	(ix)	(x)
Service Objective xxx									
Ambulance turnaround time (Timeout to	Average turnaround time in rural areas	T0 min on average	A0 min on average	T1 min on average	T1 min on average	A1 min on average	T2 min on average	T5 min on average	T5 min on average
patients and back to medical facility)	Average turnaround time in urban areas	T0 min on average	A0 min on average	T1 min on average	T1 min on average	A1 min on average	T2 min on average	T5 min on average	T5 min on average
Note: This statement should include no more than municipal indicators'. * 'Previous Year' refers to the Note that all targets in the IDP must be fundable w	targets that were set in the Year -1 Budget/I ithin approved budget provision. MSA 2000 c	IDP round; *'Current Ye	ar' refers to the targets	set in the Year 0 Budg	et/IDP round. *'Followin	g Year' refers to the tar	gets set in the Year 1 E	Budget/IDP round.	
management arrangement by municipalities in whic	ch idas piay a key foie.								T 3.18.3

	Employees: Ambulances									
	Year -1		Yea	ır O						
Job Level	Employees	Employees Posts		Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)					
	No. No.		No.	No.	%					
0 - 3	1	1	1	0	0%					
4 - 6	3	3	3	0	0%					
7 - 9	7-9 6 8 6 2			25%						
10 - 12	7	15	7	8	53%					
13 - 15	9	15	9	6	40%					
16 - 18	11	21	11	10	48%					
19 - 20	18	30	18	12	40%					
Total	55	93	55	38	41%					
Totals should	equate to those included in	the Chapter 4 total employe	e schedule. Employees and	Posts numbers are as at 3	0 June. *Posts must be					
		oudget or adjustments budge								
lost (excluding	g weekends and public holid	ays) while a post remains va	cant and adding together al	I such days lost by all posts i	within the same set (e.g.					
senior manag	gement') then dividing that to	otal by 250 to give the numb	er of posts equivalent to the	accumulated days.	Т 3.18.4					

Fina	Financial Performance Year 0: Ambulances							
	Year -1		Yea	ar O	R'000			
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget			
Total Operational Revenue	120	125	100	95	-32%			
Expenditure:								
Employees	125	244	250	248	2%			
Repairs and Maintenance	25	244	250	248	2%			
Other	45	244	250	248	2%			
Total Operational Expenditure	195	732	750	744	2%			
Net Operational Expenditure	75	607	650	649	6%			
Net expenditure to be consistent with summary T 5.1.2 in	n Chapter 5. Variand	es are calculated by	dividing the differen	ce between the				
Actual and Original Budget by the Actual.					T 3.18.5			

Capital Expenditure Year 0: Ambulances												
R' 00												
	Year 0											
Capital Projects	Total Project Value											
Total All	260	326	378	31%								
Project A	100	130	128	22%	280							
Project B	80	91	90	11%	150							
Project C	45	50	80	44%	320							
Project D 35 55 80 56%												
Total project value represents the esti	mated cost of the p	roject on approval	by council (includii	ng past and								
future expenditure as appropriate.					Т 3.18.6							

COMMENT ON THE PERFORMANCE OF AMBULANCE SERVICES OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.18.7

3.19 HEALTH INSPECTION; FOOD AND ABBATOIR LICENSING AND INSPECTION; ETC

INTRODUCTION TO HEALTH INSPECTIONS; FOOD AND ABATTOIR LICENCING AND INSPECTIONS, ETC

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.19.1

SERVICE STATISTICS FOR HEALTH INSPECTION, Etc

T 3.19.2



Service Objectives	ce Objectives Outline Service Targets				Year 1			Year 3	
		Target	Actual	Tar	Target		Target		
Service Indicators		*Previous Year		*Previous Year	*Current Year	ar	*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
Service Objective xxx									
Noto: This statement should include no more than the	ton four priority correion chipatiyon. The inc	liastore and targets energiti	ad abaya (aalumna (il	and (iii) must be income	rated in the indicator of	t far aaah muniainalitu	to which they apply. The	an ara lunivaraal	
lote: This statement should include no more than the			,						
nunicipal indicators'. * 'Previous Year' refers to the tar	• •		-	-	-	-		-	
hat all targets in the IDP must be fundable within appr	• • •	5 sets out the purpose an	id character of Intergi	rated Development Plans	s (IDPs) and chapter 6 s	ets out the requireme	ents for the reduction of p	ertormance	
management arrangement by municipalities in which l	DPs play a key role.								T 3.19.

	Employees: Health Inspection and Etc										
	Year -1		Year 0								
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)						
	No.	No.	No.	No.	%						
0 - 3	1	1	1	0	0%						
4 - 6	3	3	3	0.5	17%						
7 - 9	6	6	6	1.5	25%						
10 - 12	7	7	7	1	14%						
13 - 15	9	9	9	2.2	24%						
16 - 18	11	11	11	0.9	8%						
19 - 20	18	18	18	1	6%						
Total	55	55	55	7.1	13%						

must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days.

Financial Performance Year 0: Health Inspection and Etc								
					R'000			
	Year -1 Year 0							
Details	Actual	Original Budget	Adjustment	Actual	Variance to			
			Budget		Budget			
Total Operational Revenue	120	125	100	95	-32%			
Expenditure:								
Employees	125	244	250	248	2%			
Repairs and Maintenance	25	244	250	248	2%			
Other	45	244	250	248	2%			
Total Operational Expenditure	195	732	750	744	2%			
Net Operational Expenditure	75	607	650	649	6%			
Net expenditure to be consistent with summary T 5.1.2 in Ch	apter 5. Variances a	re calculated by divid	ing the difference be	tween the Actual				
and Original Budget by the Actual.					T 3.19.5			

Capital Expenditure Year 0: Health Inspection and Etc													
	R' 000												
	Year 0												
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value								
Total All	260	326	378	31%									
Project A	100	130	128	22%	280								
Project B	80	91	90	11%	150								
Project C	45	50	80	44%	320								
Project D	35	55	80	56%	90								
Total project value represents the estim	ated cost of the p	roject on approval	by council (includiı	ng past and									
future expenditure as appropriate.					Т 3.19.6								

COMMENT ON THE PERFORMANCE OF HEALTH INSPECTIONS, Etc OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.19.7

COMPONENT G: SECURITY AND SAFETY

This component includes: police; fire; disaster management, licensing and control of animals, and control of public nuisances, etc.

INTRODUCTION TO SECURITY & SAFETY

Delete Directive note once comment is completed – Provide brief introductory comments.

T 3.20

3.20 POLICE

INTRODUCTION TO POLICE

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.20.1

	Metropolitan Police Service Data								
	Details	Year -1	Yea	ar O	Year 1				
		Actual No.	Estimate No.	Actual No.	Estimate No.				
1	Number of road traffic accidents during the year								
2	Number of by-law infringements attended								
3	Number of police officers in the field on an average day								
4	Number of police officers on duty on an average day								
					Т 3.20.2				

Concerning T 3.20.2

Delete Directive note once table is completed – the number of officers available is determined by sampling the number of officers in the field and in offices and stations on the same day, sampling different times of day and different days of the week throughout the year.

T 3.20.2.1



			Police Policy Ob	ojectives Taken Fro	om IDP					
Service Objectives	Outline Service Targets	Yea	Year -1		Year 0		Year 1	Yea	ar 3	
		Target	Actual	Tar	get	Actual		Target		
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year	
(i)	(ii)	(iii)	(iv)	(V)	(vi)	(vii)	(viii)	(ix)	(X)	
Service Objective xxx										
Reduction in road accidents	x% reduction in road accidents over the	T0% reduction in	A0% reduction in	T1% reduction in	T1% reduction in	A1% reduction in	T2% reduction in	T5% reduction in	T5% reduction in	
	target for the previous year	year -1	year -1	year O	year O	year O	year 1	year 3	year 3	
are 'universal municipal indicators'.	no more than the top four priority service of "Previous Year' refers to the targets that we t all targets in the IDP must be fundable with	re set in the Year -1 Bu	dget/IDP round; *'Curre	ent Year' refers to the ta	argets set in the Year 0	Budget/IDP round. *'Fo	llowing Year' refers to t	he targets set in the		
•	r an targets in the for must be fundable with erformance management arrangement by m	• •		er o seis out the purpos		iyialeu Developinent ri	ians (ibrs) and Uiaple.	0 2013 UUL (110	T 3.20.3	

Job Level	Year -1			Year 0	
Police	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)
Administrators	No.	No.	No.	No.	%
Chief Police Officer & Deputy					
Other Police Officers					
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%

*Posts must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.20.4

Fi	nancial Performa	ance Year 0: Poli	се				
					R'000		
	Year -1	Year 0					
Details	Actual	Original Budget	Adjustment	Actual	Variance to		
			Budget		Budget		
Total Operational Revenue	120	125	100	95	-32%		
Expenditure:							
Police Officers							
Other employees	125	244	250	248	2%		
Repairs and Maintenance	25	244	250	248	2%		
Other	45	244	250	248	2%		
Total Operational Expenditure	195	732	750	744	2%		
Net Operational Expenditure	75	607	650	649	6%		
Net expenditure to be consistent with summary T 5.1.2 in Chapter 5. Variances are calculated by dividing the difference between the Actual							
and Original Budget by the Actual.					T 3.20.5		

Capital Expenditure Year 0: Police								
R' 00								
		Year 0						
Capital Projects	Budget	Adjustment	Actual	Variance from	Total Project			
		Budget	Expenditure	original budget	Value			
Total All	260	326	378	31%				
Project A	100	130	128	22%	280			
Project B	80	91	90	11%	150			
Project C	45	50	80	44%	320			
Project D	35	55	80	56%	90			
Total project value represents the estimated cost of the project on approval by council (including past and								
future expenditure as appropriate.								

COMMENT ON THE PERFORMANCE OF POLICE OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.20.7

3.21 FIRE

INTRODUCTION TO FIRE SERVICES

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.21.1

	Metropolitan Fire Service Data							
	Details	Year -1	Year 0		Year 1			
		Actual No.	Estimate No.	Actual No.	Estimate No.			
1	Total fires attended in the year							
2	Total of other incidents attended in the year							
3	Average turnout time - urban areas							
4	Average turnout time - rural areas							
5	Fire fighters in post at year end							
6	Total fire appliances at year end							
7	Average number of appliance off the road during the year							
	Т 3.21							

Concerning T3.21.2

Delete Directive note once table is completed - Average turnout times are determined by logging the times taken to reach an emergency incident from receipt of call and analysing the record. Average Fire appliances off the road. The average number of busses off the road is obtained by sampling the number off the road on different days at different times.

T 3.21.2.1



Service Objectives	Outline Service Targets	Yea	r-1		Year 0		Year 1	Ye	Year 3	
		Target	Actual	Tar	rget	Actual		Target		
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year	
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)	
Service Objective xxx										
furnout time compared to National	% turn out within guidelines (total number of	T0% within guidelines	A0% within guidelines	T1% within guidelines	70% within guidelines	A1% within guidelines	75% within guidelines	95% within guidelines	95% within guideline	
quidelines	turn outs)		or x if x is larger	or A0% if that is larger	or A0% if that is larger		or A1 if that is larger;	or A4 if that is larger;	or A4 if that is larger;	
							(xxxxx emergency	(xxxxx emergency	(xxxxx emergency	
							turn outs in year)	turn outs in year)	turn outs in year)	
							, ,	, ,	, ,	
Note: This statement should include no more	e than the top four priority service objectives. Th	e indicators and targets	specified above (colum	ns (i) and (ii)) must be i	incoporated in the indica	tor set for each municip	pality to which they apply	y. These are		
universal municipal indicators'. * 'Previous Y	ear' refers to the targets that were set in the Yea	ar -1 Budget/IDP round;	*'Current Year' refers	to the targets set in the	Year 0 Budget/IDP roui	nd. *'Following Year' ret	fers to the targets set in	the Year 1		
Budget/IDP round. Note that all targets in th	e IDP must be fundable within approved budget	provision, MSA 2000 ct	apter 5 sets out the pu	rpose and character of	Intergrated Developme	nt Plans (IDPs) and cha	apter 6 sets out the real	uirements for the		
•	ingement by municipalities in which IDPs play a k								T 0.04	
values of portormanoo managomont and	ngonon og manopalaoo in milor ibr o play a h								T 3.21.3	

ob Level	Year -1		Yea	ır O	
Fire Fighters	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)
Administrators	No.	No.	No.	No.	%
Chief Fire Officer & Deputy					
Other Fire Officers					
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%

the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.21.4

Fin	ancial Performance	e Year 0: Fire Servi	ces					
					R'000			
	Year -1		Year 0					
Details	Actual	Original Budget	Adjustment	Actual	Variance to			
			Budget		Budget			
Total Operational Revenue	120	125	100	95	-32%			
Expenditure:								
Fire fighters								
Other employees	125	244	250	248	2%			
Repairs and Maintenance	25	244	250	248	2%			
Other	45	244	250	248	2%			
Total Operational Expenditure	195	732	750	744	2%			
Net Operational Expenditure	75	607	650	649	6%			
Net expenditure to be consistent with summary T 5.1.2 in C.	hapter 5. Variances	are calculated by divi	ding the difference b	etween the Actual				
and Original Budget by the Actual.					Т 3.21.5			

	Capital Expen	diture Year 0: Fir	e Services		
					R' 000
			Year 0		
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value
Total All	260	326	378	31%	
Project A	100	130	128	22%	280
Project B	80	91	90	11%	150
Project C	45	50	80	44%	320
Project D	35	55	80	56%	90
Total project value represents the estim	nated cost of the pr	roject on approval	by council (includiı	ng past and	
future expenditure as appropriate.					Т 3.21.6

COMMENT ON THE PERFORMANCE OF FIRE SERVICES OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.21.7

3.22 OTHER (DISASTER MANAGEMENT, ANIMAL LICENCING AND CONTROL, CONTROL OF PUBLIC NUISANCES AND OTHER)

INTRODUCTION TO DISASTER MANAGEMENT, ANIMAL LICENCING AND CONTROL, CONTROL OF PUBLIC NUISANCES, ETC

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

T 3.22.1

SERVICE STATISTICS FOR DISASTER MANAGEMENT, ANIMAL LICENCING AND CONTROL, CONTROL OF PUBLIC NUISANCES, ETC

T 3.22.2



Service Objectives	Outline Service Targets	Year	0		Year 1		Year 2	Year 3	
		Target	Actual	Tar	get	Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(X)
Service Objective xxx									
lote: This statement should include no more		•		17 177	•				
niversal municipal indicators'. * 'Previous Ye	•	•		•	•	•	•		
udget/IDP round. Note that all targets in the	IDP must be fundable within approved be	udget provision. MSA 2000	chapter 5 sets out the	e purpose and character	of Intergrated Develop	ment Plans (IDPs) and	chapter 6 sets out the r	equirements for the	
eduction of performance management arrar	agement by municipalities in which IDPs nl	av a kov rolo				. ,			T 3.22

	Year -1		Yea	ar O	
Job Level	Employees	Employees Posts Employees Vacancies (fulltime equivalents)		Vacancies (as a % of total posts)	
	No.	No.	No.	No.	%
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%
established ar	nd funded in the approved b	the Chapter 4 total employe udget or adjustments budge avs) while a post remains va	et. Full-time equivalents are	calculated by taking the tota	I number of working days

isst (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. (senior management) then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.22.4

Details	Actual			ir O	
	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget
otal Operational Revenue	120	125	100	95	-32%
xpenditure:					
Employees	125	244	250	248	2%
Repairs and Maintenance	25	244	250	248	2%
Other	45	244	250	248	2%
otal Operational Expenditure	195	732	750	744	2%
et Operational Expenditure	75	607	650	649	6%

Capital Expenditure Year 0: Disater Management, Animal Licencing and Control, Control of Public Nuisances, Etc

		,			
					R' 000
			Year 0		
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value
Total All	260	326	378	31%	
Project A	100	130	128	22%	280
Project B	80	91	90	11%	150
Project C	45	50	80	44%	320
Project D	35	55	80	56%	90
Total project value represents the estin	nated cost of the p	roject on approval	by council (includiı	ng past and	
future expenditure as appropriate.					Т 3.22.6

COMMENT ON THE PERFORMANCE OF DISASTER MANAGEMENT, ANIMAL LICENCING AND CONTROL OF PUBLIC NUISANCES, ETC OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.22.7

COMPONENT H: SPORT AND RECREATION

This component includes: community parks; sports fields; sports halls; stadiums; swimming pools; and camp sites.

INTRODUCTION TO SPORT AND RECREATION

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year. Refer to support given to those communities that are living in poverty.

Т 3.23

3.23 SPORT AND RECREATION

SERVICE STATISTICS FOR SPORT AND RECREATION

T 3.23.1



Service Objectives	Outline Service Targets	Year	rO		Year 1		Year 2	Year 3		
		Target	Actual	Ta	rget	Actual		Target		
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year	
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(X)	
Service Objective xxx										
lote: This statement should include no more than the	top four priority service objectives. The in	dicators and targets specifie	d above (columns (i)	and (ii)) must be incopol	rated in the indicator set	for each municipality	to which they apply. Thes	se are 'universal		
unicipal indicators'. * 'Previous Year' refers to the tar	rgets that were set in the Year -1 Budget/I	DP round; *'Current Year' re	efers to the targets s	et in the Year 0 Budget/II	DP round. *'Following Ye	ar' refers to the targe	ets set in the Year 1 Budg	get/IDP round. Note		
at all targets in the IDP must be fundable within appl	roved budget provision. MSA 2000 chapte	r 5 sets out the purpose and	l character of Interg	rated Development Plans	(IDPs) and chapter 6 se	ets out the requireme	nts for the reduction of pe	erformance		
nanagement arrangement by municipalities in which l	• • • •	1 1	0	1	, , , ,	1			T 3.2	

	Year -1		Yea	ar O	
Job Level	Employees	Posts	Employees Vacancies (fulltime equivalents)		Vacancies (as a % of total posts)
	No.	No.	No.	No.	%
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%

lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.23.3

Financia	al Performance Yea	ar 0: Sport and Red	creation						
					R'000				
	Year -1		Year 0						
Details	Actual	Original Budget	Adjustment	Actual	Variance to				
			Budget		Budget				
Total Operational Revenue	120	125	100	95	-32%				
Expenditure:									
Employees	125	244	250	248	2%				
Repairs and Maintenance	25	244	250	248	2%				
Other	45	244	250	248	2%				
Total Operational Expenditure	195	732	750	744	2%				
Net Operational Expenditure	75	607	650	649	6%				
Net expenditure to be consistent with summary T 5.1.2 in Cl	hapter 5. Variances	are calculated by divi	iding the difference b	etween the Actual					
and Original Budget by the Actual.					Т 3.23.4				

Capi	tal Expenditur	e Year 0: Sport	and Recreation	on	
					R' 000
			Year 0		
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value
Total All	260	326	378	31%	
Project A	100	130	128	22%	280
Project B	80	91	90	11%	150
Project C	45	50	80	44%	320
Project D	35	55	80	56%	90
Total project value represents the estim	nated cost of the pl	roject on approval	by council (includiı	ng past and	
future expenditure as appropriate.					Т 3.23.5

COMMENT ON THE PERFORMANCE OF SPORT AND RECREATION OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.23.6

COMPONENT I: CORPORATE POLICY OFFICES AND OTHER SERVICES

This component includes: corporate policy offices, financial services, human resource services, ICT services, property services.

INTRODUCTION TO CORPORATE POLICY OFFICES, Etc

Delete Directive note once comment is completed – Provide brief introductory comments.

T 3.24

3.24 EXECUTIVE AND COUNCIL

This component includes: Executive office (mayor; councilors; and municipal manager).

INTRODUCTION TO EXECUTIVE AND COUNCIL

Delete Directive note once comment is completed – Provide brief introductory comments. Set out your top 3 service delivery priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by your service during the year.

T 3.24.1

SERVICE STATISTICS FOR THE EXECUTIVE AND COUNCIL

T 3.69.2



Service Objectives	Outline Service Targets	Year	Year -1		Year 0		Year 1	Ye	ar 3
		Target	Actual	Tai	rget	Actual	Target		
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Yea
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
ervice Objective xxx									
lote: This statement should include no more than the top	four priority service objectives. The indicators and	l targets specified above (columi	ns (i) and (ii)) must l	be incoporated in the indi	cator set for each munic	ipality to which they ap	oply. These are 'universa	I municipal indicators'.	
Previous Year' refers to the targets that were set in the '	/ear -1 Budget/IDP round: **Current Year' refers	to the targets set in the Year O E	Budget/IDP round. *	"Following Year' refers to	the targets set in the Ye	ar 1 Budget/IDP rour	d. Note that all targets in	n the IDP must be	
ndable within approved budget provision. MSA 2000 cha	•	•	•	•	•	•	•		T 3.1

	Year -1		Yea	r 0		
lob Level Employees		Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)	
	No.	No.	No.	No.	%	
0 - 3	1	1	1	0	0%	
4 - 6	3	3	3	0	0%	
7 - 9	6	8	6	2	25%	
10 - 12	7	15	7	8	53%	
13 - 15	9	15	9	6	40%	
16 - 18	11	21	11	10	48%	
19 - 20	18	30	18	12	40%	
Total	55	93	55	38	41%	

lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.24.4

Financial Pe	rformance Year	0: The Executive	and Council			
					R'000	
	Year -1 Ye					
Details	Actual	Original Budget	Adjustment	Actual	Variance to	
			Budget		Budget	
Total Operational Revenue	120	125	100	95	-32%	
Expenditure:						
Employees	125	244	250	248	2%	
Repairs and Maintenance	25	244	250	248	2%	
Other	45	244	250	248	2%	
Total Operational Expenditure	195	732	750	744	2%	
Net Operational Expenditure	75	607	650	649	6%	
Net expenditure to be consistent with summary T 5.1.2 in Cl	hapter 5. Variances	are calculated by divi	ding the difference b	between the Actual		
and Original Budget by the Actual.					Т 3.24.5	

Capita	I Expenditure Y	ear 0: The Exe	cutive and Cou	uncil							
			Year 0								
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value						
Total All	260	326	378	31%							
Project A	100	130	128	22%	280						
Project B	80	91	90	11%	150						
Project C	45	50	80	44%	320						
Project D	35	55	80	56%	90						
Total project value represents the esti	mated cost of the p	roject on approval	by council (includii	ng past and							
future expenditure as appropriate.					Т 3.24.6						

COMMENT ON THE PERFORMANCE OF THE EXECUTIVE AND COUNCIL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.24.7

3.25 FINANCIAL SERVICES

INTRODUCTION FINANCIAL SERVICES

Delete Directive note once comment is complete – Provide brief introductory comments. Set out priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by financial service during the year.

T 3.25.1

			Debt Red	covery			
							R' 000
Details of the	Ye	ar -1		Year 0		Yea	ar 1
types of account raised and recovered	Actual for accounts billed in year	Proportion of accounts value billed that were collected in the year %	Billed in Year	Actual for accounts billed in year	Proportion of accounts value billed that were collected %	Estmated outturn for accounts billed in year	Estimated Proportion of accounts billed that were collected %
Property Rates							
Electricity - B							
Electricity - C							
Water - B							
Water - C							
Sanitation							
Refuse							
Other							
B- Basic; C= Consur	nption. See c	hapter 6 for the	Auditor Genera	al's rating of the	quality of the fir	ancial	
Accounts and the sy	stems behind	them.					Т 3.25.2

Concerning T 3.25.2

Delete Directive note once table is completed – The proportion of account value billed is calculated by taking the total value of the year's revenues collected against the bills raised in the year by the year's billed revenues.

T 3.25.2.1



Service Objectives	Outline Service Targets	Yea	ar O		Year 1		Year 2	Yea	ar 3
		Target	Actual	Tar	get	Actual		Target	
Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(X)
Service Objective xxx									1
ncrease in speed of payment of tariffs, tax demands, invoices		No more than T0% of	No more than A0% of	No more than T1% of	No more than T1% of	No more than A1% of	No more than T2% of	No more than T5% of	No more than T5%
	value) during the year outstanding (o/s) at year	current yr creditors	current yr creditors	current yr creditors	current yr creditors	current yr creditors	current yr creditors	current yr creditors o/s	current yr creditors o
	end	o/s at yr end	o/s at yr end	o/s at yr end	o/s at yr end	o/s at yr end	o/s at yr end	atyr end	at yr end
Reducing the number of invoices raised by increasing	x% reduction in number of invoices raised over the	T0% reduction in	A0% reduction in	T1% reduction in	T1% reduction in	A1% reduction in	T2% reduction in	T5% reduction in	T5% reduction in
dvance payment for services rendered (A project requiring	previous year's target		invoices raised; target	invoices raised; targ					
partipation by all departments but let by the central finance lepartment)		limit of invoices	limit of invoices	limit of invoices	limit of invoices	limit of invoices	limit of invoices	limit of invoices	limit of invoices
mproving speed of legal measures to recover revenues	Commence legal proceedings for recovery of	Legal proceeding	Legal proceeding	Legal proceeding	Legal proceeding	Legal proceeding	% of legal proceeding	% of legal proceeding	% of legal proceedir
	revenues within 4 weeks of the due date	within 4 weeks of due	within 4 weeks of due	within 4 weeks of due	within 4 weeks of due	within 4 weeks of due	commenced within 4	commenced within 4	commenced within 4
		date	date	date	date	date	weeks of due date	weeks of due date	weeks of due date
lote: This statement should include no more than the top four priority Previous Year' refers to the targets that were set in the Year -1 Budg									

	Year -1		Yea	ir O	
Job Level	Employees	Posts	Posts Employees		Vacancies (as a % of total posts)
	No.	No.	No.	No.	%
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%

(senior management) then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.25.4

Financia	I Performance Y	ear 0: Financial	Services				
		-			R'000		
	Year -1	Year 0 Year 0					
Details	Actual	Original Budget	Adjustment	Actual	Variance to		
			Budget		Budget		
Total Operational Revenue	120	125	100	95	-32%		
Expenditure:							
Employees	125	244	250	248	2%		
Repairs and Maintenance	25	244	250	248	2%		
Other	45	244	250	248	2%		
Total Operational Expenditure	195	732	750	744	2%		
Net Operational Expenditure	75	607	650	649	6%		
Net expenditure to be consistent with summary T 5.1.2 in Cl	hapter 5. Variances	are calculated by divi	ding the difference b	etween the Actual			
and Original Budget by the Actual.					Т 3.25.5		

Caj	oital Expenditu	ire Year 0: Fina	Incial Services	;						
					R' 000					
	Year 0									
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value					
Total All	260	326	378	31%						
Project A	100	130	128	22%	280					
Project B	80	91	90	11%	150					
Project C	45	50	80	44%	320					
Project D	35	55	80	56%	90					
Total project value represents the estim	ated cost of the p	roject on approval	by council (includiı	ng past and						
future expenditure as appropriate.					Т 3.25.6					

COMMENT ON THE PERFORMANCE OF FINANCIAL SERVICES OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.25.7

3.26 HUMAN RESOURCE SERVICES

INTRODUCTION TO HUMAN RESOURCE SERVICES

<u>Delete Directive note once comment is complete</u> – Provide brief introductory comments. Set out priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by HR service during the year.

T 3.26.1

SERVICE STATISTICS FOR HUMAN RESOURCE SERVICES

T 3.26.2



rvice Objectives	Outline Service Targets	Yea	r-1	Year 0		Year 1 Yea		ear 3	
		Target	Actual	Tar	rget	Actual	Target		••••
Service Indicators	Service Indicators		*Previous Year		*Current Year		*Current Year *Current Year		*Following Year
(i)	(ii)	(iii)	(iv)	*Previous Year (v)	(vi)	(vii)	(viii)	(ix)	(X)
rvice Objective xxx	1 1/								
			(harrande. These are low		
	he top four priority service objectives. The indicator			•					
cators". * "Previous Year" refers to the targets the	at were set in the Year -1 Budget/IDP round; *'Curr	ent Year' refers to the targets	s set in the Year U Bud	iget/IDP round. *Followi	ng Year' refers to the ta	rgets set in the Year 1 he reduction of perform	Budget/IDP round. Note	e that all targets in the	

		Employees: H	uman Resource Servio	ces	
	Year -1		Yea	ar O	
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)
	No.	No.	No.	No.	%
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%

Totals should equate to those included in the Chapter 4 total employee schedule. Employees and Posts numbers are as at 30 June. *Posts must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T3.26.4

Financial Pe	rformance Year	0: Human Resou	rce Services		
		-			R'000
	Year -1		Yea	ar O	
Details	Actual	Original Budget	Adjustment	Actual	Variance to
			Budget		Budget
Total Operational Revenue	120	125	100	95	-32%
Expenditure:					
Employees	125	244	250	248	2%
Repairs and Maintenance	25	244	250	248	2%
Other	45	244	250	248	2%
Total Operational Expenditure	195	732	750	744	2%
Net Operational Expenditure	75	607	650	649	6%
Net expenditure to be consistent with summary T 5.1.2 in Cl	hapter 5. Variances	are calculated by divi	ding the difference b	between the Actual	
and Original Budget by the Actual.					T 3.26.5

Capita	I Expenditure Y	'ear 0: Human I	Resource Serv	vices					
					R' 000				
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value				
Total All	260	326	378	31%					
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C	45	50	80	44%	320				
Project D	35	55	80	56%	90				
Total project value represents the estimated cost of the project on approval by council (including past and									
future expenditure as appropriate.					Т 3.26.6				

COMMENT ON THE PERFORMANCE OF HUMAN RESOURCE SERVICES OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.26.7

3.27 INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) SERVICES

This component includes: Information and Communication Technology (ICT) services.

INTRODUCTION TO INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) SERVICES

<u>Delete Directive note once comment is completed</u> – Provide brief introductory comments. Set out priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by ICT service during the year.

T 3.27.1

SERVICE STATISTICS FOR ICT SERVICES

T 3.27.2



Service Objectives	Outline Service Targets	Yea	r-1		Year 0		Year 1	Year 3	
		Target	Actual	Tar	get	Actual		Target	
		*Previous Year					*Current Year	*Current Year	*Followin
Service Indicators				*Previous Year	*Current Year				Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(X)
Service Objective xxx									
lote: This statement should include no more than the top four priority s	service objectives. The indicators and targets specified above (column	s (i) and (ii)) must be in	coporated in the indicat	or set for each municipa	lity to which they apply.	These are 'universal m	unicipal indicators'. * 'Pi	revious Year' refers to	
he targets that were set in the Year -1 Budget/IDP round; *Current Ye	ear' refers to the targets set in the Year 0 Budget/IDP round. *Followi	ng Year' refers to the ta	rgets set in the Year 1	Budget/IDP round. Note	that all targets in the l	DP must be fundable wi	thin approved budget p	rovision. MSA 2000	

		Employ	vees: ICT Services					
	Year -1		Yea	ar O				
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)			
	No.	No.	No.	No.	%			
0 - 3	1	1	1	0	0%			
4 - 6	3	3	3	0	0%			
7 - 9 6 8 6 2 25%								
10 - 12	7	15	7	8	53%			
13 - 15	9	15	9	6	40%			
16 - 18	11	21	11	10	48%			
19 - 20	18	30	18	12	40%			
Total	55	93	55	38	41%			
established a	nd funded in the approved b	oudget or adjustments budge	et. Full-time equivalents are	I Posts numbers are as at 3 calculated by taking the tota I such days lost by all posts y	l number of working days			

lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T3.27.4

Financia	Performa	ance real	10: IC I	Services	

.

	Year -1		Yea	ır O	
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget
Total Operational Revenue	120	125	100	95	-32%
Expenditure:					
Employees	125	244	250	248	2%
Repairs and Maintenance	25	244	250	248	2%
Other	45	244	250	248	2%
Total Operational Expenditure	195	732	750	744	2%
Net Operational Expenditure	75	607	650	649	6%

	Capital Expend	diture Year 0: I	CT Services								
					R' 000						
Year 0											
Capital Projects	Capital ProjectsBudgetAdjustmentActualVariance fromBudgetBudgetExpenditureoriginal budget										
Total All	260	326	378	31%							
Project A	100	130	128	22%	280						
Project B	80	91	90	11%	150						
Project C	45	50	80	44%	320						
Project D	35	55	80	56%	90						
Total project value represents the estimated cost of the project on approval by council (including past and											
future expenditure as appropriate.					Т 3.27.6						

COMMENT ON THE PERFORMANCE OF ICT SERVICES OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T3.27.7

3.28 PROPERTY; LEGAL; RISK MANAGEMENT AND PROCUREMENT SERVICES

This component includes: property; legal; risk management and procurement services.

INTRODUCTION TO PROPERTY; LEGAL; RISK MANAGEMENT AND PROCUREMENT SERVICES

Delete Directive note once comment is completed – Provide brief introductory comments. Set out priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by Property, legal, risk management and procurement services during the year.

T3.28.1

SERVICE STATISTICS FOR PROPERTY; LEGAL; RISK MANAGEMENT AND PROCUREMENT SERVICES

T 3.28.2



(i) (ii) (iv) (v) (vi) (vii) (viii) (iv) Service Objective xx	Service Objectives	Outline Service Targets	Year	·1		Year 0		Year 1	Ye	ar 3
(i) (ii) (iv) (v) (vi) (vii) (viii) (iv) Service Objective xx			Target	Actual	Tai	rget	Actual		Target	
Service Objective xxx Service Objective xxx Image: Service Service Objectives. The indicators and targets specified above (columns (i) and (ii) must be incoporated in the indicator set for each municipality to which they apply. These are 'universal'	Service Indicators		*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
Image: Second	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)
Image: Statement should include no more than the top four priority service objectives. The indicators and targets specified above (columns (i) and (ii)) must be incoporated in the indicator set for each municipality to which they apply. These are 'universal municipal indicators'. * Previous Year' refers to the targets that were set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round; "Current Year' refers to the targets set in the Year 0 Budget/IDP round. Note that	Service Objective xxx									
municipal indicators'. * 'Previous Year' refers to the targets that were set in the Year 0 Budget/IDP round; *'Current Year' refers to the targets set in the Year 1 Budget/IDP round. *'Following Year' refers to the targets set in the Year 2 Budget/IDP round. Note that	Noto: This statement should include as more than the	ton four priority convice chiestiyon. The indice	ptoro and targata analifiad	ahaya (aalumna (i) a	nd (ii)) must be inconcre	tod in the indicator oot f	ar aaah muniainalitut	uhiah thay analy Thasa	oro lunivoroal	
				-	-	-	-	-		
all targets in the IDP must be fundable within approved budget provision. MSA 2000 chapter 5 sets out the purpose and character of Intergrated Development Plans (IDPs) and chapter 6 sets out the requirements for the reduction of performance management arrangement by municipalities in which IDPs play a key role.	•	• •	out the purpose and chara	acter of intergrated l	Development Plans (IDP:	s) and chapter 6 sets ou	t the requirements for	r the reduction of perform	ance management	T 3.28

	Employee	s: Property; Legal; Ris	k Management; and P	rocurement Services	
	Year -1		Yea	ar O	
Job Level	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)
	No.	No.	No.	No.	%
0 - 3	1	1	1	0	0%
4 - 6	3	3	3	0	0%
7 - 9	6	8	6	2	25%
10 - 12	7	15	7	8	53%
13 - 15	9	15	9	6	40%
16 - 18	11	21	11	10	48%
19 - 20	18	30	18	12	40%
Total	55	93	55	38	41%
				l Posts numbers are as at 3 calculated by taking the tota	

established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.28.4

	Year -1		Yea	ir O	
Details	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget
Total Operational Revenue	120	125	100	95	-329
Expenditure:					
Employees	125	244	250	248	29
Repairs and Maintenance	25	244	250	248	29
Other	45	244	250	248	29
Total Operational Expenditure	195	732	750	744	29
Net Operational Expenditure	75	607	650	649	69

Capital Expenditure Ye	ar 0: Property; L	egal; Risk Man	agement and	Procurement S	ervices				
					R' 000				
			Year 0						
Capital Projects	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value				
Total All	260	326	378	31%					
Project A	100	130	128	22%	280				
Project B	80	91	90	11%	150				
Project C	45	50	80	44%	320				
Project D	35	55	80	56%	90				
Total project value represents the estimated cost of the project on approval by council (including past and									
future expenditure as appropriate.					Т 3.28.6				

COMMENT ON THE PERFORMANCE OF PROPERTY SERVICES OVERALL:

Delete Directive note once comment is completed – Explain the priority of the four largest capital projects and explain the variations from budget for net operating and capital expenditure. Confirm your year 5 targets set out in the IDP schedule can be attained within approved budget provision and if not then state how you intend to rectify the matter. Explain the priority of the four largest capital projects and explain variances from budget for net operating and capital expenditure. Also explain any likely variation to the total approved project value (arising from year 0 and/or previous year actuals, or expected future variations).

T 3.28.7

COMPONENT J: MISCELLANEOUS

This component includes: the provision of Airports, Abattoirs, Municipal Courts and Forestry as municipal enterprises.

INTRODUCTION TO MISCELLANEOUS

Delete Directive note once comment is completed – Provide brief introductory comments. Set out priorities and the impact you have had on them during the year. Explain the measures taken to improve performance and the major efficiencies achieved by this service during the year.

T 3.29.0

COMPONENT K: ORGANISATIONAL PERFOMANCE SCORECARD

This component includes: Annual Performance Scorecard Report for the current year.

								Plan N	umber: Pla	in Name							
No.	Strategic Focus Area (IDP)	Key Performance Indicator	Baseline (Previous years actual)	Demand	Backlog	Annual Target (Year)	5 Year Target	Means of verification	Unit of Measure	Quarterly Target	Quarterly actual	Status (Achieved/ Not Achieved)		Monitoring Quality	Management Response	Internal Audit Comment	Portfolio of Evidence
		lans as per peri citizen, Plan 6:						,		'	d job creatior	n, Plan 3: Qua	ality living enviro	ment, Plan 4: Sa	fe, healthy and s	ecure enviror	ment, Plan T 3.30



CHAPTER 4 – ORGANISATIONAL DEVELOPMENT PERFORMANCE (PERFORMANCE REPORT PART II)

INTRODUCTION

<u>Delete Directive note once comment is completed</u> - Provide a brief introduction to your municipality's organisational development function.

T 4.0.1

COMPONENT A: INTRODUCTION TO THE MUNICIPAL PERSONNEL

4.1 EMPLOYEE TOTALS, TURNOVER AND VACANCIES

	Em	ployees							
	Year -1		Yea	ar O					
Description	Employees	Approved Posts	Employees	Vacancies	Vacancies				
	No.	No.	No.	No.	%				
Water	26,485	26,485	23,572	23,572	%				
Waste Water (Sanitation)	8,541	8,541	8,285	8,285	%				
Electricity	12,355	12,355	10,254	10,254	%				
Waste Management	14,232	14,232	13,235	13,235	%				
Housing	6,542	6,542	5,496	5,496	%				
Waste Water (Stormwater Drainage)	5,643	5,643	5,530	5,530	%				
Roads	5,643	5,643	5,530	5,530	%				
Transport	5,322	5,322	4,470	4,470	%				
Planning	1,254	1,254	1,003	1,003	%				
Local Economic Development	2,516	2,516	2,063	2,063	%				
Planning (Strategic & Regulatary)	12,546	12,546	10,413	10,413	%				
Local Economic Development	2,355	2,355	2,190	2,190	%				
Community & Social Services	4,565	4,565	3,698	3,698	%				
Enviromental Proctection	5,649	5,649	4,971	4,971	%				
Health	5,649	5,649	4,971	4,971	%				
Security and Safety	5,649	5,649	4,971	4,971	%				
Sport and Recreation	5,649	5,649	4,971	4,971	%				
Corporate Policy Offices and Other	5,649	5,649	4,971	4,971	%				
Totals 136,240 136,240 120,592 120,592									
Headings follow the order of services as set	•		•						
the Chapter 3 employee schedules. Employe approved organogram.	ee and Approved F	osts numbers are	e as at 30 June, a	is per the	T 4.1.1				
approved organogram.					1 7.1.1				

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Vaca	incy Rate: Year 0		
Designations	*Total Approved Posts No.	*Vacancies (Total time that vacancies exist using fulltime equivalents) No.	*Vacancies (as a proportion of total posts in each category) %
Municipal Manager	1	0	0.00
CFO	1	1	100.00
Other S57 Managers (excluding Finance Posts)	10	1	10.00
Other S57 Managers (Finance posts)	3	1	33.33
Police officers	12	3	25.00
Fire fighters	20	3	15.00
Senior management Levels 13-15 (excluding Finance Posts)	25	5	20.00
Senior management Levels 13-15 (Finance posts)	6	2	33.33
Highly skilled supervision: levels 9-12 (excluding Finance posts)	35	8	22.86
Highly skilled supervision: levels 9-12 (Finance posts)	8	1	12.50
Total	121	25	20.66
Note: *For posts which are established and funded in the approv in employee provision have been made). Full-time equivalents a days lost (excluding weekends and public holidays) while a post r lost by all posts within the same set (e.g. 'senior management') to	re calculated by taking the t remains vacant and adding	total number of working together all such days	
posts equivalent to the accumulated days.			T 4.1.2

	T	urn-over Rate	
Details	Total Appointments as of beginning of Financial Year	Terminations during the Financial Year	Turn-over Rate*
	No.	No.	
Year -2	50	18	36%
Year -1	50	12	24%
Year 0	50	10	20%
* Divide the num	ber of employees who have left the	e organisation within a year, by	
total number of	employees who occupied posts at t	he beginning of the year	Т 4.1.3

COMMENT ON VACANCIES AND TURNOVER:

<u>Delete Directive note once comment is completed</u> - Detail the attempts made to fill the posts of senior management and highly skilled supervision and explain why there are no appropriate internal staff to fill the vacancies. Explain how long, at a minimum, the section 57 vacancies (including MM and CFO) have remained unfilled and the reasons for this. Give reasons for the turnover rate experienced by your municipality. Explain measures taken to successfully attract and retain staff.

T 4.1.4

COMPONENT B: MANAGING THE MUNICIPAL WORKFORCE

INTRODUCTION TO MUNICIPAL WORKFORCE MANAGEMENT

Note: MSA 2000 S67 requires municipalities to develop and adopt appropriate systems and procedures to ensure fair; efficient; effective; and transparent personnel administration in accordance with the Employment Equity Act 1998.

Delete Directive note once comment is completed – Discuss the range and emphasis of workforce management at your municipality and briefly mention progress made with the development of workforce policies and management practices during the year.

T 4.2.0

4.2 POLICIES

	Name of Policy	Completed	Reviewed	Date adopted by council or comment on failure to adopt
		%	%	
1	Affirmative Action			
2	Attraction and Retention			
3	Code of Conduct for employees			
4	Delegations, Authorisation & Responsibility			
5	Disciplinary Code and Procedures			
6	Essential Services			
7	Employee Assistance / Wellness			
8	Employment Equity			
9	Exit Management			
10	Grievance Procedures			
11	HIV/Aids			
12	Human Resource and Development			
13	Information Technology			
14	Job Evaluation			
15	Leave			
16	Occupational Health and Safety			
17	Official Housing			
18	Official Journeys			
19	Official transport to attend Funerals			
20	Official Working Hours and Overtime			
21	Organisational Rights			
22	Payroll Deductions			
23	Performance Management and Development			
24	Recruitment, Selection and Appointments			
25	Remuneration Scales and Allowances			
26	Resettlement			
27	Sexual Harassment			
28	Skills Development			
29	Smoking			
30	Special Skills			
<u>31</u>	Work Organisation			
32	Uniforms and Protective Clothing			
33	Other:			

COMMENT ON WORKFORCE POLICY DEVELOPMENT:

<u>**Delete Directive note once comment is completed**</u> – Comment on progress made during the year and plans for completing this work.

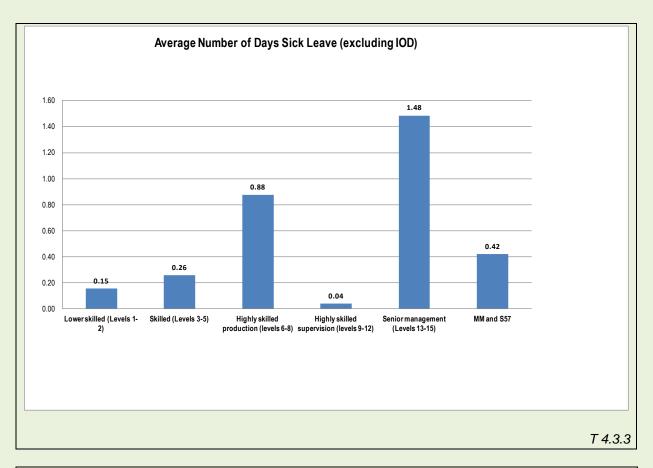
T 4.2.1.1

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4.3 INJURIES, SICKNESS AND SUSPENSIONS

Nu	Number and Cost of Injuries on Duty												
Type of injury	Injury Leave Taken Days	Employees using injury leave No.	Proportion employees using sick leave %	Average Injury Leave per employee Days	Total Estimated Cost R'000								
Required basic medical attention only	60	5	8%	12	60								
Temporary total disablement													
Permanent disablement													
Fatal													
Total	60	5	8%	12	60								
					T 4.3.1								

Number of	days and Co	st of Sick Lea	ve (excluding	g injuries on	duty)	
Salary band	Total sick leave	Proportion of sick leave without medical certification	Employees using sick leave	Total employees in post*	*Average sick leave per Employees	Estimated cost
	Days	%	No.	No.	Days	R' 000
Lower skilled (Levels 1-2)	24	90%	10	30	0.15	30
Skilled (Levels 3-5)	40			22	0.26	
Highly skilled production (levels 6-8)	136			58	0.88	
Highly skilled supervision (levels 9-12)	6	95%	2	26	0.04	31
Senior management (Levels 13-15)	230			11	1.48	
MM and S57	65			8	0.42	
Total	501	93%	12	155	3.23	61
* - Number of employees in post at the l	beginning of the	year				
*Average is calculated by taking sick leave	ve in colunm 2 d	ivided by total em	ployees in coluni	m 5		T 4.3.2



COMMENT ON INJURY AND SICK LEAVE:

Delete Directive note once comment is completed – Comment on injury and sick leave indicated in the above tables. Explain steps taken during the year to reduce injuries and follow-up action in relation to injury and sick leave (e.g. are injuries examined by the municipality's own doctor; are those taking long or regular periods of sick leave monitored by municipality's doctor; and are personal records maintained of the number of instances of sick leave and amount of time taken each year?)

T 4.3.4

	Number and Period of Suspensions												
Position	Nature of Alleged Misconduct	Date of Suspension	Details of Disciplinary Action taken or Status of Case and Reasons why not Finalised	Date Finalised									
				T 4.3.5									

	Disciplinary Action Taken on C	ases of Financial Misconduct	
Position	Nature of Alleged Misconduct and Rand value of any loss to the municipality	Disciplinary action taken	Date Finalised
		1	T 4.3.6

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COMMENT ON SUSPENSIONS AND CASES OF FINANCIAL MISCONDUCT:

<u>Delete Directive note once comment is complete</u> – Comment on suspension of more than 4 months and on other matters as appropriate.

T 4.3.7

4.4 PERFORMANCE REWARDS

Designations		mance Reward	-	anu profilo	
Designations		T (1)		ary profile	
	Gender	Total number of employees in group	Number of beneficiaries	Expenditure on rewards Year 1 R' 000	Proportion of beneficiaries within group %
Lower skilled (Levels 1-2)	Female	20	9		45%
	Male	30	12		
Skilled (Levels 3-5)	Female				
	Male				
Highly skilled production (levels 6-8)	Female				
	Male				
Highly skilled supervision (levels 9-12)	Female				
	Male				
Senior management (Levels 13-15)	Female				
	Male				
MM and S57	Female				
	Male				
Total		50	21		
Has the statutory municipal calculator bee	n used as part	of the evaluation p	rocess?		Yes/No
Note: MSA 2000 S51(d) requires that ; the IDP' (IDP objectives and targets are Implementation Plans (developed under M IDP targets and must be incorporated app performance rewards. Those with disabilit	e set out in Cha IFMA S69 and propriately in pe	pter 3) and that Se Circular 13) shoul rsonal performan	ervice Delivery an d be consistent w ce agreements as	d Budget ith the higher level s the basis of	
well as in the numbers at the right hand si		. ,			T 4.4.1

COMMENT ON PERFORMANCE REWARDS:

Delete Directive note once comment is completed – Comment as appropriate.

T 4.4.1.1

COMPONENT C: CAPACITATING THE MUNICIPAL WORKFORCE

INTRODUCTION TO WORKFORCE CAPACITY DEVELOPMENT

Note: MSA 2000 S68 (1) requires municipalities to develop their human resource capacity to a level that enables them to perform their functions and exercise their powers in an economical, effective, efficient and accountable way.

<u>Delete Directive note once comment is completed</u> – Discuss the way ahead and the improvements made and the challenges faced for capacity development in your municipality.

T 4.5.0



					Ś	Skills Mat	rix							
Management level	Gender	Employees			Nu	mber of sk	illed emplo	yees requi	red and ac	tual as at 3	0 June Yea	ar O		
		in post as at 30 June Year 0	L	earnership	S		ogrammes lort course		Other	forms of tra	aining		Total	
		No.	Actual: End of Year -1	Actual: End of Year 0	Year 0 Target	Actual: End of Year -1	Actual: End of Year 0	Year 0 Target	Actual: End of Year -1	Actual: End of Year 0	Year 0 Target	Actual: End of Year -1	Actual: End of Year 0	Year 0 Target
MM and s57	Female		5							0	1			
	Male		5							1	2		1	
Councillors, senior officials	Female		2							3	3		3	
and managers	Male		3							4	4		4	
Technicians and associate	Female		4							2	2		2	
professionals*	Male		8							8	9		8	
Professionals	Female		8							6	6		6	
	Male		6							2	2		2	
Sub total	Female		19							11	12		11	1
	Male		22							15	17		15	1
Total		0	82	0	0	0	0	0	0	52	58	0	52	5

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	Fina	ncial Competency Dev	elopment: Progress	s Report*		
Description	A. Total number of officials employed by municipality (Regulation 14(4)(a) and (c))	B. Total number of officials employed by municipal entities (Regulation 14(4)(a) and (c)	Consolidated: Total of A and B	Competency assessments completed for A and B (Regulation	performance agreements comply with Regulation 16	Consolidated: Total number of officials that meet prescribed competency levels (Regulation 14(4)(e))
Financial Officials						
Accounting officer	0	0	0	0	0	
Chief financial officer	0	0	0	0	0	
Senior managers	0	0	0	0	0	
Any other financial officials	0	0	0	0	0	
Supply Chain Management Officials						
Heads of supply chain management units	0	0	0	0	0	
Supply chain management senior managers	0	0	0	1	1	
TOTAL	0	0	0	1	1	
* This is a statutory report under the National T	reasury: Local Government	MFMA Competency Regula	ations (June 2007)			T 4.5.

		Employees	oyees Original Budget and Actual Expenditure on skills develop							
Management level	Gender	as at the beginning of the financial year	Learne		Skills pro & othe cour	grammes r short rses	Other fo trair	orms of	T	otal
		No.	Original Budget	Actual	Original Budget	Actual	Original Budget	Actual	Original Budget	Actual
MM and S57	Female						10	20	10	20
	Male						20	25	20	25
U .	Female									
and managers	Male									
Professionals	Female									
	Male									
Technicians and associate	Female									
professionals	Male									
Clerks	Female									
	Male									
Service and sales workers	Female									
	Male									
Plant and machine operators	Female									
and assemblers	Male									
Elementary occupations	Female									
	Male									
Sub total	Female						10	20	10	20
	Male						20	25	20	25
Total		0	0	0	0	0	30	45	30	45
*% and *R value of municipal	salaries (o	riginal budget) allocated	for workpla	ace skills pla	an.			%*	*R

COMMENT ON SKILLS DEVELOPMENT AND RELATED EXPENDITURE AND ON THE FINANCIAL COMPETENCY REGULATIONS:

Delete Directive note once comment is completed – Comment on the adequacy of training plans and the effectiveness of implementation at your municipality. Explain variances between actual and budgeted expenditure. Also comment on the adequacy of funding (e.g. is it intended to increase or decrease this level of spending in future years and how is the value of the training activity assessed?) Refer to MFMA Competency Regulations, the range of officials to which it relates and the deadline of 2013 by which it will become fully effective. Discuss the progress made on implementation at your municipality as reflected in T4.5.4 above.

T 4.5.4

COMPONENT D: MANAGING THE WORKFORCE EXPENDITURE

INTRODUCTION TO WORKFORCE EXPENDITURE

Delete Directive note once comment is completed – Explain the importance of managing workforce expenditure, the pressures to overspend and how spending is controlled (e.g. within approved establishment and against budget and anticipated vacancy rates arising from turnover). Also explain how municipality seeks to obtain value for money from work force expenditure.

T 4.6.0



4.6 EMPLOYEE EXPENDITURE

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COMMENT ON WORKFORCE EXPENDITURE:

<u>Delete Directive note once comment is completed</u> – Explain the spending pattern in the context of the actual and two previous years plus the budget year. Refer to implications for workforce ratio in Chapter 5. Comment on factors influencing workforce expenditure during the year.

T 4.6.1.1

Number Of Employees Whose	Salaries Were Increased D	ue To Their Positions Being Upgraded
Beneficiaries	Gender	Total
Lower skilled (Levels 1-2)	Female	
	Male	
Skilled (Levels 3-5)	Female	
	Male	
Highly skilled production	Female	
(Levels 6-8)	Male	
Highly skilled supervision (Levels9-12)	Female	
	Male	
Senior management (Levels13-16)	Female	
	Male	
MM and S 57	Female	
	Male	
Total		0
Those with disability are shown in brackets $'(x)'$ in	the 'Number of beneficiaries'	
column as well as in the numbers at the right han	nd side of the column (as	T 4.6.2

	Employees Whose Salary Levels Exceed The Grade Determined By Job Evaluation							
Occupation	Number of employees	Job evaluation level	Remuneration level	Reason for deviation				
	T 4.6.3							

	Employees appointed to posts not approved						
Department Level Date of appoinment No. appointed Reason for appointment when no established post exist							
				T 4.6.4			

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COMMENT ON UPGRADED POSTS AND THOSE THAT ARE AT VARIANCE WITH NORMAL PRACTICE:

<u>**Delete Directive note once comment is completed**</u> – Comment on T4.6.2 as appropriate and give further explanations as necessary with respect to T4.6.3 and T4.6.4.

T 4.6.5

DISCLOSURES OF FINANCIAL INTERESTS

Delete Directive note once comment is completed – Refer to disclosures made by officials and councillors concerning their financial interests as required by PM Regulations 805 of 2006 are set out in **Appendix J**. Make other comments as appropriate.

T 4.6.6



CHAPTER 5 – FINANCIAL PERFORMANCE

INTRODUCTION

Chapter 5 contains information regarding financial performance and highlights specific accomplishments. The chapter comprises of three components:

- Component A: Statement of Financial Performance
- Component B: Spending Against Capital Budget
- Component C: Other Financial Matters

Delete Directive note once comment is completed - Please explain how your municipality sought to contain inflationary pressures during the financial year. Take the 5 most expensive consultancy arrangements in year 0 and explain the costs, the reasons for the engagements and the results. Include such other introductory remarks as you wish.

T 5.0.1

COMPONENT A: STATEMENTS OF FINANCIAL PERFORMANCE

INTRODUCTION TO FINANCIAL STATEMENTS

Note: Statements of Revenue Collection Performance by vote and by source are included at **Appendix K**.

<u>**Delete Directive note once comment is completed</u></u> - This component provides an overview of the financial performance of the municipality and focuses on the financial health of the municipality.</u>**

T 5.1.0



5.1 STATEMENTS OF FINANCIAL PERFORMANCE

Description						Year 0							Yea	r -1	
R thousands	Original Budget	Budget Adjustments (i.t.o. s28 and s31 of the MFMA)	Final adjustments budget	Shifting of funds (i.t.o. s31 of the MFMA)	Virement (i.t.o. Council approved policy)	Final Budget	Actual Outcome	Unauthorised expenditure	Variance	Actual Outcome as % of Final Budget	Actual Outcome as % of Original Budget	Reported unauthorised expenditure	authorised in terms of section 32 of MFMA	Balance to be recovered	Restated Audited Outcome
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Financial Performance		9													
Property rates			-			-									
Service charges			-							-				-	
Investment revenue			-			-				-				-	
Transfers recognised - operational			_			_								-	
Other own revenue			-			_									
Total Revenue (excluding capital transfers and			l												
contributions)															
Employee costs			-			-									
Remuneration of councillors			-			-									
Debt impairment			-			_									
Depreciation & asset impairment			-			_									
Finance charges			-			_									
Materials and bulk purchases			-			-									
Transfers and grants			-			-									
Other expenditure			-			-									
Total Expenditure															
Surplus/(Deficit)	******	1	h				*********								
Transfers recognised - capital			-			-									
Contributions recognised - capital & contributed assets		1	-			-									
Surplus/(Deficit) after capital transfers & contributions															
Share of surplus/ (deficit) of associate	*****	ļ	-			-					ļ				
Surplus/(Deficit) for the year		I	l												
Capital expenditure & funds sources															
Capital expenditure															
Transfers recognised - capital Public contributions & donations			-												
Borrowing			-			-									
Internally generated funds			-			-									
Total sources of capital funds															
Cash flows		İ													
Net cash from (used) operating			-			-									
Net cash from (used) operating			_												
Net cash from (used) financing			-			-									
Cash/cash equivalents at the year end		00000													
															T 5.1.1

Municipality | CHAPTER 5 – FINANCIAL PERFORMANCE 149

	Year -1		Year 0		Year 0 Variance		
Description	Actual	Original Budget	Adjustments Budget	Actual	Original Budget	Adjustmen s Budget	
Operating Cost							
Water	26,485	23,572	28,075	23,042	-2.30%	-21.84%	
Waste Water (Sanitation)	8,541	8,285	9,054	8,456	2.02%	-7.07%	
Electricity	12,355	10,254	12,478	13,219	22.43%	5.61%	
Waste Management	14,232	13,235	13,662	12,097	-9.41%	-12.94%	
Housing	6,542	5,496	5,954	6,346	13.40%	6.199	
Component A: sub-total	68,155	60,842	69,222	63,161	3.67%	-9.60%	
Waste Water (Stormwater Drainage)	5,643	5,530	5,925	5,304	-4.26%	-11.709	
Roads	5,643	5,530	5,925	5,304	-4.26%	-11.709	
Transport	5,322	4,470	5,747	4,630	3.45%	-24.149	
Component B: sub-total	16,607	8,455	8,624	9,554	11.50%	9.73	
Planning	1,254	1,003	1,191	1,354	25.93%	12.049	
Local Economic Development	2,516	2,063	2,264	2,340	11.83%	3.23	
Component B: sub-total	3,769	3,066	3,455	3,693	17.00%	6.46	
Planning (Strategic & Regulatary)	12,546	10,413	11,793	11,542	9.78%	-2.17	
Local Economic Development	2,355	2,190	2,425	2,402	8.82%	-0.98	
Component C: sub-total	14,900	12,603	14,218	13,944	9.62%	-1.97	
Community & Social Services	4,565	3,698	4,337	4,291	13.83%	-1.06	
Enviromental Proctection	5,649	4,971	6,157	4,971	0.00%	-23.86	
Health	5,649	4,971	6,157	4,971	0.00%	-23.86	
Security and Safety	5,649	4,971	6,157	4,971	0.00%	-23.86	
Sport and Recreation	5,649	4,971	6,157	4,971	0.00%	-23.86	
Corporate Policy Offices and Other	5,649	4,971	6,157	4,971	0.00%	-23.86	
Component D: sub-total	32,808	28,552	35,122	29,145	2.04%	-20.51	
otal Expenditure	136,240	113,518	130,642	119,497	5.00%	-9.33	

COMMENT ON FINANCIAL PERFORMANCE:

Delete Directive note once comment is completed – Comment on variances above 10%.

T5.1.3

Municipality | CHAPTER 5 – FINANCIAL PERFORMANCE 150

5.2 GRANTS

	Gran	t Performa	nce			
			Year 0			R' 000
	Year -1		Year 0 Variance			
Description	Actual	Budget	Adjustments Budget	Actual	Original Budget (%)	Adjustments Budget (%)
Operating Transfers and Grants						
National Government:	33,977	-	-	24,756		
Equitable share	21,565			17,303		
Municipal Systems Improvement	4,524			2,182		
Department of Water Affairs	6,665			4,283		
Levy replacement	1,222			988		
Other transfers/grants [insert description]						
Provincial Government:	18,925	-	-	5,994		
Health subsidy	8,645			3,786		
Housing	4,865			1,502		
Ambulance subsidy	846			219		
Sports and Recreation	4,568			489		
Other transfers/grants [insert description]						
District Municipality:	-	-	-	-		
[insert description]						
Other grant providers:	_	_	_	_		
[insert description]						
Total Operating Transfers and Grants	52,902	-	-	30,751		
Variances are calculated by dividing the differe Full list of provincial and national grants availal			• •	ts budget by	the actual.	T 5.2.1

COMMENT ON OPERATING TRANSFERS AND GRANTS:

Note: For Municipal Infrastructure Grant (MIG) see T5.8.3. For other conditional transfers including Neighborhood Development Partnership Grant (NDPG); Public Transport Infrastructure and Systems Grant (PITS) see **Appendix L**.

<u>Delete Directive note once comment is completed</u> – Comment on the variances in the above table and other and indicate high value projects & total the remaining project.

T 5.2.2

Details of Donor	Actual	Actual	Year 0	Date Grant	Date	Nature and benefit from the grant
	Grant	Grant	Municipal	terminates	Municipal	received, include description of any
	Year -1	Year 0	Contribution		contribution	contributions in kind
					terminates	
Parastatals	•					
A - "Project 1"						
A - "Project 2"						
B - "Project 1"						
B - "Project 2"						
Foreign Government	ts/Developmen	It Aid Agenci	es			
A - "Project 1"						
A - "Project 2"						
B - "Project 1"						
B - "Project 2"						
Private Sector / Orga	anisations					
A - "Project 1"						
A - "Project 2"						
B - "Project 1"						
B - "Project 2"						

COMMENT ON CONDITIONAL GRANTS AND GRANT RECEIVED FROM OTHER SOURCES:

Delete Directive note once comment is completed – Use this box to provide additional information on grant benefits or conditions and reason for acceptance. Please also provide comments on grant surrendered to the National Revenue Fund with reasons that led to this.

T 5.2.4

5.3 ASSET MANAGEMENT

INTRODUCTION TO ASSET MANAGEMENT

Delete Directive note once comment is completed - Provide a brief overview on Asset Management as practiced within your organisation and outline the key elements of your Asset Management Policy. Explain how asset management is organised, the staff involved and the key delegations. Describe key issues under development. Indicate the approach to capacity development for this activity. Refer to the illustrations of asset management approach in relation to the new assets set out below.

T 5.3.1

TREATMENT	TREATMENT OF THE THREE LARGEST ASSETS ACQUIRED YEAR 0						
	As	set 1					
Name							
Description							
Asset Type							
Key Staff Involved							
Staff Responsibilities							
	Year -3	Year -2	Year -1	Year 0			
Asset Value							
Capital Implications							
Future Purpose of Asset							
Describe Key Issues							
Policies in Place to Manage Asset							
	As	set 2					
Name							
Description							
AssetType							
Key Staff Involved							
Staff Responsibilities							
· · ·	Year -3	Year -2	Year -1	Year 0			
Asset Value							
Capital Implications		1	•	<u>!</u>			
Future Purpose of Asset							
Describe Key Issues							
Policies in Place to Manage Asset							
ŭ	As	set 3					
Name							
Description							
AssetType							
Key Staff Involved							
Staff Responsibilities							
	Year -3	Year -2	Year -1	Year 0			
Asset Value							
Capital Implications							
Future Purpose of Asset							
Describe Key Issues							
Policies in Place to Manage Asset							
				T 5.3.2			

COMMENT ON ASSET MANAGEMENT:

<u>Delete Directive note once comment is completed</u> – With reference to the three projects approved in the year, set out above, describe how these projects were evaluated from a cost and revenue perspective, including Municipal tax and tariff implications (See MFMA section 19 (2) (a) & (b) and MSA section 74 (2) (d), (e) & (i)). Ensure that these projects are maintained on files that are readily accessible for audit inspection. Financial data regarding asset management may be sourced from **MBRR Table A9**

T 5.3.3

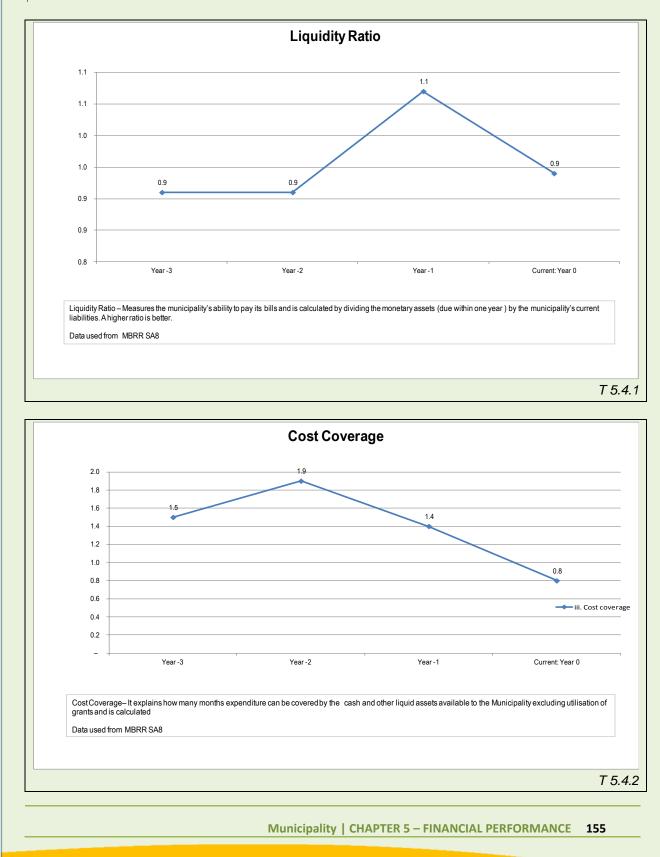
Repair and Maintenance Expenditure: Year 0								
R' 000								
	Original Budget Adjustment Budget Actual Budget variance							
Repairs and Maintenance Expenditure 125 129 128 -2%								
	T 5.3.4							

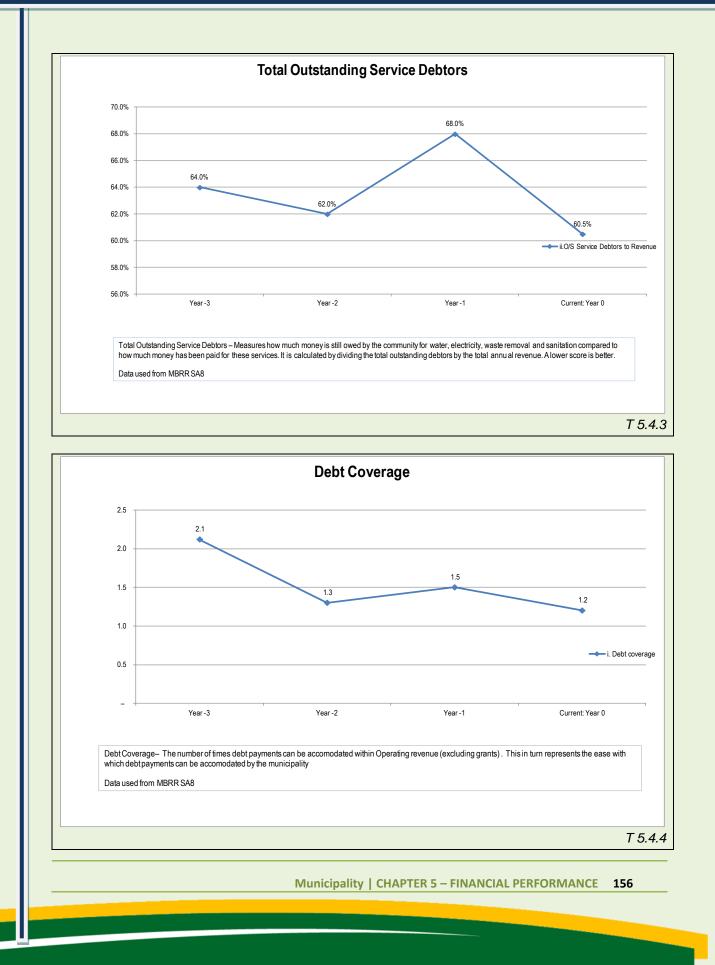
COMMENT ON REPAIR AND MAINTENANCE EXPENDITURE:

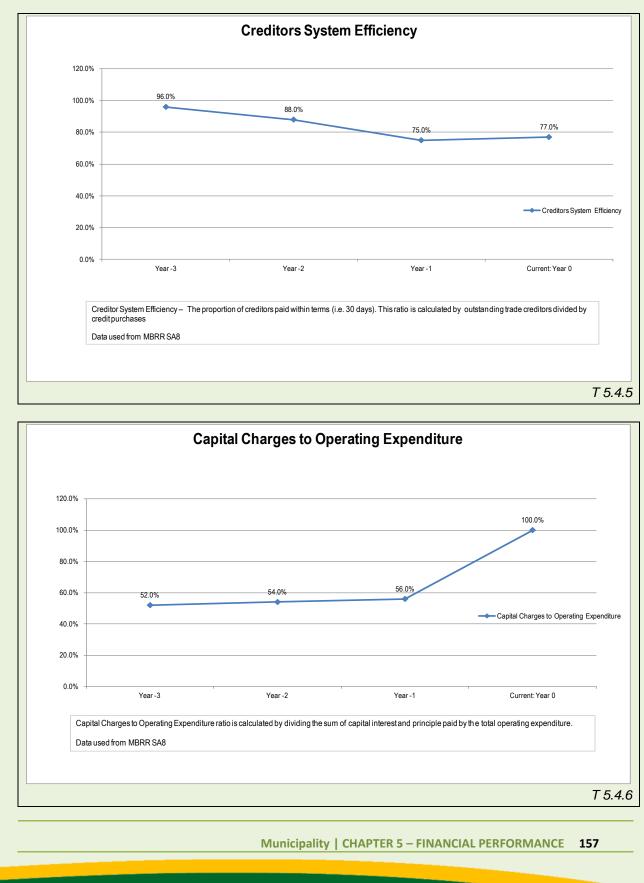
Delete Directive note once comment is completed – Comment on adequacy of Repair & Maintenance Expenditure and variances show in T5.3.4 above and on the implications of the proportion of operating budget spend on repairs and maintenance over the past four years set out below. Note that the repairs and maintenance expenditure in T5.3.4 must reconcile with the operational repairs and maintenance expenditure for all services set out in Chapter 3.

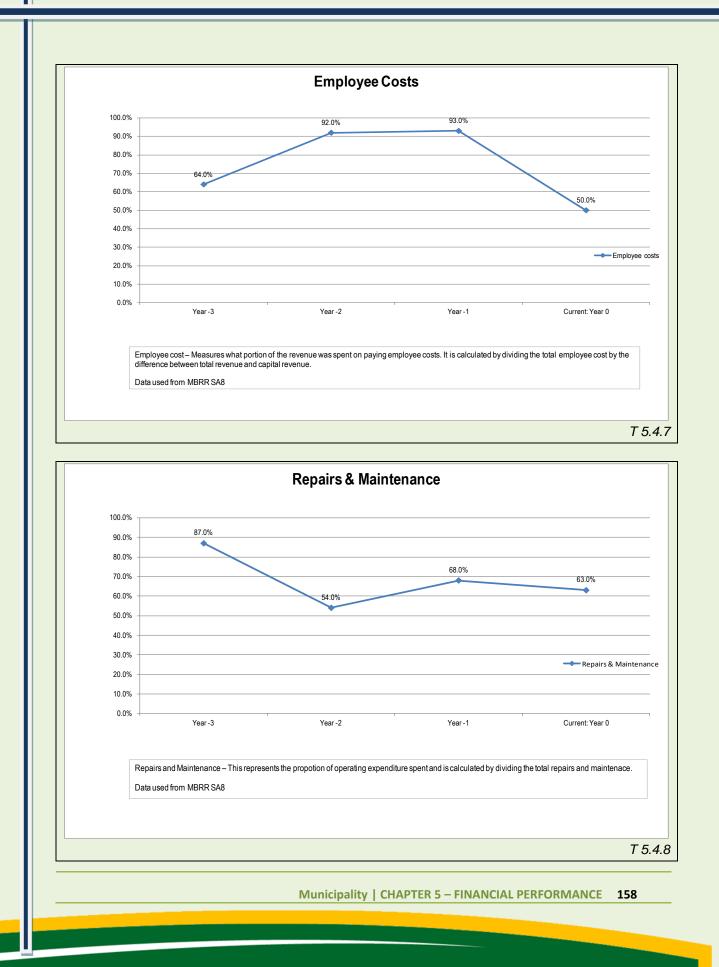
T 5.3.4.1











COMMENT ON FINANCIAL RATIOS:

<u>Delete Directive note once comment is completed</u> - Comment on the financial health of the municipality / municipal entities revealed by the financial ratios set out above. These ratios are derived from table SA8 of the MBRR.

T 5.4.9

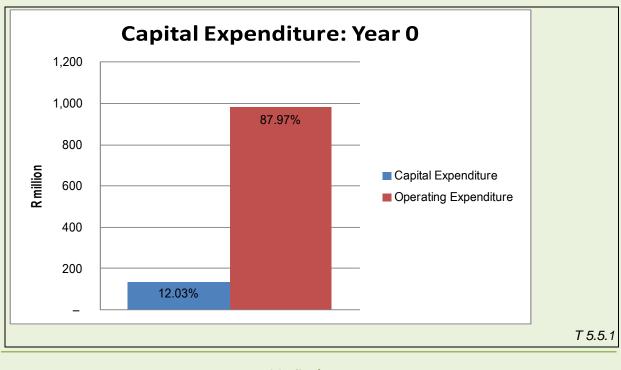
COMPONENT B: SPENDING AGAINST CAPITAL BUDGET

INTRODUCTION TO SPENDING AGAINST CAPITAL BUDGET

Delete Directive note once comment is completed – Capital expenditure relates mainly to construction projects that will have value lasting over many years. Capital expenditure is funded from grants, borrowings and operating expenditures and surpluses. Component B deals with capital spending indicating where the funding comes from and whether Municipalities are able to spend the available funding as planned. In this component it is important to indicate the different sources of funding as well as how these funds are spend. Highlight the 5 largest projects (see T5.7.1) and indicate what portion of the capital budget they use. In the introduction briefly refer to these key aspects of capital expenditure (usually relating to new works and renewal projects) and to **Appendices M** (relating to the new works and renewal programmes), **N** (relating to the full programme of full capital projects, and **O** (relating to the alignment of projects to wards).

T 5.5.0

5.5 CAPITAL EXPENDITURE



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5.6 SOURCES OF FINANCE

	Year -1			Year 0		
Details	Actual	Original Budget (OB)	Adjustment Budget	Actual	Adjustment to OB Variance (%)	Actual to OB Variance (%)
Source of finance					(19)	
External loans	3542	5500	5520	5511	0.36%	0.20%
Public contributions and donations	248	300	390	421	30.00%	40.339
Grants and subsidies	3451	3700	3700	3856	0.00%	4.22
Other	2451	4500	4600	4565	2.22%	1.44
Fotal	9692	14000	14210	14353	32.59%	46.19
Percentage of finance						
External loans	36.5%	39.3%	38.8%	38.4%	1.1%	0.4
Public contributions and donations	2.6%	2.1%	2.7%	2.9%	92.1%	87.3
Grants and subsidies	35.6%	26.4%	26.0%	26.9%	0.0%	9.1
Other	25.3%	32.1%	32.4%	31.8%	6.8%	3.1
Capital expenditure						
Water and sanitation	1845	4300	4250	4256	-1.16%	-1.02
Electricity	1562	2400	2480	2453	3.33%	2.21
Housing	1243	2700	2800	2685	3.70%	-0.56
Roads and storm water	1352	1500	1400	1486	-6.67%	-0.93
Other	3690	3500	3450	3473	-1.43%	-0.77
Fotal	9692	14400	14380	14353	-2.22%	-1.08
Percentage of expenditure						
Water and sanitation	19.0%	29.9%	29.6%	29.7%	52.4%	95.2
Electricity	16.1%	16.7%	17.2%	17.1%	-150.1%	-205.4
Housing	12.8%	18.8%	19.5%	18.7%	-166.8%	51.7
Roads and storm water	13.9%	10.4%	9.7%	10.4%	300.2%	86.8
Other	38.1%	24.3%	24.0%	24.2%	64.3%	71.7

COMMENT ON SOURCES OF FUNDING:

Delete Directive note once comment is completed – Explain any variations from the approved budget of more than 10% and discuss the total capital expenditure as a viable proportion of total expenditure.

T 5.6.1.1

5.7 CAPITAL SPENDING ON 5 LARGEST PROJECTS

		Current: Year 0		Variance: Cu	R' 00
Newson (Declarat					
Name of Project	Original Budget	Adjustment Budget	Actual Expenditure	Original Variance (%)	Adjustment variance (%)
A - Name of Project	26,000	26,500	25,700	1%	-2%
B - Name of Project	19,500	19,750	19,900	-2%	-19
C - Name of Project	15,700	15,700	15,500	1%	0%
D - Name of Project	12,000	11,800	11,700	3%	2%
E - Name of Project	11,500	11,000	11,250	2%	4%
* Projects with the highest capital	expenditure in Year 0	,	,		
Name of Project - A					
Objective of Project					
Delays					
Future Challenges					
Anticipated citizen benefits					
Name of Project - B					
Objective of Project					
Delays					
Future Challenges					
Anticipated citizen benefits					
Name of Project - C					
Objective of Project					
Delays					
Future Challenges					
Anticipated citizen benefits					
Name of Project - D					
Objective of Project					
Delays					
Future Challenges					
Anticipated citizen benefits					
Name of Project - E					
Objective of Project					
Delays					
Future Challenges					
Anticipated citizen benefits					

COMMENT ON CAPITAL PROJECTS:

Delete Directive note once comment is completed - Provide information in the template above on the 5 largest projects, ranked according to their approved budget provision year 0. Comment on the variance between the original and adjustment budgets and on availability of future Budget provision to operate the projects and lessons learnt in the year about capital project implementation on time to budget.

T 5.7.1.1



5.8 BASIC SERVICE AND INFRASTRUCTURE BACKLOGS – OVERVIEW

INTRODUCTION TO BASIC SERVICE AND INFRASTRUCTURE BACKLOGS

Delete Directive note once comment is completed – Explain that need and cost of backlogs are the result of migration into an area; migration out of an area; the trend towards disaggregation of families into more than one housing unit; and the cost of renewing and upgrading core infrastructure. Explain how this balance effects net demand in your municipality and how your municipality is responding to the challenges created.

T 5.8.1

	Service Backlogs as at 30 June Year 0									
Households (HHs)										
	*Service level above minimun standard **Service level below minimun standard									
	No. HHs	% HHs	No. HHs	% HHs						
Water		%		%						
Sanitation		%		%						
Electricity		%		%						
Waste management		%		%						
Housing %										
% HHs are the service above/below minimum starndard as a proportion of total HHs. 'Housing' refrs to * formal and										
** informal settlements.				T 5.8.2						

	Budget % % % % % %	Adjust- ments Budget % % % % % % % % % % %	
	% % % % % % % % % % % % % % %	% % % % %	
	% % % % %	% % % %	
	% % % %	% % % %	
	% % % %	% % %	
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upgraded and	upgraded and renewed infra	% % <t< td=""><td>% % % % % % % <td< td=""></td<></td></t<>	% % % % % % % <td< td=""></td<>

COMMENT ON BACKLOGS:

Delete Directive note once comment is completed - Comment on how MIG grants have been utilised to redress the backlogs and on the variances in T 5.8.3. If appropriate, comment that **Appendix P** contains details of schools and clinics that have been established that do not have ready access to one or more basic services and **Appendix Q** contains details of those services provided by other spheres of government (whether the municipality is involved on an agency basis or not) that carry significant backlogs.

T 5.8.4

COMPONENT C: CASH FLOW MANAGEMENT AND INVESTMENTS

INTRODUCTION TO CASH FLOW MANAGEMENT AND INVESTMENTS

Delete Directive note once comment is completed – Give a brief comment on the importance of cash flow management. Refer to the scope of this activity as indicated in this component and what you regard as the key management features of your municipality's approach. Refer to any other cash flow issues of current relevance to your municipality that are not adequately provided for in the format of this component.

T 5.9

5.9 CASH FLOW

Cash FI	ow Outcome	es		R'00
	Year -1 Current: Year 0			
Description	Audited Outcome	Original Budget	Adjusted Budget	Actual
CASH FLOW FROM OPERATING ACTIVITIES				
Receipts				
Ratepayers and other				
Government - operating				
Government - capital				
Interest				
Dividends				
Payments				
Suppliers and employees				
Finance charges				
Transfers and Grants				
NET CASH FROM/(USED) OPERATING ACTIVITI		_	-	_
CASH FLOWS FROM INVESTING ACTIVITIES				
Receipts				
Proceeds on disposal of PPE				
Decrease (Increase) in non-current debtors				
Decrease (increase) other non-current receivables				
Decrease (increase) in non-current investments				
Payments				
Capital assets				
NET CASH FROM/(USED) INVESTING ACTIVITIE	-	-	-	_
CASH FLOWS FROM FINANCING ACTIVITIES				
Receipts				
Short term loans				
Borrowing long term/refinancing				
Increase (decrease) in consumer deposits				
Payments				
Repayment of borrowing				
NET CASH FROM/(USED) FINANCING ACTIVITIE		_	_	_
NET INCREASE/ (DECREASE) IN CASH HELD	_	_	_	-
Cash/cash equivalents at the year begin:				_
Cash/cash equivalents at the year end:		_	_	_
Source: MBRR A7				Т 5.9

COMMENT ON CASH FLOW OUTCOMES:

Delete Directive note once comment is completed - Supply a brief summary about the cash flow status of the municipality. Explain variances from Original and Adjustment Budget to Actual. Include information on operating activities and what effect they had on cash flow and on cash backing of surpluses. Information regarding cash flow may be sourced from **Table A7 of the MBRR**.

T 5.9.1.1

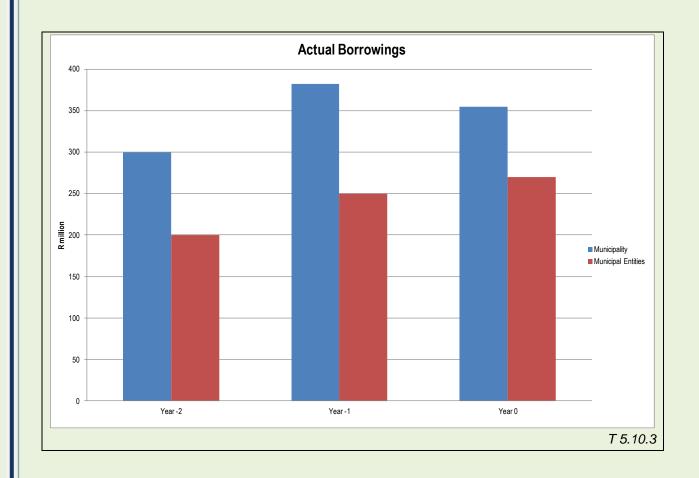
5.10 BORROWING AND INVESTMENTS

INTRODUCTION TO BORROWING AND INVESTMENTS

<u>Delete Directive note once comment is completed</u> – Explain briefly the relevance of borrowing and investments to you municipality with reference to the tables below and your municipality's requirements in the year. Information may be sourced from table SA3 AND SA15 in the MBRR.

T 5.10.1

Actual Borrowings:	rear -2 to rear 0			R' 000
Instrument	Year -2		Year -1	Year 0
Municipality		300	382	355
Long-Term Loans (annuity/reducing balance)		200	250	270
Long-Term Loans (non-annuity)				
Local registered stock				
Instalment Credit				
Financial Leases				
PPP liabilities				
Finance Granted By Cap Equipment Supplier				
Marketable Bonds				
Non-Marketable Bonds				
Bankers Acceptances				
Financial derivatives				
Other Securities				
Municipality Total	Ę	500	632	62
Municipal Entities				
Long-Term Loans (annuity/reducing balance)				
Long-Term Loans (non-annuity)				
Local registered stock				
Instalment Credit				
Financial Leases				
PPP liabilities				
Finance Granted By Cap Equipment Supplier				
Marketable Bonds				
Non-Marketable Bonds				
Bankers Acceptances				
Financial derivatives				
Other Securities				
Entities Total		0	0	
				T 5.10.2



Municipal and Entity Investments			
	Year -2	Year -1	R' 00 Year 0
Investment* type	Actual	Actual	Actual
<u>Municipality</u>			
Securities - National Government			
Listed Corporate Bonds			
Deposits - Bank			
Deposits - Public Investment Commissioners			
Deposits - Corporation for Public Deposits			
Bankers Acceptance Certificates			
Negotiable Certificates of Deposit - Banks			
Guaranteed Endowment Policies (sinking)			
Repurchase Agreements - Banks			
Municipal Bonds			
Other			
Municipality sub-total	0	0	
<u>Municipal Entities</u>			
Securities - National Government			
Listed Corporate Bonds			
Deposits - Bank			
Deposits - Public Investment Commissioners			
Deposits - Corporation for Public Deposits			
Bankers Acceptance Certificates			
Negotiable Certificates of Deposit - Banks			
Guaranteed Endowment Policies (sinking)			
Repurchase Agreements - Banks			
Other			
Entities sub-total	0	0	
Consolidated total:	0	0	
		0	T 5.10.

COMMENT ON BORROWING AND INVESTMENTS:

Delete Directive note once comment is completed – Make clarifying comments on the above tables as necessary. All investments whether in the form of loans (in cash or kind) made by the municipality but not to one or more of the organisations set out above and all grants (in cash or kind) made to any form of organisation **must** be set out in full at **Appendix R**.

T 5.10.5

5.11 PUBLIC PRIVATE PARTNERSHIPS

PUBLIC PRIVATE PARTNERSHIPS

Delete Directive note once comment is completed - Provide overview of agreements, contracts and projects undertaken during the year through PPP's – Refer to further details of PPP details **Appendix H**. **Table SA3 (MBRR)** may also be used to gain information on PPP's.

T 5.11.1

COMPONENT D: OTHER FINANCIAL MATTERS

5.12 SUPPLY CHAIN MANAGEMENT

SUPPLY CHAIN MANAGEMENT

Delete Directive note once comment is completed - Provide a brief narrative that describes the progress made by your municipality in developing and implementing policies and practices in compliance with the guidelines set out in SCM Regulations 2005. State the number of Supply Chain officials that have reached the prescribed levels required for their positions (See MFMA Competency Regulation Guidelines) and state the number of prescribed officials that are yet to reach the necessary competency levels; and set out any remarks made in the previous Auditor-General's report or the report for year 0 concerning the quality of Supply Chain Management and detail the remedial action taken. Note comments made in Chapter 2, under section 2.8.

T 5.12.1

5.13 GRAP COMPLIANCE

GRAP COMPLIANCE

GRAP is the acronym for Generally Recognized Accounting Practice and it provides the rules by which municipalities are required to maintain their financial accounts. Successful GRAP compliance will ensure that municipal accounts are comparable and more informative for the municipality. It will also ensure that the municipality is more accountable to its citizens and other stakeholders. Information on GRAP compliance is needed to enable National Treasury to assess the pace of progress and consider the implications.

Delete Directive note once comment is completed – Follow the above with information on progress with GRAP compliance at your municipality. Detail any instances where the municipality has deviated from the GRAP standards currently applicable.

T 5.13.1

CHAPTER 6 – AUDITOR GENERAL AUDIT FINDINGS

INTRODUCTION

Note: The Constitution S188 (1) (b) states that the functions of the Auditor-General includes the auditing and reporting on the accounts, financial statements and financial management of all municipalities. MSA section 45 states that the results of performance measurement... must be audited annually by the Auditor-General.

Delete Directive note once comment is completed - Refer to the Annual Financial Statements set out in Volume II and the timescale for the audit of these accounts and the audit of performance and the production of reports on these matters by the Auditor General as set out in this Chapter. If this is the version of the annual report presented to Council in September then the Auditor-Generals statements on this year's submissions will not be available for inclusion in this Chapter and this should be explained.

T 6.0.1

COMPONENT A: AUDITOR-GENERAL OPINION OF FINANCIAL STATEMENTS YEAR -1

6.1 AUDITOR GENERAL REPORTS YEAR -1 (PREVIOUS YEAR)

Auditor-General Report on Financial Performance: Year -1		
Audit Report Status*:		
Non-Compliance Issues	Remedial Action Taken	
Note:*The report status is supplied by the Auditor General and ranges from unqualified (at best); to unqualified with other matters specified; qualified; adverse; and disclaimed (at worse)		

T 6.1.1

Auditor-General Report on Service Delivery Performance: Year -1		
Audit Report Status:		
Non-Compliance Issues	Remedial Action Taken	
	T 6.1.2	

Municipality | CHAPTER 6 – AUDITOR GENERAL AUDIT FINDINGS 170

COMPONENT B: AUDITOR-GENERAL OPINION YEAR 0 (CURRENT YEAR)

6.2 AUDITOR GENERAL REPORT YEAR 0

Auditor-General Report on Financial Performance Year 0*		
Status of audit report:		
Non-Compliance Issues	Remedial Action Taken	
	y the Auditor General and ranges from unqualified (at best); to unqualified with	

other matters specified; qualified; adverse; and disclaimed (at worse). This table will be completed prior to the publication of the Annual report but following the receipt of the Auditor- General Report on Financial Performance Year 0.

T 6.2.1

Auditor-General Report on Service Delivery Performance: Year 0*				
Status of audit report**:				
Non-Compliance Issues	Remedial Action Taken			
* This table will be completed prior to the publication of the Annual report but following the receipt of the Auditor- General Report				
on Service Delivery Performance Year 0				
** Inclusion of "Status" depends on nature of AG's re	emarks on Performance Data.			
	Т 6.2.2			

AUDITOR GENERAL REPORT ON THE FINANCIAL STATEMENTS: YEAR 0

Delete Directive note once comment is completed - Attach report.

T 6.2.3

COMMENTS ON AUDITOR-GENERAL'S OPINION YEAR 0:

Delete Directive note once comment is completed - Provide comments from the Municipal Manager / CFO on the Auditor-General's opinion. Include comments on year 0 if it provides useful context.

T 6.2.4

COMMENTS ON MFMA SECTION 71 RESPONSIBILITIES:

Section 71 of the MFMA requires municipalities to return a series of financial performance data to the National Treasury at specified intervals throughout the year. The Chief Financial Officer states that these data sets have been returned according to the reporting requirements.

Signed (Chief Financial Officer)	Dated
----------------------------------	-------

T 6.2.5

Municipality | CHAPTER 6 – AUDITOR GENERAL AUDIT FINDINGS 171



GLOSSARY

Accessibility	Explore whether the intended beneficiaries are able to access services
indicators	or outputs.
Accountability	Documents used by executive authorities to give "full and regular"
documents	reports on the matters under their control to Parliament and provincial
	legislatures as prescribed by the Constitution. This includes plans,
	budgets, in-year and Annual Reports.
Activities	The processes or actions that use a range of inputs to produce the
	desired outputs and ultimately outcomes. In essence, activities
	describe "what we do".
Adequacy	The quantity of input or output relative to the need or demand.
indicators	
Annual Report	A report to be prepared and submitted annually based on the
	regulations set out in Section 121 of the Municipal Finance
	Management Act. Such a report must include annual financial
	statements as submitted to and approved by the Auditor-General.
Approved Budget	The annual financial statements of a municipality as audited by the
	Auditor General and approved by council or a provincial or national
	executive.
Baseline	Current level of performance that a municipality aims to improve when
	setting performance targets. The baseline relates to the level of
	performance recorded in a year prior to the planning period.
Basic municipal	A municipal service that is necessary to ensure an acceptable and
service	reasonable quality of life to citizens within that particular area. If not
	provided it may endanger the public health and safety or the
	environment.
Budget year	The financial year for which an annual budget is to be approved -
	means a year ending on 30 June.
Cost indicators	The overall cost or expenditure of producing a specified quantity of
	outputs.
Distribution	The distribution of capacity to deliver services.
indicators	
Financial	Includes at least a statement of financial position, statement of
Statements	financial performance, cash-flow statement, notes to these statements
	and any other statements that may be prescribed.
General Key	After consultation with MECs for local government, the Minister may
performance	prescribe general key performance indicators that are appropriate and
indicators	applicable to local government generally.

Municipality | GLOSSARY 172



Impost	The results of aphieving energific subcomes, such as reducing neverty
Impact	The results of achieving specific outcomes, such as reducing poverty and creating jobs.
Inputs	All the resources that contribute to the production and delivery of
inputs	outputs. Inputs are "what we use to do the work". They include
lute quete d	finances, personnel, equipment and buildings.
Integrated	Set out municipal goals and development plans.
Development Plan	
(IDP)	
National Key	Service delivery & infrastructure
performance areas	Economic development
	Municipal transformation and institutional development
	Financial viability and management
	Good governance and community participation
Outcomes	The medium-term results for specific beneficiaries that are the
	consequence of achieving specific outputs. Outcomes should relate
	clearly to an institution's strategic goals and objectives set out in its
	plans. Outcomes are "what we wish to achieve".
Outputs	The final products, or goods and services produced for delivery.
	Outputs may be defined as "what we produce or deliver". An output is
	a concrete achievement (i.e. a product such as a passport, an action
	such as a presentation or immunization, or a service such as
	processing an application) that contributes to the achievement of a
	Key Result Area.
Performance	Indicators should be specified to measure performance in relation to
Indicator	input, activities, outputs, outcomes and impacts. An indicator is a type
	of information used to gauge the extent to
	which an output has been achieved (policy developed, presentation
	delivered, service rendered)
Performance	Generic term for non-financial information about municipal services
Information	and activities. Can also be used interchangeably with performance
	measure.
Performance	The minimum acceptable level of performance or the level of
Standards:	performance that is generally accepted. Standards are informed by
Otanual us.	legislative requirements and service-level agreements. Performance
	standards are mutually agreed criteria to describe how well work must
	, ,
	be done in terms of quantity and/or quality and timeliness, to clarify the
	outputs and related activities of a job by describing what the required
	result should be. In this EPMDS performance standards are divided
	into indicators and the time factor.



Performance Targets:	The level of performance that municipalities and its employees strive to achieve. Performance Targets relate to current baselines and express a specific level of performance that a municipality aims to achieve within a given time period.
Service Delivery Budget Implementation Plan	Detailed plan approved by the mayor for implementing the municipality's delivery of services; including projections of the revenue collected and operational and capital expenditure by vote for each month. Service delivery targets and performance indicators must also be included.
Vote:	One of the main segments into which a budget of a municipality is divided for appropriation of money for the different departments or functional areas of the municipality. The Vote specifies the total amount that is appropriated for the purpose of a specific department or functional area. Section 1 of the MFMA defines a "vote" as: a) one of the main segments into which a budget of a municipality is divided for the appropriation of money for the different departments or functional areas of the municipality; and b) which specifies the total amount that is appropriated for the purposes of the department or functional area concerned

APPENDICES

APPENDIX A - COUNCILLORS; COMMITTEE ALLOCATION AND COUNCIL ATTENDANCE

Councillors, Committees Allocated and Council Attendance						
Council Members	Full Time / Part Time	Committees Allocated	*Ward and/ or Party Represented	Council Meetings	Percentage Apologies for non- attendance	
	FT/PT			%	%	
Note: * Councillors appointed on a proportional basis do not have wards allocated to them					ΤA	

Note: * Councillors appointed on a proportional basis do not have

Concerning T A

Delete Directive note before publication: Provide comments on the above table.

T A.1

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APPENDIX B - COMMITTEES AND COMMITTEE PURPOSES

Committees (other than Mayoral / Executive Committee) and Purposes of Committees				
Municipal Committees	Purpose of	Committee		
		ТВ		

APPENDIX C -THIRD TIER ADMINISTRATIVE STRUCTURE

Third Tier Structure				
Directorate	Director/Manager (State title and name)			
Use as a spill-over schedule if top 3 tiers cannot be				
accomodated in chapter 2 (T2.2.2).	TC			

APPENDIX D - FUNCTIONS OF MUNICIPALITY / ENTITY

MUNICIPAL FUNCTIONS	Function Applicable to Municipality (Yes / No)*	Function Applicable to Entity (Yes / No)
Constitution Schedule 4, Part B functions:		
Air pollution		
Building regulations		
Child care facilities		
Electricity and gas reticulation		
Firefighting services		
Local tourism		
Municipal airports		
Municipal planning		
Municipal health services		
Municipal public transport		
Municipal public works only in respect of the needs of municipalities in the discharge of their responsibilities to administer functions specifically assigned to		
them under this Constitution or any other law		
Pontoons, ferries, jetties, piers and harbours, excluding the regulation of international and national shipping and matters related thereto		
Stormwater management systems in built-up areas		
Trading regulations		
Water and sanitation services limited to potable water supply systems and domestic		
waste-water and sewage disposal systems		
Beaches and amusement facilities		
Billboards and the display of advertisements in public places		
Cemeteries, funeral parlours and crematoria		
Cleansing		
Control of public nuisances		
Control of undertakings that sell liquor to the public		
Facilities for the accommodation, care and burial of animals		
Fencing and fences		
Licensing of dogs		
Licensing and control of undertakings that sell food to the public		
Local amenities		
Local sport facilities		
Markets		
Municipal abattoirs		
Municipal parks and recreation		
Municipal roads		
Noise pollution		
Pounds		
Public places		
Refuse removal, refuse dumps and solid waste disposal		
Street trading		
Street lighting		
Traffic and parking		

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APPENDIX E – WARD REPORTING

	Functionality of Ward Committees					
Ward Name (Number)	Name of Ward Councillor and elected Ward committee members	Committee established (Yes / No)	Number of monthly Committee meetings held during the year	Number of monthly reports submitted to Speakers Office on time	Number of quarterly public ward meetings held during year	
					ΤE	

APPENDIX F - WARD INFORMATION

	Ward Title: Ward Name (Number) Capital Projects: Seven Largest in Year 0 (Full List at Appendix O)				
				R' 000	
No.	Project Name and detail	Start Date	End Date	Total Value	
	TF.1				

Basic Service Provision					
Detail	Water	Sanitation	Electricity	Refuse	Housing
Households with minimum service delivery					\smallsetminus
Households without minimum service delivery					\sim
Total Households*					
Houses completed in year					
Shortfall in Housing units					
*Including informal settlements					T F.2

	Top Four Service Delivery Priorities for Ward (Highest Priority First)				
No.	o. Priority Name and Detail Progress During Year 0				
	•	T F.3			

ELECTED WARD MEMBERS (STATING NUMBER OF MEETING ATTENDED – MAXIMUM 12 MEETINGS) Names: xxx (8); xxx (7)...

T F.3

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APPENDIX G – RECOMMENDATIONS OF THE MUNICIPAL AUDIT COMMITTEE YEAR $\mathbf{0}$

	Municipal Audit Committee F	Recommendations
Date of Committee	Committee recommendations during Year 0	Recommendations adopted (enter Yes) If not adopted (provide explanation)
		1



APPENDIX H – LONG TERM CONTRACTS AND PUBLIC PRIVATE PARTNERSHIPS

	Long Term Contracts (20 Largest Cont	racts Entered int	o during Year 0)		
					R' 000
Name of Service Provider (Entity or Municipal Department)	Description of Services Rendered by the Service Provider	Start Date of Contract	Expiry date of Contract	Project manager	Contract Value
					1
					T H.1

	Public Private Partnerships Er	ntered into during	y Year O							
Name and Description of Project	Name of Partner(s)	Initiation Date	Expiry date	Project manager	Value 2008/09					
					T H.2					

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APPENDIX I – MUNICIPAL ENTITY/ SERVICE PROVIDER PERFORMANCE SCHEDULE

	М	unicipal Entity/Ser	vice Provider Perfo	ormance Schedule	•				
Name of Entity & Purpose	(a) Service Indicators	Ye	ar O		Year 1		Year 2	Yea	r 3
		Target	Actual	Ta	rget	Actual		Target	
	(b) Service Targets	*Previous Year		*Previous Year	*Current Year		*Current Year	*Current Year	*Following Year
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(X)
									<u> </u>
									<u> </u>
Nata. This statement should include us more than	the ten form winds indicators * "Durations" Vacul refere to the terr	ata that waxa aat 'a tha '	Vaar 1 Dudaat/IDD rou	ndi XiQuruant Vaari vafe	ye to the town to get in t	ha Vaar () Dudrat//DD .	round #Following Voor	unform to the torreste	
) the top four priority indicators. * 'Previous Year' refers to the targ		-		-	-	-	-	
sel in the Year T BudgevidP Tourio. Note that air i	targets must be fundable within approved budget provision. In colui	nin (ii) sel out the Servic	e maicalor (m doid ilaiid 	s) then the Service Ta	rget underneath (not in 	bola - standard type iad	e) to denote the dillere.		TI



APPENDIX J – DISCLOSURES OF FINANCIAL INTERESTS

	Dis	closures of Financial Interests
	Period 1	July to 30 June of Year 0 (Current Year)
Position	Name	Description of Financial interests* (Nil / Or details)
(Executive) Mayor		
Member of MayCo /		
Exco		
Councillor		
Couriciioi		
Municipal Manager		
Chief Financial		
Officer		
Deputy MM and (Executive)		
Directors		
Other S57 Officials		
* Financial interacts to	he diadaged even if they is surred for	r only part of the year. See MBRR SA34A

APPENDICES

APPENDIX K: REVENUE COLLECTION PERFORMANCE BY VOTE AND BY SOURCE

APPENDIX K (i): REVENUE COLLECTION PERFORMANCE BY VOTE

	Reve	nue Collectio	n Performance	e by Vote			
				•		R' 000	
	Year -1		Current: Year 0		Year 0 \	/ariance	
Vote Description	Actual	Original Budget	Adjusted Budget	Actual	Original Budget	Adjustments Budget	
Example 1 - Vote 1							
Example 2 - Vote 2							
Example 3 - Vote 3							
Example 4 - Vote 4							
Example 5 - Vote 5							
Example 6 - Vote 6							
Example 7 - Vote 7							
Example 8 - Vote 8							
Example 9 - Vote 9							
Example 10 - Vote 10							
Example 11 - Vote 11							
Example 12 - Vote 12							
Example 13 - Vote 13							
Example 14 - Vote 14							
Example 15 - Vote 15							
Total Revenue by Vote	-	_	_	-	_	-	
Variances are calculated by dia This table is aligned to MBRR	-	ce between actua	l and original/adju	istments budget b	y the actual.	T K.1	

APPENDIX K (ii): REVENUE COLLECTION PERFORMANCE BY SOURCE

R	evenue Collec	tion Performation	ance by Sourc	e		R '000		
	Year -1		Year 0		Year 0 V	Year 0 Variance		
Description	Actual	Original Budget	Adjustments Budget	Actual	Original Budget	Adjustments Budget		
Property rates	26,485	23,572	28,075	23,042	-2%	-22%		
Property rates - penalties & collection charges	8,541	8,285	9,054	8,456	2%	-7%		
Service Charges - electricity revenue	12,355	10,254	12,478	13,219	22%	6%		
Service Charges - water revenue	14,232	13,235	13,662	12,097	-9%	-13%		
Service Charges - sanitation revenue	6,542	5,496	5,954	6,346	13%	6%		
Service Charges - refuse revenue	1,865	1,622	1,865	1,510	-7%	-23%		
Service Charges - other	5,643	5,530	5,925	5,304	-4%	-12%		
Rentals of facilities and equipment	5,643	5,530	5,925	5,304	-4%	-12%		
Interest earned - external investments	5,322	4,470	5,747	4,630	3%	-24%		
Interest earned - outstanding debtors	8,455	8,455	8,624	9,554	12%	10%		
Dividends received	1,254	1,003	1,191	1,354	26%	12%		
Fines	2,516	2,063	2,264	2,340	12%	3%		
Licences and permits	6,846	6,230	7,256	6,640	6%	-9%		
Agency services	12,546	10,413	11,793	11,542	10%	-2%		
Transfers recognised - operational	2,355	2,190	2,425	2,402	9%	-1%		
Other revenue	48,542	40,776	48,542	46,115	12%	-5%		
Gains on disposal of PPE	4,565	3,698	4,337	4,291	14%	-1%		
Enviromental Proctection	5,649	4,971	6,157	4,971	0%	-24%		
Total Revenue (excluding capital transfers and contributions)	179,353	157,791	181,274	169,118	6.70%	-7.19%		
Variances are calculated by dividing the difference MBRR table A4.	between actual a	nd original/adjust	ments budget by t	he actual. This ta	ble is aligned to	T K.2		

APPENDIX L: CONDITIONAL GRANTS RECEIVED: EXCLUDING MIG

		Cor	nditional G	irants: excl	uding MIG	R' 000
	Budget	Adjustments	Actual	Va	riance	Major conditions applied by donor (continue below
Details		Budget		Budget	Adjustments Budget	if necessary)
Neighbourhood Development Partnership Grant						
Public Transport Infrastructure and Systems Grant						
Other Specify:						
Total						
* This includes Neighbourhood Deve Grant and any other grant excluding report, see T 5.8.3. Variances are ca original/adjustments budget by the ad	Municipal Infi alculated by d	astructure Grant	(MIG) which nce between	is dealt with in actual and	the main	TL

COMMENT ON CONDITIONAL GRANTS EXCLUDING MIG:

Delete Directive note once comment is completed – Use this box to provide additional information on grant benefits or conditions and reasons for acceptance.

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APPENDICES

APPENDIX M: CAPITAL EXPENDITURE - NEW & UPGRADE/RENEWAL PROGRAMMES

APPENDIX M (i): CAPITAL EXPENDITURE - NEW ASSETS PROGRAMME

	Capital Expend	diture - New	Assets Progra	mme*			R '00
Description	Year -1		Year 0		Planned	Capital exp	enditure
	Actual	Original Budget	Adjustment Budget	Actual Expenditure	FY + 1	FY + 2	FY + 3
Capital expenditure by Asset Class							
Infrastructure - Total	-	-		-	-	-	-
Infrastructure: Road transport - Total	-	-		-	-	-	-
Roads, Pavements & Bridges							
Storm water							
Infrastructure: Electricity - Total	-	-		-	1	-	I
Generation							
Transmission & Reticulation							
Street Lighting							
Infrastructure: Water - Total	-	-		-	-	-	-
Dams & Reservoirs							
Water purification							
Reticulation							
Infrastructure: Sanitation - Total	_	_		_	-	-	_
Reticulation							
Sewerage purification							
Infrastructure: Other - Total	_	_		_	_	_	_
Waste Management							
Transportation							
Gas							
Other							
outor							
Community - Total		-		_	-	-	_
Parks & gardens							
Sportsfields & stadia							
Swimming pools							
Community halls							
Libraries							
Recreational facilities							
Fire, safety & emergency							
Security and policing							
Buses							
Clinics							
Museums & Art Galleries							
Cemeteries							
Social rental housing							
Other							



Table continued from previous page	Conital Emer	dituro Novo	Acceto Decours	mm o*			
	Capital Expend	diture - New	Assets Progra	imme^			R '0
Description	Year -1	Year 0			Planned Capital expenditure		
	Actual	Original Budget	Adjustment Budget	Actual Expenditure	FY + 1	FY + 2	FY + 3
Capital expenditure by Asset Class							
<u>Heritage assets - Total</u>	-	-		-	-	-	-
Buildings							
Other							
nvestment properties - Total	_	_		_	_	_	_
Housing development							
Other							
Other assets							
General vehicles				-	-	-	
Specialised vehicles							
Plant & equipment							
Computers - hardware/equipment							
Furniture and other office equipment Abattoirs							
Markets Civic Land and Buildings							
Other Buildings							
Other Land							
Surplus Assets - (Investment or Inventory)							
Other							
Agricultural assets	_	-		-			-
List sub-class							
Biological assets	_						
List sub-class		-		-	-		
LIST SUD-Class							
ntangibles	_	_		_	_	_	_
-	_	-		_	-	-	-
Computers - software & programming Other (<i>list sub-class</i>)							
Total Capital Expenditure on new assets	-	-		-			-
Specialised vehicles	_	-		-	-	-	
Refuse							
Fire							
Conservancy							
Ambulances							

APPENDIX M (ii): CAPITAL EXPENDITURE – UPGRADE/RENEWAL PROGRAMME

	Year -1		Year 0		Planned Capital expenditure		
Description	Actual	Original Budget	Adjustment Budget	Actual Expenditure	FY + 1	FY + 2	FY + 3
Capital expenditure by Asset Class							
Infrastructure - Total	-	-		-	-	-	-
Infrastructure: Road transport - Total	_	-		-	-	-	-
Roads, Pavements & Bridges							
Storm water							
Infrastructure: Electricity - Total	-	-		-	-	-	-
Generation							
Transmission & Reticulation							
Street Lighting							
Infrastructure: Water - Total	-	-		-	-	-	-
Dams & Reservoirs							
Water purification							
Reticulation							
Infrastructure: Sanitation - Total	_	-		-	-	_	-
Reticulation							
Sewerage purification							
Infrastructure: Other - Total	-	-		-	-	_	-
Waste Management							
Transportation							
Gas							
Other							
Community	_	-		-	-	-	-
Parks & gardens							
Sportsfields & stadia							
Swimming pools							
Community halls							
Libraries							
Recreational facilities							
Fire, safety & emergency							
Security and policing							
Buses							
Clinics							
Museums & Art Galleries							
Cemeteries							
Social rental housing							
Other							
Heritage assets							
Buildings							
Other							



Table continued from previous page Capit	tal Expenditu	re - Upgrad	e/Renewal Pro	gramme*			
	Year -1		Year 0		Planned	Capital exp	<u>R'(</u>
Description	Actual	Original Budget	Adjustment Budget	Actual Expenditure	FY + 1	FY + 2	FY + 3
Capital expenditure by Asset Class		Duugot	Duugot	Exponentero			
Investment properties	-	-		-	-	-	
Housing development							
Other							
Other assets	_	_		_	_	_	-
General vehicles							
Specialised vehicles							
Plant & equipment							
Computers - hardware/equipment							
Furniture and other office equipment							
Abattoirs							
Markets							
Civic Land and Buildings							
Other Buildings							
Other Land							
Surplus Assets - (Investment or Inventory)							
Other							
Agricultural assets	-	-		-	-	-	-
List sub-class							
Biological assets	-	-		-	-	-	-
List sub-class							
Intangibles	-	-		-	-	-	-
Computers - software & programming							
Other (list sub-class)							
Total Capital Expenditure on renewal of existing assets	_	_		_	-		
Specialised vehicles	_	-		_	_	-	
Refuse	-	-		-	-	-	
Fire							
Conservancy							
Ambulances * Note: Information for this table may be sourced from							ΤI

APPENDIX N - CAPITAL PROGRAMME BY PROJECT YEAR 0

					R' 00
Capital Project	Original Budget	Adjustment Budget	Actual	Variance (Act - Adj) %	Variance (Act - OB) %
Water					
"Project A"	82	85	92	8%	119
"Project B"	82	85	92	8%	119
"Project C"	85	90	95	5%	119
Sanitation/Sewerage					
"Project A"	82	85	92	8%	11%
"Project B"	85	90	95	5%	119
Electricity					
"Project A"	82	85	92	8%	119
"Project B"	85	90	95	5%	11%
Housing					
"Project A"	82	85	92	8%	119
"Project B"	85	90	95	5%	119
Refuse removal					
"Project A"	82	85	92	8%	119
"Project B"	85	90	95	5%	119
Stormwater					
"Project A"	82	85	92	8%	119
"Project B"	85	90	95	5%	119
Economic development					
"Project A"	82	85	92	8%	119
"Project B"	85	90	95	5%	119
Sports, Arts & Culture					
"Project A"	82	85	92	8%	119
"Project B"	85	90	95	5%	119
Environment				2.0	,
"Project A"	82	85	92	8%	11%
"Project B"	85	90	95	5%	119
Health				2.70	,
"Project A"	82	85	92	8%	119
"Project B"	85	90	95	5%	119
Safety and Security	00		55	0.70	
"Project A"	82	85	92	8%	119
"Project B"	85	90	95	5%	119
ICT and Other	00	50	33	570	117
"Project A"	82	85	92	8%	119
"Project B"	85	90	92	5%	119
FIUJECLD	85	90	95	5%	



APPENDIX O - CAPITAL PROGRAMME BY PROJECT BY WARD YEAR 0

Capital Programme by Project by Ward: Year 0 R' 000			
Capital Project	Ward(s) affected	Works completed (Yes/No)	
Water			
"Project A"			
"Project B"			
o 1/ // /o			
Sanitation/Sewerage			
Electricity			
Housing			
D (
Refuse removal			
Stormwater			
Economic development			
Sports, Arts & Culture			
Environment			
Health			
Treattr			
Safety and Security			
ICT and Other			
		Т О	

APPENDIX P – SERVICE CONNECTION BACKLOGS AT SCHOOLS AND CLINICS

Service Backlogs: Schools and Clinics				
Establishments lacking basic services	Water	Sanitation	Electricity	Solid Waste Collection
Schools (NAMES, LOCATIONS)				
Clinics (NAMES, LOCATIONS)				
Names and locations of schools and clinics lacking one on level for the number of people attending the school/clinic				
concerned.	, and wing for the pro			T F



APPENDIX Q – SERVICE BACKLOGS EXPERIENCED BY THE COMMUNITY WHERE ANOTHER SPHERE OF GOVERNMENT IS RESPONSIBLE FOR SERVICE PROVISION

Service Backlogs Experienced by the Commmunity where another Sphere of Government is the Service Provider (where the municipality whether or not act on agency basis)				
Services and Locations	Scale of backlogs	Impact of backlogs		
Clinics:				
Housing:				
Licencing and Testing Centre:				
Reseviors				
Schools (Primary and High):				
Sports Fields:				
		T (

APPENDIX R - DECLARATION OF LOANS AND GRANTS MADE BY THE MUNICIPALITY

Declaration of Loans and Grants made by the municipality: Year 0				
All Organisation or Person in receipt of Loans */Grants* provided by the municipality	Nature of project	Conditions attached to funding	Value Year 0 R' 000	Total Amount committed over previous and future years
Loans/Grants - whether in cash or in kind				TF

APPENDIX S - NATIONAL AND PROVINCIAL OUTCOMES FOR LOCAL GOVERNMENT

National and Provincial Outcomes for Local Government			
Outcome/Output	Progress to date	Number or Percentage Achieved	
Output Improving access to basic services			
Output: Implementation of the Community Work Programme			
Output: Deepen democracy through a refined Ward Committee model			
Output: Administrative and financial capability			
* Note: Some of the outputs detailed on this table ma consistent.	ay have been reported elsewhere in the Annual Report. Kindly ensure that this inform	nation T S	



VOLUME II: ANNUAL FINANCIAL STATEMENTS

Provide the Annual Financial Statements (AFS) to the respective financial year as submitted to the Auditor-General. The completed AFS will be Volume II of the Annual Report.