

mSCOA Opinion Analysis 9 September 2015

Results

Presented by National Treasury: Chief Directorate Local Government Budget Analysis



national treasury

Department:
National Treasury
REPUBLIC OF SOUTH AFRICA

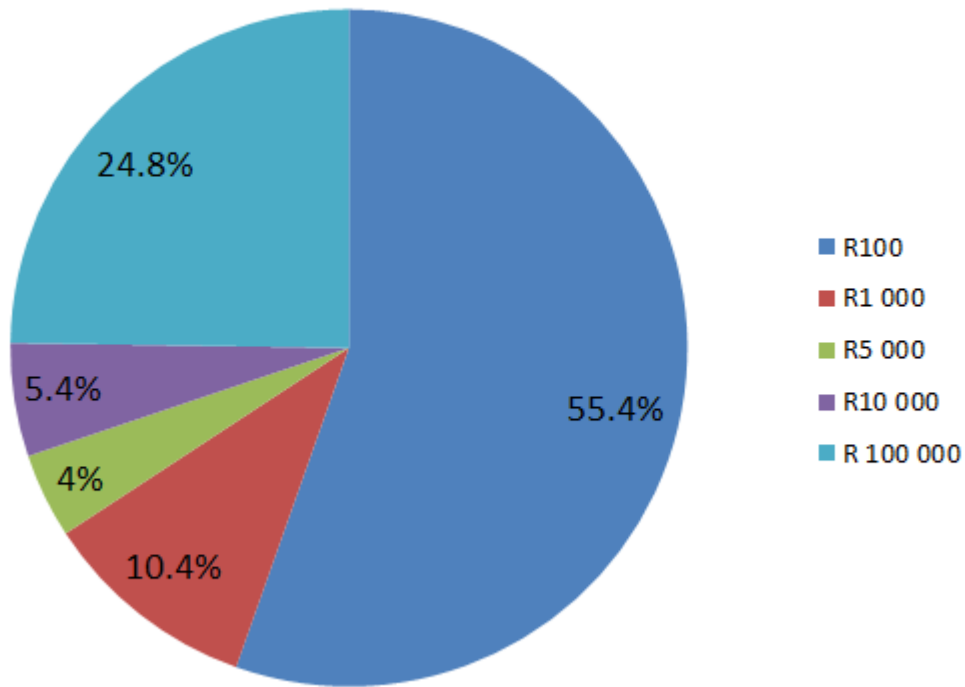


Survey Introduction

- This opinion analysis will help us to understand if there are barriers to the implementation of mSCOA and some of the issues you are facing
- Yesterday, your anonymous responses were gathered using Rapid Data Collection
- Each person had a response device to respond to each question

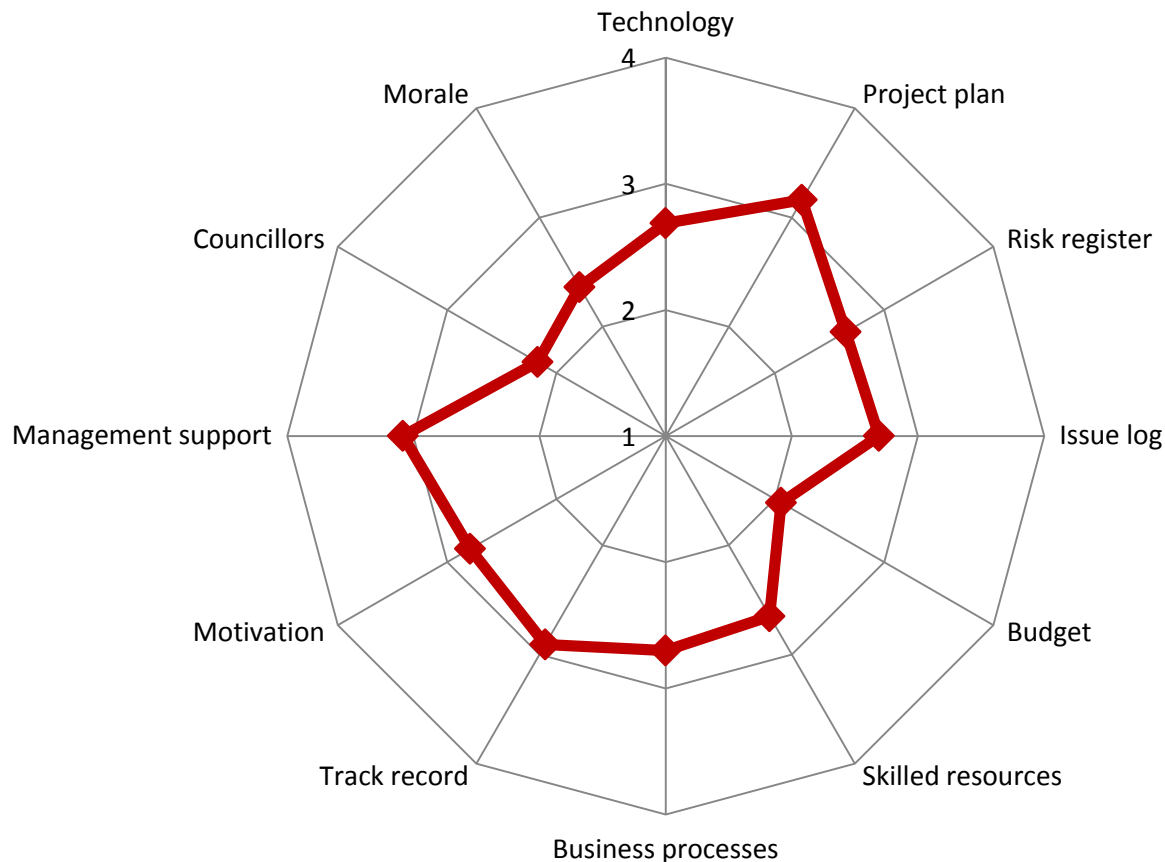
Is Carl going bungee jumping?

How much would you pay Carl to bungee off the stadium?



- Only R100?

Critical success factors for mSCOA



- There are general sentiments of good management support, a track record of success and a detailed project plan.
- There are relatively high levels of motivation for the project
- Many stakeholders feel that they have not set aside sufficient budget
- Many municipalities are not maintaining an issue log or a risk register
- Councillor support is also a challenge

Critical success factors for mSCOA

	Overall Score	Internal Score	External Score
Technology	2.7	2.8	2.6
Project plan	3.2	3.4	2.8
Risk register	2.6	2.9	2.3
Issue log	2.7	2.8	2.5
Budget	2.1	2.3	1.7
Skilled resources	2.7	2.7	2.6
Business processes	2.7	2.8	2.6
Track record	2.9	2.9	2.9
Motivation	2.8	2.7	2.9
Management support	3.1	3.1	3.1
Councillors	2.2	2.3	2.0
Morale	2.4	2.4	2.2

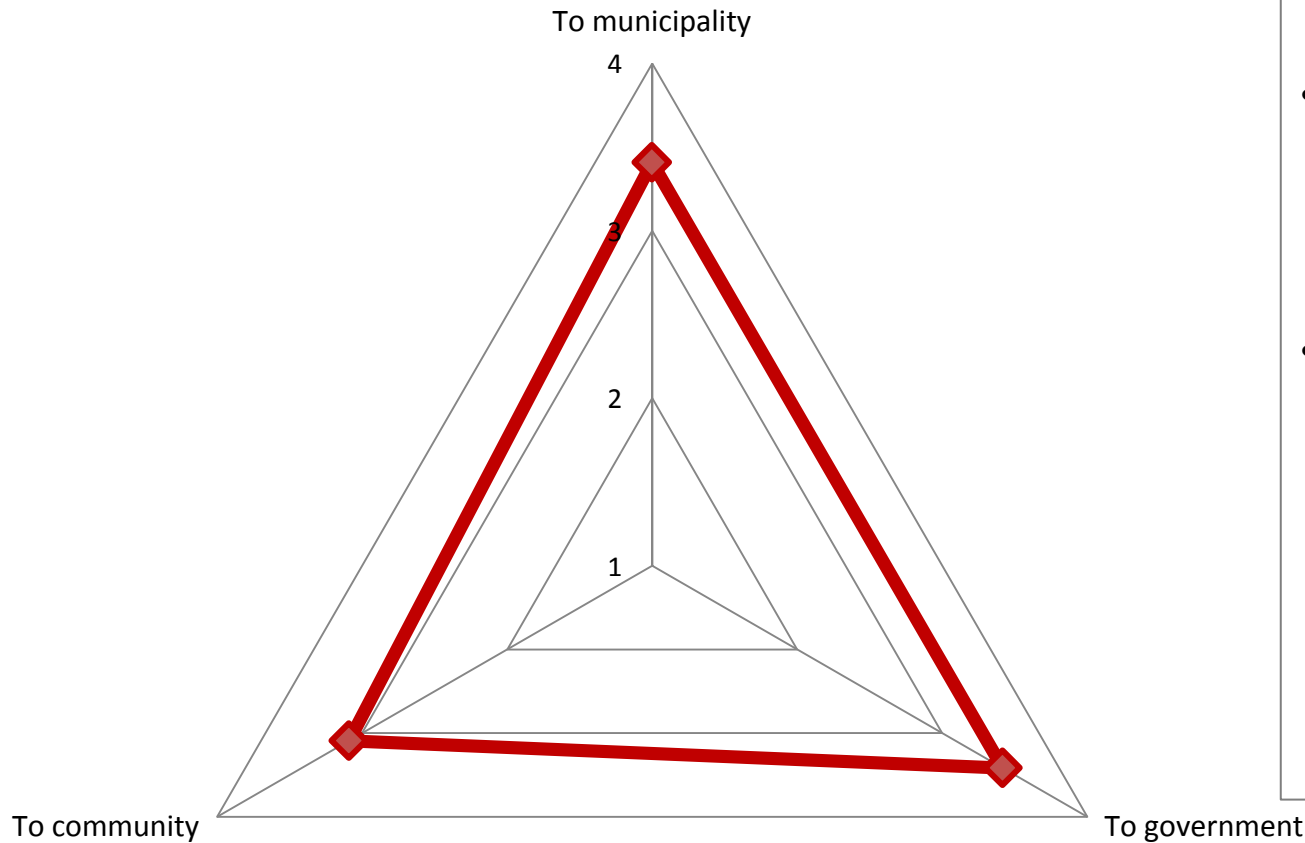
- The sentiment about whether or not the municipality has set aside enough budget is not a sentiment shared by all stakeholders.
- Internal stakeholders (Steering committee members and implementation teams) have a higher regard for the budget levels than external stakeholders

Understanding of the mSCOA change

	Overall Score	Internal Score	External Score
My evaluation is that mSCOA is only an administrative change	1.4	1.5	1.3
My evaluation is that mSCOA mainly concerns IT and Finance	1.8	1.8	1.8

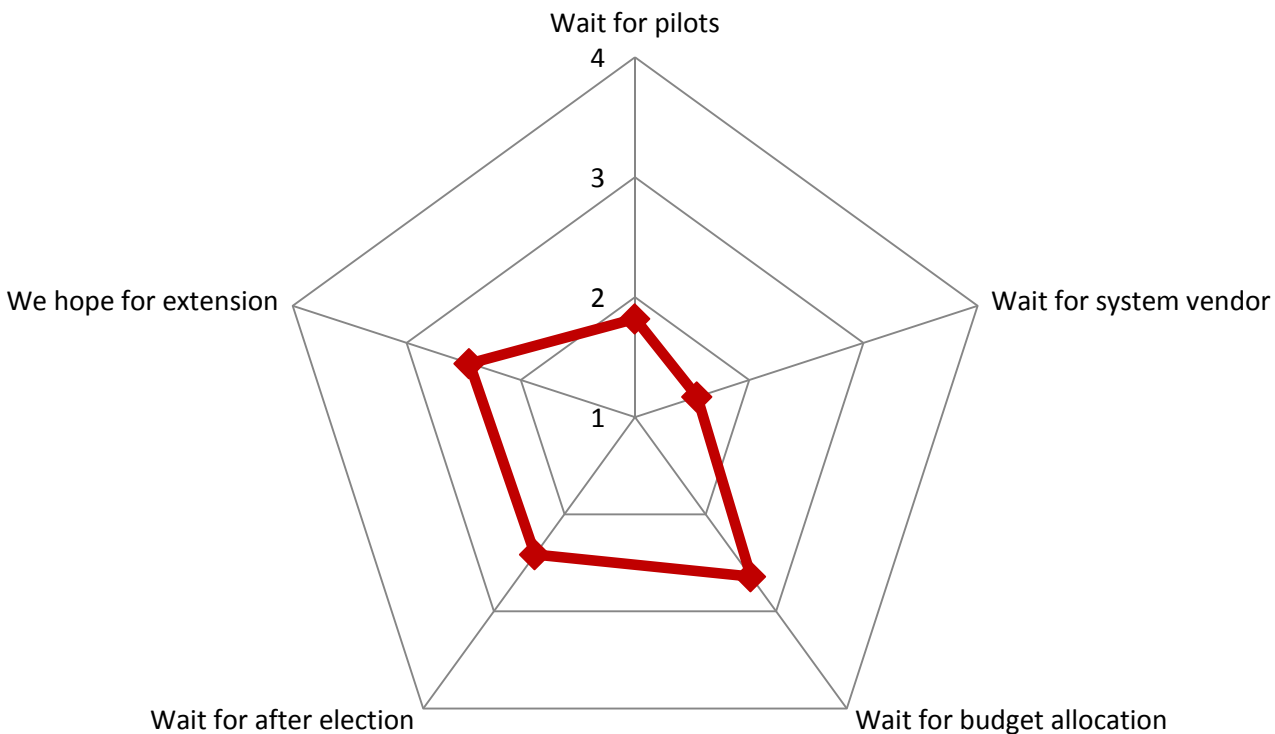
- There appears to be a good understanding that the mSCOA programme involves a lot more than an administrative change or a IT and Finance transformation alone
- The understanding is shared by both internal and external stakeholders alike

Understanding of benefits



- The benefits of the mSCOA project to the municipality and other areas of government are well understood
- There appears to be some room for improvement when it comes to articulating the benefits to the community as a whole

The timing of implementation



- There appears to be agreement that the mSCOA should not be delayed any further
- There is evidence however, of municipalities hoping for more budget from Treasury.

The timing of implementation

Wait for pilots
4

	Overall Score	Internal Score	External Score
Wait pilots	1.8	1.7	2.0
Wait system	1.5	1.5	1.6
Wait budget	2.6	2.7	2.5
Extension election	2.4	2.3	2.5
Extension	2.5	2.4	2.6

We hope for extens

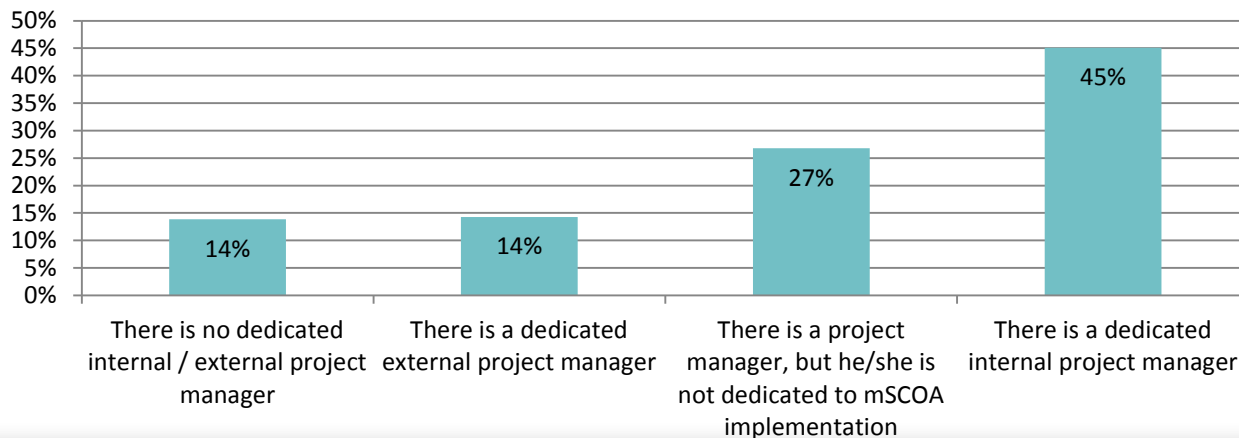
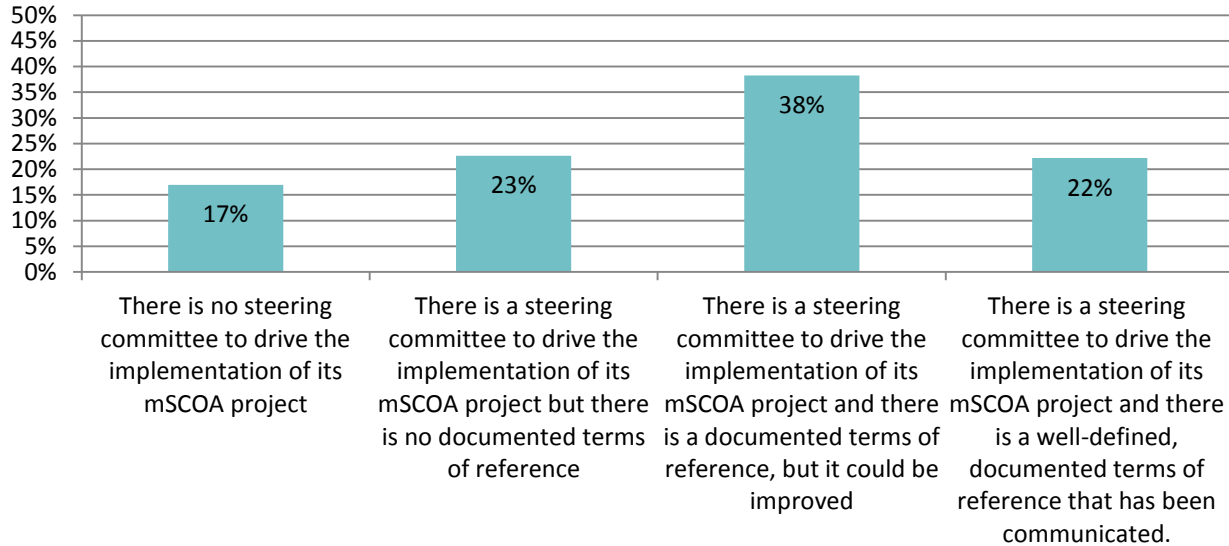
Wait for system vendor

Wait for after election

Wait for budget allocation

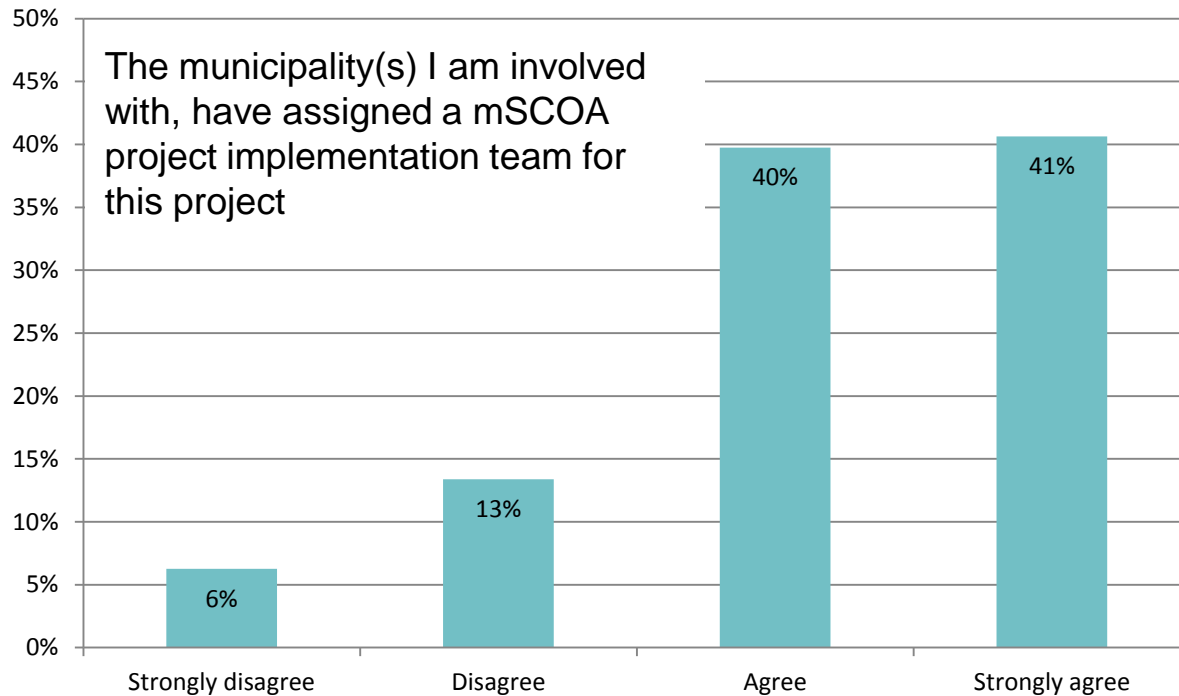
- This is not a view shared by external and internal stakeholders
- Internal stakeholders are more likely to agree with this statement

Municipality roles



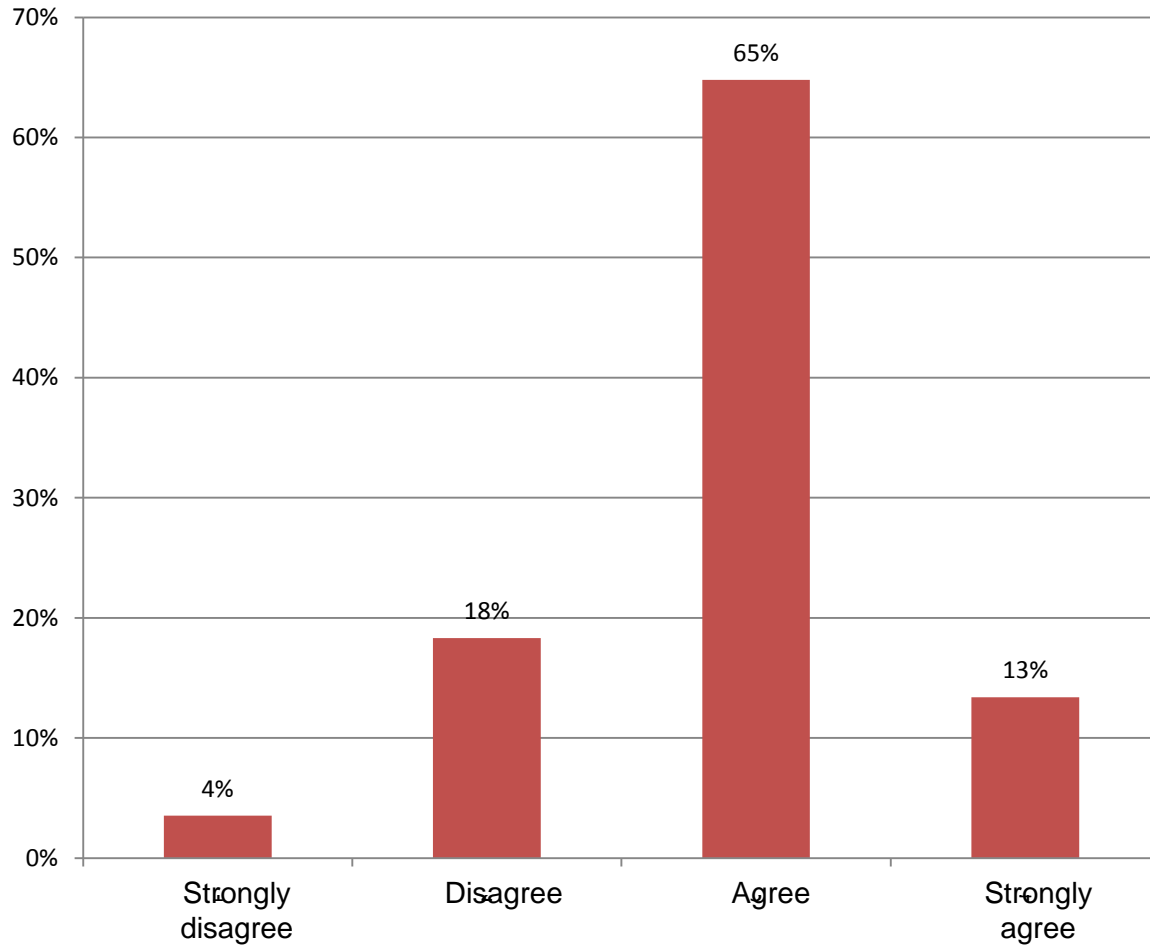
- Many municipality stakeholders report having a dedicated project manager
- Steering committees are common but their terms of reference could be improved

Municipality roles



- 81% agree to there being a mSCOA project implementation team for this project

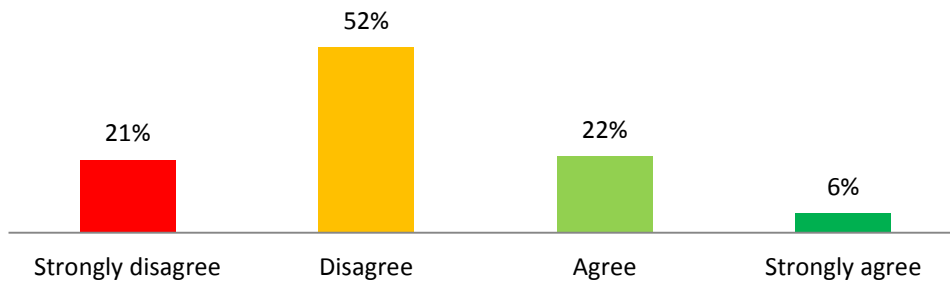
Using the FAQs



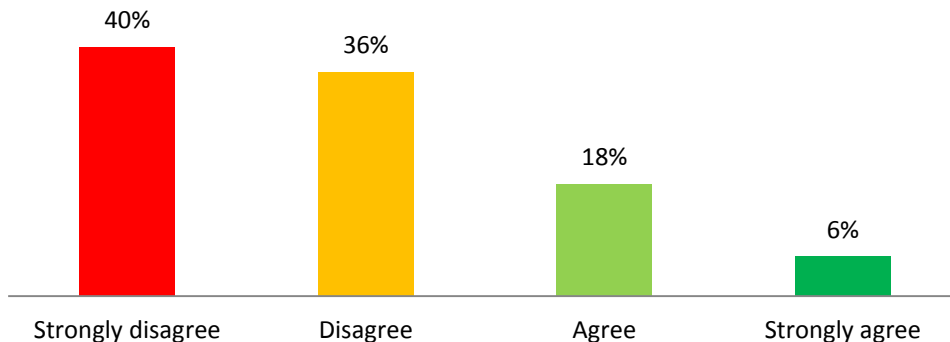
- 66% of respondents yesterday reported using the FAQs
- Of those who use the FAQs, 78% find them useful

Interventions

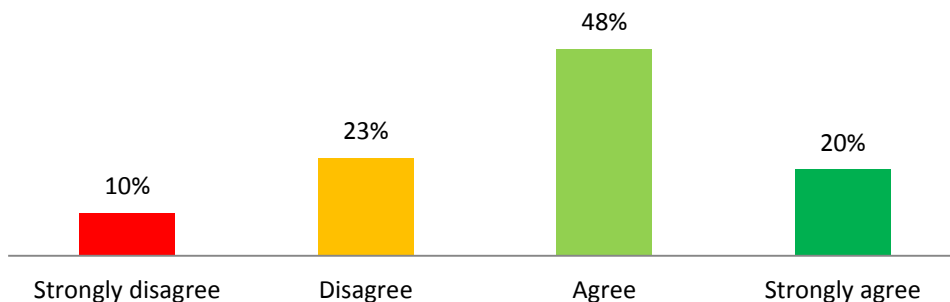
Change management is on track...



There has been sufficient training...

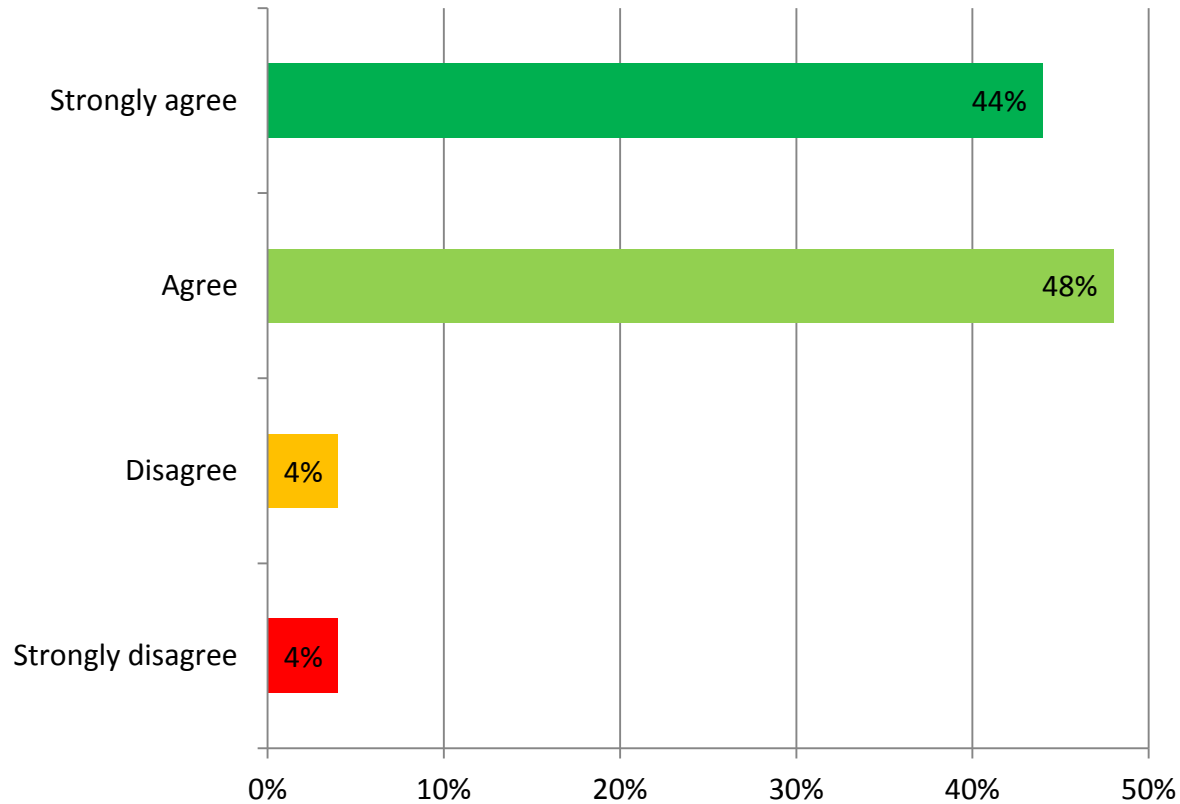


There has been clear and extensive communication with regards to mSCOA



- While many respondents do not feel that change management is on track, 68% of participants believe that there has been adequate communication.
- There is a general feeling that there could be more training interventions

Excitement about mSCOA



- 92% of participants report feeling excited about the mSCOA implementation

**The End
Thank you!**