

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OUTPUTS VIEW | | | | | | | | | |
|--|-------------------------------|---|---------------|--------------|-----------|-----------|-----------|-----------|----------------|
| Priority Area (IDP): | | Financial Viability | | | | | | | |
| Objective (IDP): | | To provide effective and efficient financial management | | | | | | | |
| Outputs / Projects | | Financial Management | | | | | | | |
| Proj No. | Outputs / Projects | KPI | Baseline | TARGETS | | | | | Responsibility |
| | | | | Total Target | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | |
| 1 | Integrated Financial Recovery | % progress in the development of an integrated financial recovery plan | New indicator | 100% | 10% | 50% | 75% | 100% | CFO |
| | | % implementation of MFMA requirements as per National Treasury requirements | 50% | 85% | 55% | 70% | 80% | 85% | |
| | | % cumulative reduction in overpayments by municipality | New indicator | 20% | 5% | 10% | 15% | 20% | |
| | | % of water revenue collected | New indicator | 60% | 25% | 40% | 50% | 60% | |

| | | | | | | | | |
|---|--|---|---------------|--------------|----------|----------|----------|----------|
| | | % cumulative increase in debt recovery | 15% | 25% | 17% | 22% | 25% | |
| | | % compliance with financial recovery plan by CDM departments | N/A | 50% | | | 25% | 50% |
| 2 | Monitoring the functionality of Bid Committees | # of Bid committees in palce | 3 | 3 | 3 | 3 | 3 | 3 |
| | | % bid committee meetings that take place as scheduled | 50% | 75% | 55% | 60% | 70% | 75% |
| | | Turnaround time in implementing bid committees' decisions | 120 DAYS | 90 DAYS | 120 DAYS | 110 DAYS | 100 DAYS | 90 DAYS |
| | | % overall improvement in the functionality of Bid Committees | N/A | 25% | 5% | 15% | 20% | 25% |
| 3 | Review of By-Laws, Policies and Procedures | # of by-laws, policies & procedures targetted for review | NONE | 6 | | | | 6 |
| | | % of by-laws, policies & procedures targetted for review that are actually reviewed | N/A | 100% | | | 100% | |
| | | Turnaround time in implementing reviewed by-laws, policies & procedures | 3 MONTHS | 3 MONTHS | | | | 3 MONTHS |
| | | % positive impact of reviewed by-laws, policies & procedures | N/A | 15% | | | | 15% |
| | | R-value utilised in reviewing By-Laws, Policies and Procedures | N/A | R 200,000.00 | | | 200000 | |
| 4 | Management of Free Basic Services | Cumulative % of formal households receiving FBS | New indicator | 50% | 40% | 45% | 50% | |
| | | Cumulative % of informal households receiving FBS | New indicator | 70% | 45% | 60% | 65% | 70% |
| | | % of registered indigents actually receiving FBS | New indicator | 85% | 55% | 65% | 75% | 85% |

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENTAL OUTPUTS VIEW

Priority Area (IDP): Institutional Transformation
Objective (IDP): To provide effective and efficient financial management
 Financial Statements and Auditing

| Project No. | Outputs / Projects | KPI | Baseline | Total Target | Targets | | | | Responsibility | |
|-------------|--|--|-------------|---|-----------|-----------|---|-----------|----------------|-----|
| | | | | | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | | |
| 1 | Implementation plan to address previous year's audit queries | Turnaround time in addressing previous year's audit queries | N/A | 5 MONTHS | 5 MONTHS | | | | | CFO |
| | | % of previous year's audit queries addressed | 50% | 100% | 100% | | | | | |
| | | % of CDM departments implementing financial reforms that address previous year's audit queries | 50% | 100% | 100% | 100% | 100% | 100% | 100% | |
| | | Type of audit report received due to implementation of financial reforms | DISCLAIMER | Unqualified with no matters of emphasis | | | Unqualified with no matters of emphasis | | | |
| | | # of audit reports submitted to oversight committee | 1 | 1 | 1 | | | | | |
| 2 | Management of Control Accounts | Monthly trial balance per department | 12 | 12 | 3 | 3 | 3 | 3 | | |
| | | # of quarterly financial reports | 4 | 4 | 1 | 1 | 1 | 1 | | |
| | | % of MIG funding actually spent | 100% | 100% | 100% | 100% | 100% | 100% | | |
| | | % of capital budget actually spent | 100% | 100% | 25% | 50% | 75% | 100% | | |
| | | R-value of capital budget spent as planned | 665,053,558 | 478,736,988 | 119684247 | 239368494 | 359052741 | 478736988 | | |
| | | % of operational budget actually spent | 100% | 100% | 25% | 50% | 75% | 100% | | |
| | | R-value of operational budget spent as planned | 178,409,488 | 190,065,028 | 47516257 | 95032514 | 142548771 | 190065028 | | |

| | | | | | | | | | |
|--|--|--|-----|----------------|----------------|----------------|----------------|----------------|--|
| | | Ratio of Debt Coverage as defined in the Municipal Planning and Performance Management Regulations (2001) | N/A | Less than 15:1 | Less than 15:1 | Less than 15:1 | Less than 15:1 | Less than 15:1 | |
| | | % of Outstanding Service Debtors to Revenue as defined in the Municipal Planning and Performance Management Regulations (2001) | N/A | 20% | | | 20% | 20% | |
| | | Ratio of Cost Coverage as defined in the Municipal Planning and Performance Management Regulations (2001) | N/A | 2 to 1 | | | 2 to 1 | 2 to 1 | |

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OUTPUTS VIEW

Priority Area (IDP): Institutional Transformation

Objective (IDP): To provide effective and efficient financial management

Outputs / Projects IGR

| Project No. | Output/Project | KPI | Baseline | Total Target | TARGETS | | | | Responsibility |
|-------------|----------------|--|----------|--------------|-----------|-----------|-----------|-----------|----------------|
| | | | | | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | |
| 1 | IGR | # of Distric CFOs' Forums coordinated | NONE | 4 | 1 | 2 | 3 | 4 | CFO |
| | | % improvement in LMs' financial performance due to District CFOs' Forums | N/A | 20% | 5% | 10% | 15% | 20% | |
| | | # of LMs that receive improved audit reports | N/A | 5 | | | 5 | | |
| | | # of MM's Forum reports | N/A | 4 | 1 | 2 | 3 | 4 | |
| | | # of Reports to Premier / Mayor's Forum | N/A | 4 | 1 | 2 | 3 | 4 | |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION (SDBIP) DEPARTMENT OUTPUTS VIEW | | | | | | | | | | |
|--|---|---|-----------------------|---|---|-----------|-----------|-----------|----------------|---|
| Priority Area (IDP): | | Institutional Transformation | | | | | | | | |
| Objective (IDP): | | To manage and guide the departmental business plan/strategic plan | | | | | | | | |
| Output / Project | | department functioning well within its business plan & strategy | | | | | | | | |
| Project No. | Outputs/ Projects | KPI | Baseline | Annual target | Targets | | | | Responsibility | |
| | | | | | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | | |
| 1 | Departmental business planning and implementation | Availability of departmental SDBIP by 31 August | Previous Year's SDBIP | Availability of departmental SDBIP by 31 August | Availability of departmental SDBIP by 31 August | | | | CFO | |
| | | # of business plan reviews | | 4 | 4 | 1 | 2 | 3 | | 4 |
| | | # of Departmental Strategic Planning workshops conducted | | 2 | 2 | | | 1 | | 2 |
| | | # of SDBIP implementation reports | | 4 | 4 | 1 | 2 | 3 | | 4 |
| 2 | Development of departmental Communication Plan | % progress in the development of departmental communication Plan | | 0 | 100% | 100% | | | | |
| | | % Compliance with departmental Communication Plan | | 0 | 100% | 50% | 100% | 100% | 100% | |
| 3 | Development of Special Focus Plan | % progress in the development of Special Focus Plan | | 0 | 100% | 100% | | | | |
| | | % Compliance with Special Focus Plan | | 0 | 100% | 50% | 100% | 100% | 100% | |
| 4 | Development of IGR Plan | % progress in the development of IGR Plan | | 0 | 100% | 100% | | | | |
| | | % Compliance with IGR Plan | | 0 | 100% | 50% | 100% | 100% | 100% | |
| 5 | Development of Public Participation and Outreach Plan | % progress in the development of Public Participation and Outreach Plan | | 0 | 100% | 100% | | | | |
| | | % Compliance with Public Participation and Outreach Plan | | 0 | 100% | 50% | 100% | 100% | 100% | |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION (SDBIP) DEPARTMENT OUTPUTS VIEW | | | | | | | | | |
|--|---|--|---|--|--|------------------|------------------|------------------|----------------|
| Priority Area (IDP): | | | Institutional Transformation | | | | | | |
| Objective (IDP): | | | To have Departmental progress well-communicated across the organisation | | | | | | |
| Output / Project | | | Highly performing Department | | | | | | |
| Project No. | Output/ Project | KPI | Baseline | Targets | | | | | Responsibility |
| | | | | Annual target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | |
| 1 | Review of Departmental job Descriptions | Availability of job description per employee by end of 1st Quarter | Availability of previous year's job description per employee | Availability of job description per employee by end of 1st Quarter | Availability of job description per employee by end of 1st Quarter | | | | CFO |
| 2 | Drawing of Performance Plans | Availability of signed performance plans per employee | Previous year's PAs available | Availability of signed performance plans per employee | Availability of signed performance plans per employee | | | | |
| | | % of departmental employees with agreed performance plans by 1st Quarter | 100% | 100% | 100% | | | | |
| | | % of quarterly individual performance reviews conducted as scheduled | 100% | 100% | 100% | 100% | 100% | 100% | |
| 3 | Individual Performance Assessment | % of departmental employees who score above 100% in the final assessment | N/A | 70% | | | | 70% | |
| 4 | Holding departmental meetings | # of departmental meetings held | 12 | 12 | 3 | 3 | 3 | 3 | |

| | | | | | | | | |
|---|----------------------------|--|-----------|-----------|-----------|-----------|-----------|-----------|
| | | % of departmental meetings' resolutions actually implemented | N/A | 80% | 50% | 60% | 70% | 80% |
| 4 | Human Capital Resourcing | % of departmental posts that are filled | N/A | 60% | 60% | 60% | 60% | 60% |
| | | % of funded positions that are filled within two months of falling vacant | N/A | 100% | 100% | 100% | 100% | 100% |
| 5 | Innovation Management | # of critical innovations suggested for the department | N/A | 4 | 1 | 1 | 1 | 1 |
| | | % of suggested innovations implemented by the department | N/A | 50% | 10% | 25% | 35% | 50% |
| 6 | Conflict Resolution | % of unit managers attending disciplinary procedures training | N/A | 100% | 100% | 100% | 100% | 100% |
| | | % decrease in disciplinary cases as a result of sound conflict resolution techniques | N/A | 10% | 2% | 4% | 8% | 10% |
| | | % of disciplinary/ grievance decisions implemented on time as per ruling | N/A | 80% | 80% | 80% | 80% | 80% |
| 6 | Staff Supervision | # of supervision reports per unit manager | N/A | 4 | 1 | 1 | 1 | 1 |
| | | % of unit managers identified and offered coaching | N/A | 80% | 80% | 80% | 80% | 80% |
| 7 | Staff Recognition | Frequency of staff recognition programme implementation | Quarterly | Quarterly | Quarterly | Quarterly | Quarterly | Quarterly |
| | | % increase in departmental staff who receive achievement recognition | N/A | 20% | 5% | 10% | 15% | 20% |
| 8 | Internal training programs | # of internal training programmes conducted | 2 | 4 | 1 | 1 | 1 | 1 |
| | | % of Targeted staff who actually receive training | N/A | 80% | 80% | 80% | 80% | 80% |
| 9 | Reporting to Portfolio | # of reports to portfolio committees | 12 | 12 | 3 | 3 | 3 | 3 |

| | | | | | | | | | |
|--|------------|---|---|---|---|---|---|---|--|
| | Committees | # of quarterly reports to Portfolio cluster | 4 | 4 | 1 | 1 | 1 | 1 | |
|--|------------|---|---|---|---|---|---|---|--|

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) ORGANISATIONAL / OUTPUTS VIEW FOR 2009/10

IDP Priority Area: Environmental Management
IDP Objective: To manage the conservation and protection of the environment to ensure sustainable development and use of natural resources
IDP Outcome: Improved quality of human life and protection of the earth's vitality and diversity

| Project No. | Output/Project | KPI | Baseline | TARGETS | | | | | BUDGET | | | | |
|-------------|------------------------------|--|---------------|--|--|--|---|---|---------------------------|------------------|------------------|------------------|------------------|
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget |
| 1 | Landfill Sites Establishment | Attainment of milestones in the development of Landfill Management framework | New indicator | Attainment of milestones in the development of Landfill Management framework (100%) | Situational analysis and benchmarking report on landfill management (25%) | Stakeholder consultation; Draft Landfill Management Framework (50%) | Landfill Management Framework approved (75%) | Monitoring implementation of Landfill management framework (100%) | 0 | 0 | 0 | 0 | 0 |
| | | Attainment of milestones in the development of Infrastructure Development Plan (incorporating landfills) | New indicator | Attainment of milestones in the development of Infrastructure Development Plan (incorporating landfills) (100%) | Situational analysis and benchmarking report on infrastructure development (25%) | Stakeholder consultation; Draft Infrastructure Development Plan (50%) | Infrastructure Development Plan approved (75%) | Monitoring implementation of Infrastructure Development Plan (100%) | 0 | 0 | 0 | 0 | 0 |
| | | Attainment of milestones in the implementation of a Pilot Project on Food for Waste | New indicator | Attainment of milestones in the implementation of a Pilot Project on Food for Waste (100%) | Situational analysis and benchmarking report on waste management promotion (25%) | Stakeholder consultation on targeted settlements; Approval of pilot plan (25%) | Pilot project implementation and monitoring (75%) | Pilot project implementation evaluation (100%) | 600,000 | | | | |
| | | Attainment of specific project phases as % of project completion for the planning of a Landfill Site in Molemole LM at Ramokgopa | New indicator | Attainment of specific project phases as % of project completion for the planning of a Landfill Site in Molemole LM at Ramokgopa | | Environmental study; Landfill Design; and Tender documents (70%) | Tender Processes complete (75%) | Appointment of contractor (100%) | R 1,000,000 | | | 1,000,000 | |
| | | Attainment of specific project phases as % of project completion for the planning of a Landfill Site in in Aganang LM at Rampuru | New indicator | Attainment of specific project phases as % of project completion for the planning of a Landfill Site in in Aganang LM at Rampuru | | Environmental study; Landfill Design; and Tender documents (70%) | Tender Processes complete (75%) | Appointment of contractor (100%) | R 1,000,000 | | | 1,000,000 | |

| Project No. | Output/Project | KPI | Baseline | TARGETS | | | | | BUDGET | | | | |
|-------------|------------------------|--|-------------------------------|--|---|---|--|---|---------------------------|------------------|------------------|------------------|------------------|
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget |
| | | Cumulative % progress in the establishment of a Landfill Site in Blouberg LM at Senwabarwana | 80% (Construction) | 100% | | | | 100% (construction completed) | 11,000,000 | | | 4,000,000.00 | 11,000,000 |
| | | Attainment of specific project phases as % of project completion for the planning of a Landfill Site in Lepelle-Nkumpi | 95% | Attainment of specific project phases as % of project completion for the planning of a Landfill Site | | Finalisation of appointment (100%) | | | 1,000,000 | | | 1,000,000 | |
| | | % progress in the establishment of a landfill Site in Lepelle-Nkumpi | 0% | 50% | | | | 50% | 11,000,000 | | | | 5,500,000 |
| 2 | Air Quality Monitoring | Attainment of project phases in the procurement of an Air Quality Monitoring equipment | Air Quality Control Framework | Attainment of project phases in the procurement of an Air Quality Monitoring equipment (100%) | Review of Air Quality Control framework (25%) | Equipment procurement Plan; Tender specifications (50%) | Contracting and procurement of equipment (75%) | Availability of Air Quality Monitoring equipment (100%) | | | | | |

| Project No. | Output/Project | KPI | Baseline | TARGETS | | | | | BUDGET | | | | |
|-------------|-----------------------------|---|---------------|--------------------------------------|-----------------------------------|--|---|--|---------------------------|------------------|------------------|------------------|------------------|
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget |
| | | % of air quality threats detected that are addressed | 60% | 80% | 65% | 70% | 75% | 80% | 500,000 | 125,000 | 125,000 | 125,000 | 125,000 |
| | | # of air quality monitoring reports compiled | 4 | 4 | 1 | 1 | 1 | 1 | | | | | |
| 3 | EMP Development | Cumulative % progress in the development of an EMP for Aganang LM | 50% | 100% | Draft (65%) | Final document (75%) | Induction of CDM and locals (85%) | Implementation plan based on induction (100%) | 273,116 | | 273,116 | | |
| | | % progress in the development of an EMP for Lepelle-Nkumpi LM | 50% | 100% | Draft (65%) | Final document (75%) | Induction of CDM and locals (85%) | Implementation plan based on induction (100%) | 337,535 | | 337,535 | | |
| | | % progress in the development of an EMP for Blouberg LM | 50% | 100% | Draft (65%) | Final document (75%) | Induction of CDM and locals (85%) | Implementation plan based on induction (100%) | 424,889 | | 424,889 | | |
| 4 | Purchase of Waste Equipment | Attainment of milestones in the purchase of waste equipment for Molemole LM | New indicator | Availability of SLA with Molemole LM | Situational analysis report (25%) | Availability of SLA with Molemole LM (50%) | Tender specifications and contracting (75%) | Delivery and handover of waste management equipment (100%) | 2,500,000 | | | | 2,500,000 |
| | | Attainment of milestones in the purchase of waste equipment for Aganang LM | New indicator | Availability of SLA with Aganang LM | Situational analysis report (25%) | Availability of SLA with Aganang LM | Tender specifications and contracting (75%) | Delivery and handover of waste management equipment (100%) | 2,500,000 | | | | 2,500,000 |

| |
|---------------------|
| |
| |
| |
| |
| |
| SLA Partnering Dept |
| |
| Infrastructure |
| |
| |
| Molemole LM |
| |
| Aganang LM |

| SLA Partnering Dept |
|------------------------------|
| Infrastructure & Blouberg LM |
| |
| Lepelle-Nkumpi LM |
| |

| SLA Partnering Dept |
|----------------------|
| |
| Executive Management |
| Executive Management |
| Executive Management |
| |
| |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) FOR CORPORATE SERVICES - OUTPUT VIEW | | | | | | | | | | | | | | |
|--|---|--|--|--|--|------------------|------------------|------------------|---------------------------|------------------|------------------|------------------|------------------|---|
| Priority Area: | | Institutional Transformation | | | | | | | | | | | | |
| IDP Objective: | | To have Departmental progress well-communicated across the organisation | | | | | | | | | | | | |
| IDP Outcome: | | Highly performing Department | | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | | |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget | |
| 1 | Review of Departmental job Descriptions | Availability of job description per employee by end of 1st Quarter | Availability of previous year's job description per employee | Availability of job description per employee by end of 1st Quarter | Availability of job description per employee by end of 1st Quarter | | | | | 0 | 0 | 0 | 0 | 0 |
| 2 | Drawing of Performance Plans | Availability of signed performance plans per employee | Previous year's PAs available | Availability of signed performance plans per employee | Availability of signed performance plans per employee | | | | | 0 | 0 | 0 | 0 | 0 |
| | | % of departmental employees with agreed performance plans by 1st Quarter | 100% | 100% | 100% | | | | | 0 | 0 | 0 | 0 | 0 |
| | | % of quarterly individual performance reviews conducted as scheduled | 100% | 100% | 100% | 100% | 100% | 100% | | 0 | 0 | 0 | 0 | 0 |
| 3 | Individual Performance Assessment | % of departmental employees who score above 100% in the final assessment | New indicator | 70% | | | | 70% | | 0 | 0 | 0 | 0 | 0 |
| 4 | Holding departmental meetings | # of departmental meetings held | 12 | 12 | 3 | 3 | 3 | 3 | | 0 | 0 | 0 | 0 | 0 |
| | | % of departmental meetings' resolutions actually implemented | New indicator | 80% | 50% | 60% | 70% | 80% | | 0 | 0 | 0 | 0 | 0 |
| 5 | Human Capital Resourcing | % of departmental posts that are filled | New indicator | 60% | 60% | 60% | 60% | 60% | | 0 | 0 | 0 | 0 | 0 |

| | | | | | | | | | | | | | |
|---|-----------------------|--|---------------|------|------|------|------|------|---|---|---|---|---|
| | | % achievement of departmental employment equity targets | New indicator | 75% | 70% | 75% | 75% | | 0 | 0 | 0 | 0 | 0 |
| | | % of funded positions that are filled within two months of falling vacant | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 6 | Innovation Management | # of critical innovations suggested for the department | New indicator | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | % of suggested innovations implemented by the department | New indicator | 50% | 10% | 25% | 35% | 50% | 0 | 0 | 0 | 0 | 0 |
| 7 | Council Resolutions | % implementation of Council resolutions applicable to the department | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 8 | Conflict Resolution | % of unit managers attending disciplinary procedures training | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| | | % decrease in disciplinary cases as a result of sound conflict resolution techniques | New indicator | 10% | 2% | 4% | 8% | 10% | 0 | 0 | 0 | 0 | 0 |
| | | % of disciplinary/ grievance decisions implemented on time as per ruling | New indicator | 80% | 80% | 80% | 80% | 80% | 0 | 0 | 0 | 0 | 0 |
| 9 | Staff Supervision | # of supervision reports per unit manager | New indicator | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | % of unit managers identified and offered coaching | New indicator | 80% | 80% | 80% | 80% | 80% | 0 | 0 | 0 | 0 | 0 |

| | | | | | | | | | | | | | |
|----|------------------------------------|---|---------------|-----------|-----------|-----------|-----------|-----------|---|---|---|---|---|
| 10 | Staff Recognition | Frequency of staff recognition programme implementation | Quarterly | Quarterly | Quarterly | Quarterly | Quarterly | Quarterly | 0 | 0 | 0 | 0 | 0 |
| | | % increase in departmental staff who receive achievement recognition | New indicator | 20% | 5% | 10% | 15% | 20% | 0 | 0 | 0 | 0 | 0 |
| 11 | Internal training programs | # of internal training programmes conducted | 2 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | % of Targeted staff who actually receive training | New indicator | 80% | 80% | 80% | 80% | 80% | 0 | 0 | 0 | 0 | 0 |
| 12 | Reporting to Portfolio Committees | # of reports to portfolio committees | 12 | 12 | 3 | 3 | 3 | 3 | 0 | 0 | 0 | 0 | 0 |
| | | # of quarterly reports to Portfolio cluster | 4 | 4 | 1 | 1 | 1 | 1 | | | | | |
| 13 | Project Management Progress Review | Proportion of planned departmental projects that are actually implemented | | | | | | | | | | | |
| | | Attainment of specific project milestones (estimates in %) | | | | | | | | | | | |
| 14 | SAP Integration | % of departmental staff trained on SAP implementation | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| | | % implementation of SAP | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) FOR CORPORATE SERVICES - OUTPUT VIEW | | | | | | | | | | | | | |
|--|---|---|-----------------------|------------------------------------|------------------------------------|------------------|------------------|------------------|---------------------------|------------------|------------------|------------------|------------------|
| Priority Area: | | Institutional Transformation | | | | | | | | | | | |
| IDP Objective: | | To manage and guide the departmental business plan/strategic plan | | | | | | | | | | | |
| IDP Outcome: | | Department functioning well within its business plan & strategy | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget |
| 1 | Departmental business planning and implementation | Availability of departmental SDBIP | Previous year's SDBIP | Availability of departmental SDBIP | Availability of departmental SDBIP | | | | 0 | 0 | 0 | 0 | 0 |
| | | # of business plan reviews | 1 | 1 | | | 1 | | 0 | 0 | 0 | 0 | 0 |
| | | # of Departmental Strategic Planning workshops conducted | 2 | 2 | | | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | # of SDBIP implementation reports | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| 2 | Development of departmental Communication Plan | % progress in the development of departmental communication Plan | 0 | 100% | 100% | | | | 0 | 0 | 0 | 0 | 0 |
| | | % Compliance with departmental Communication Plan | 0 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 3 | Development of Special Focus Plan | % progress in the development of Special Focus Plan | 0 | 100% | 100% | | | | 0 | 0 | 0 | 0 | 0 |
| | | % Compliance with Special Focus Plan | 0 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 4 | Development of IGR Plan | % progress in the development of IGR Plan | 0 | 100% | 100% | | | | 0 | 0 | 0 | 0 | 0 |
| | | % Compliance with IGR Plan | 0 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 5 | Development of Public Participation and Outreach Plan | % progress in the development of Public Participation and Outreach Plan | 0 | 100% | 100% | | | | 0 | 0 | 0 | 0 | 0 |
| | | % Compliance with Public Participation and Outreach Plan | 0 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) FOR CORPORATE SERVICES - OUTPUT VIEW | | | | | | | | | | | | | |
|--|-----------------------------------|--|---|---|------------------|--|--|------------------|---------------------------|------------------|------------------|------------------|------------------|
| Priority Area: | | Institutional Transformation | | | | | | | | | | | |
| IDP Objective: | | To ensure effective and efficient financial management within Strategy & Planning Department | | | | | | | | | | | |
| IDP Outcome: | | Financially well-managed Department | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget |
| 1 | Departmental Financial management | # of annual departmental cashflow projection compiled | Previous Year's Annual cashflow projection | 1 | 1 | | | | 0 | 0 | 0 | 0 | 0 |
| | | # of departmental variance reports compiled and submitted | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | Cumulative% reduction in department specific overtime claims | New indicator | 20% | 35% | 30% | 20% | 20% | 0 | 0 | 0 | 0 | 0 |
| | | # of departmental financial reports compiled and submitted by 10th of every new month | 12 | 12 | 3 | 3 | 3 | 3 | 0 | 0 | 0 | 0 | 0 |
| | | % under-spend by department | New indicator | Within 5% | Within 5% | Within 5% | Within 5% | Within 5% | 0 | 0 | 0 | 0 | 0 |
| 2 | Mid year budget review | Availability of departmental mid-year budget review | Previous Year's departmental mid-year budget review | Availability of departmental mid-year budget | | | Availability of departmental mid-year budget | 0 | 0 | 0 | 0 | 0 | |
| | | Availability of draft annual baseline for next financial year | Current year's draft baseline | Availability of draft annual baseline for next financial year | | Availability of draft annual baseline for next financial | | 0 | 0 | 0 | 0 | 0 | |
| | | % development of a MFMA compliant budget | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 3 | Addressing Audit | % attainment of a fully GRAP compliant asset Register | New indicator | 100% | | 70% | 90% | 100% | 0 | 0 | 0 | 0 | 0 |
| | | % reduction in department specific AG queries | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |

| | | | | | | | | | | | | | |
|--|---------|--|---------------|---------------|---------------|---------------|---------------|---------------|---|---|---|---|---|
| | Queries | Turn around time in responding to internal audit queries | Within 7 days | Within 7 days | Within 7 days | Within 7 days | Within 7 days | Within 7 days | 0 | 0 | 0 | 0 | 0 |
| | | Turn around time in responding to external audit queries | Within 7 days | Within 7 days | Within 7 days | Within 7 days | Within 7 days | Within 7 days | 0 | 0 | 0 | 0 | 0 |

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) FOR CORPORATE SERVICES - OUTPUT VIEW

Priority Area: Institutional Transformation

IDP Objective: To ensure effective and efficient risk management within the Department

IDP Outcome: Department free of risk

| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | |
|-------------|-----------------------------|--|--|---|--|--|--|--|---------------------------|------------------|------------------|------------------|------------------|
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget |
| 1 | Implementation of Risk Plan | Availability of risk departmental management framework and policy | Availability of municipal risk management framework and policy | Availability of risk departmental management framework and policy | Availability of risk departmental management framework | Availability of risk departmental management framework | Availability of risk departmental management framework | Availability of risk departmental management framework | 0 | 0 | 0 | 0 | 0 |
| | | % compliance to risk action plan | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| | | % compliance to risk management framework and policy | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| | | # of Risk Management Reports | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | % reduction in departmental losses as a result of improved risk management | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) FOR EXECUTIVE MANAGEMENT OUTPUT VIEW | | | | | | | | | | | | | | |
|--|---|--|--|--|--|------------------|------------------|------------------|---------------------------|------------------|------------------|------------------|------------------|---|
| Priority Area: | | Institutional Transformation | | | | | | | | | | | | |
| IDP Objective: | | To have Departmental progress well-communicated across the organisation | | | | | | | | | | | | |
| IDP Outcome: | | Highly performing Department | | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | | |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget | |
| 1 | Review of Departmental job Descriptions | Availability of job description per employee by end of 1st Quarter | Availability of previous year's job description per employee | Availability of job description per employee by end of 1st Quarter | Availability of job description per employee by end of 1st Quarter | | | | | 0 | 0 | 0 | 0 | 0 |
| 2 | Drawing of Performance Plans | Availability of signed performance plans per employee | Previous year's PAs available | Availability of signed performance plans per employee | Availability of signed performance plans per employee | | | | | 0 | 0 | 0 | 0 | 0 |
| | | % of departmental employees with agreed performance plans by 1st Quarter | 100% | 100% | 100% | | | | | 0 | 0 | 0 | 0 | 0 |
| | | % of quarterly individual performance reviews conducted as scheduled | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 3 | Individual Performance Assessment | % of departmental employees who score above 100% in the final assessment | New indicator | 70% | | | | 70% | 0 | 0 | 0 | 0 | 0 | |
| 4 | Holding departmental | # of departmental meetings held | 12 | 12 | 3 | 3 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | |

| | | | | | | | | | | | | | |
|---|--------------------------|--|---------------|------|------|------|------|------|---|---|---|---|---|
| | meetings | % of departmental meetings' resolutions actually implemented | New indicator | 80% | 50% | 60% | 70% | 80% | 0 | 0 | 0 | 0 | 0 |
| 5 | Human Capital Resourcing | % of departmental posts that are filled | New indicator | 60% | 60% | 60% | 60% | 60% | 0 | 0 | 0 | 0 | 0 |
| | | % achievement of departmental employment equity targets | New indicator | 75% | 70% | 75% | 75% | | 0 | 0 | 0 | 0 | 0 |
| | | % of funded positions that are filled within two months of falling vacant | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 6 | Innovation Management | # of critical innovations suggested for the department | New indicator | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | % of suggested innovations implemented by the department | New indicator | 50% | 10% | 25% | 35% | 50% | 0 | 0 | 0 | 0 | 0 |
| 7 | Council Resolutions | % implementation of Council resolutions applicable to the department | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 8 | Conflict Resolution | % of unit managers attending disciplinary procedures training | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| | | % decrease in disciplinary cases as a result of sound conflict resolution techniques | New indicator | 10% | 2% | 4% | 8% | 10% | 0 | 0 | 0 | 0 | 0 |
| | | % of disciplinary/ grievance decisions implemented on time as per ruling | New indicator | 80% | 80% | 80% | 80% | 80% | 0 | 0 | 0 | 0 | 0 |

| | | | | | | | | | | | | | |
|----|------------------------------------|---|---------------|-----------|-----------|-----------|-----------|-----------|---|---|---|---|---|
| 9 | Staff Supervision | # of supervision reports per unit manager | New indicator | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | % of unit managers identified and offered coaching | New indicator | 80% | 80% | 80% | 80% | 80% | 0 | 0 | 0 | 0 | 0 |
| 10 | Staff Recognition | Frequency of staff recognition programme implementation | Quarterly | Quarterly | Quarterly | Quarterly | Quarterly | Quarterly | 0 | 0 | 0 | 0 | 0 |
| | | % increase in departmental staff who receive achievement recognition | New indicator | 20% | 5% | 10% | 15% | 20% | 0 | 0 | 0 | 0 | 0 |
| 10 | Internal training programs | # of internal training programmes conducted | 2 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | % of Targeted staff who actually receive training | New indicator | 80% | 80% | 80% | 80% | 80% | 0 | 0 | 0 | 0 | 0 |
| 12 | Reporting to Portfolio Committees | # of reports to portfolio committees | 12 | 12 | 3 | 3 | 3 | 3 | 0 | 0 | 0 | 0 | 0 |
| | | # of quarterly reports to Portfolio cluster | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| 13 | Project Management Progress Review | Proportion of planned departmental projects that are actually implemented | | | | | | | | | | | |
| | | Attainment of specific project milestones (estimates in %) | | | | | | | | | | | |
| 14 | SAP Integration | % of departmental staff trained on SAP implementation | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| | | % implementation of SAP | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) FOR EXECUTIVE MANAGEMENT OUTPUT VIEW | | | | | | | | | | | | | |
|--|---|---|---|--|--|------------------|------------------|------------------|---------------------------|------------------|------------------|------------------|------------------|
| Priority Area: | | Institutional Transformation | | | | | | | | | | | |
| IDP Objective: | | To manage and guide the departmental business plan/strategic plan | | | | | | | | | | | |
| IDP Outcome: | | department functioning well within its business plan & strategy | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget |
| 1 | Departmental business planning and implementation | Availability of departmental SDBIP by 31 Aug | Previous year's departmental SDBIP available. | Availability of departmental SDBIP by 31 Aug | Availability of departmental SDBIP by 31 Aug | | | | 0 | 0 | 0 | 0 | 0 |
| | | # of business plan reviews conducted | 1 | 1 | | 1 | | 0 | 0 | 0 | 0 | 0 | |
| | | # of Departmental Strategic Planning workshops conducted | 2 | 2 | | 1 | 1 | 0 | 0 | 0 | 0 | 0 | |
| | | # of SDBIP implementation reports | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| 2 | Development of departmental Communication Plan | % progress in the development of departmental communication Plan | 0 | 100% | 100% | | | | 0 | 0 | 0 | 0 | 0 |
| | | % Compliance with departmental Communication Plan | 0 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 3 | Development of Special Focus Plan | % progress in the development of Special Focus Plan | 0 | 100% | 100% | | | | 0 | 0 | 0 | 0 | 0 |
| | | % Compliance with Special Focus Plan | 0 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 4 | Development of IGR Plan | % progress in the development of IGR Plan | 0 | 100% | 100% | | | | 0 | 0 | 0 | 0 | 0 |
| | | % Compliance with IGR Plan | 0 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 5 | Development of Public Participation and Outreach Plan | % progress in the development of Public Participation and Outreach Plan | 0 | 100% | 100% | | | | 0 | 0 | 0 | 0 | 0 |
| | | % Compliance with Public Participation and Outreach Plan | 0 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) FOR EXECUTIVE MANAGEMENT OUTPUT VIEW | | | | | | | | | | | | | |
|--|-----------------------------------|--|---|---|------------------|------------------|---|------------------|---------------------------|------------------|------------------|------------------|------------------|
| Priority Area: | | Institutional Transformation | | | | | | | | | | | |
| IDP Objective: | | To ensure effective and efficient financial management within Strategy & Planning Department | | | | | | | | | | | |
| IDP Outcome: | | Financially well-managed Department | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget |
| 1 | Departmental Financial management | # of annual departmental cashflow projection compiled | Previous Year's Annual cashflow projection | 1 | 1 | | | | 0 | 0 | 0 | 0 | 0 |
| | | # of departmental variance reports compiled and submitted | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| | | Cumulative% reduction in department specific overtime claims | New indicator | 20% | 35% | 30% | 20% | 20% | 0 | 0 | 0 | 0 | 0 |
| | | # of departmental financial reports compiled and submitted by 10th of every new month | 12 | 12 | 3 | 3 | 3 | 3 | 0 | 0 | 0 | 0 | 0 |
| | | R-value of Opex utilised | | | | | | | 0 | 0 | 0 | 0 | 0 |
| | | R-value of Capex utilised | | | | | | | 0 | 0 | 0 | 0 | 0 |
| | | % under-spend by department | New indicator | Within 5% | Within 5% | Within 5% | Within 5% | Within 5% | 0 | 0 | 0 | 0 | 0 |
| 2 | Mid year budget review | Availability of departmental mid-year budget review | Previous Year's departmental mid-year budget review | Availability of departmental mid-year budget | | | Availability of departmental mid-year budget | | 0 | 0 | 0 | 0 | 0 |
| | | Availability of draft annual baseline for next financial year | Current year's draft baseline | Availability of draft annual baseline for next financial year | | | Availability of draft annual baseline for next financial year | | 0 | 0 | 0 | 0 | 0 |
| | | % development of a MFMA compliant budget | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| 3 | Addressing Audit Queries | % attainment of a fully GRAP compliant asset Register | New indicator | 100% | | 70% | 90% | 100% | 0 | 0 | 0 | 0 | 0 |
| | | % reduction in department specific AG queries | New indicator | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 |
| | | Turn around time in responding to internal audit queries | Within 7 days | Within 7 days | Within 7 days | Within 7 days | Within 7 days | Within 7 days | 0 | 0 | 0 | 0 | 0 |

| | | | | | | | | | | | | |
|--|--|---------------|---------------|---------------|---------------|---------------|---------------|---|---|---|---|---|
| | Turn around time in responding to external audit queries | Within 7 days | Within 7 days | Within 7 days | Within 7 days | Within 7 days | Within 7 days | 0 | 0 | 0 | 0 | 0 |
|--|--|---------------|---------------|---------------|---------------|---------------|---------------|---|---|---|---|---|

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) FOR EXECUTIVE MANAGEMENT OUTPUT VIEW | | | | | | | | | | | | | | |
|--|-----------------------------|--|----------|---|---|------------------|------------------|------------------|---------------------------|------------------|------------------|------------------|------------------|---|
| Priority Area: | | Institutional Transformation | | | | | | | | | | | | |
| IDP Objective: | | To ensure effective and efficient risk management within the Department | | | | | | | | | | | | |
| IDP Outcome: | | Department free of risk | | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | | |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget | |
| 1 | Implementation of Risk Plan | Availability of risk departmental management framework and policy | N/A | Availability of risk departmental management framework and policy | Availability of risk departmental management framework and policy | | | | | 0 | 0 | 0 | 0 | 0 |
| | | % compliance to risk action plan | 70% | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 | |
| | | % compliance to risk management framework and policy | 80% | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | 0 | |
| | | # of Risk Management Reports | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | |
| | | % reduction in departmental losses as a result of improved risk management | N/A | 10% | 2% | 5% | 8% | 10% | 0 | 0 | 0 | 0 | 0 | |

WATER DEVELOPMENT

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OF INFRASTRUCTURE DEVELOPMENT OUTPUT VIEW | | | | | | | | | | | | | | |
|--|-------------------|---|----------|---------------|------------------|------------------|------------------|------------------|---------------------------|------------------|------------------|------------------|------------------|---------------------|
| Priority Area: | | Access to Water | | | | | | | | | | | | |
| IDP Objective: | | To provide affordable, clean bulk and potable water according to RDP standard to 100% of the population by 2010 | | | | | | | | | | | | |
| IDP Outcome: | | | | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | | SLA Partnering Dept |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget | |
| 1 | Bulk water supply | % of targeted 30 bulk water supply and reticulation projects implemented | 38 | 100% | 5 | 10 | 40 | 45 | 149,000,000 | 10,000,000 | 20,000,000 | 60,000,000 | 69,000,000 | |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OF INFRASTRUCTURE DEVELOPMENT OUTPUT VIEW | | | | | | | | | | | | | | |
|--|--|---|----------|---------------|------------------|------------------|------------------|------------------|---------------------------|------------------|------------------|------------------|------------------|---------------------|
| Priority Area: | | Access to Water | | | | | | | | | | | | |
| IDP Objective: | | To provide affordable, clean bulk and potable water according to RDP standard to 100% of the population by 2010 | | | | | | | | | | | | |
| IDP Outcome: | | Implement 47 bulk and reticulation water supply projects | | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | | SLA Partnering Dept |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget | |
| 2 | Implementation of bulk water supply and reticulation | # of service providers appointed | 38 | 30 | 3 | 27 | 0 | 0 | | | | | | |
| | | # of projects implemented | 38 | 30 | 3 | 5 | 7 | 15 | | | | | | |
| | | % of projects completed on schedule | 31 | 30 | 0 | 5 | 10 | 15 | | | | | | |

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OF LOCAL ECONOMIC DEVELOPMENT OUTPUT VIEW

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OF LOCAL ECONOMIC DEVELOPMENT OUTPUT VIEW | | | | | | | | | | | | | | | |
|--|---|--|--------------------------------|---|-----------------------------------|---|---|--|---------------------------|------------------|------------------|------------------|------------------|----------------------|---------------------|
| Priority Area: | | Local Economic Development | | | | | | | | | | | | | |
| IDP Objective: | | To create an environment that stimulates economic growth and development in the next 5 years | | | | | | | | | | | | | |
| IDP Outcome: | | Increases efficiency and effectiveness of the municipality through research | | | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | | SLA Partnering Dept | |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget | | |
| 1 | Research on and analysis of economic data | Attainment of milestones in analysing annual economic data | Baseline information available | Attainment of milestones in analysing annual economic data (100%) | Situational analysis report (25%) | Benchmarking and economic data collection (50%) | Analysis of data collected; Draft report on annual economic data analysis (75%) | Final report on economic data approved and disseminated to stakeholders (100%) | 0 | 0 | 0 | 0 | 0 | 0 | Strategy & Planning |
| | | # of sources utilised in the compilation of economic data | New indicator | 4 | 4 | 4 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | | |
| | | # of economic data reports compiled | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | | |
| | | # of institutions/businesses supplied with economic analysis report | New indicator | 125 | | | | 125 | 0 | 0 | 0 | 0 | 0 | | |
| 2 | Monetary policy reports | # of monetary policy reports generated | New indicator | 1 | | | | 1 | 0 | 0 | 0 | 0 | 0 | Executive Management | |

| | | | | | | | | | | | | | | |
|---|---------------------|---|------|--|--|---|---|---|---|---|---|---|---|---------------------|
| 3 | Investment Tracking | Attainment of milestones in compiling an investment tracking report | None | Attainment of milestones in compiling an investment tracking report (100%) | Developing investment tracking framework (25%) | Approval of investment tracking framework; Implementing investment tracking framework (50%) | Investment tracking reports disseminated to relevant stakeholders (75%) | Evaluation of investment opportunities in the district (100%) | 0 | 0 | 0 | 0 | 0 | Strategy & Planning |
|---|---------------------|---|------|--|--|---|---|---|---|---|---|---|---|---------------------|

| Priority Area: Local Economic Development | | | | | | | | | | | | | | |
|---|------------------------|---|-------------------------------------|---|---|--|--|--|---------------------------|------------------|------------------|------------------|------------------|-----------------------|
| IDP Objective: | | | | | | | | | | | | | | |
| IDP Outcome: Review of the LED strategy | | | | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | | SLA Partnering Dept |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget | |
| 1 | Review of LED Strategy | Availability of reviewed LED reference group | Reference group established in 2008 | Reference group revitalised (100%) | Reference group revitalised (25%) | Reporting on activities of reference group (50%) | Reporting on activities of reference group (75%) | Evaluation of activities of reference group (100%) | 0 | 0 | 0 | 0 | 0 | |
| | | attaining of milestones in reviewing of LED strategy | New indicator | attaining of milestones in reviewing of LED strategy (100%) | Analysis of previous year's LED strategy implementation (10%); Researching and benchmarking on LED strategy (15%) | Draft reviewed LED Strategy (50%) | Reviewed LED Strategy approved (75%) | Reviewed LED Strategy incorporated into IDP (100%) | 0 | 0 | 0 | 0 | 0 | Strategy and Planning |
| | | Cumulative % improvement in LED interventions due to revised LED strategy | New indicator | 15% | 0% | 5% | 10% | 15% | 0 | 0 | 0 | 0 | 0 | |

| Priority Area: Local Economic Development | | | | | | | | | | | | | | |
|---|--|---|---------------|--|--|--|--|---|---------------------------|------------------|------------------|------------------|------------------|---------------------|
| IDP Objective: | | | | | | | | | | | | | | |
| IDP Outcome: Detailed land audit report | | | | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | TARGETS | | | | | BUDGET | | | | | SLA Partnering Dept |
| | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | Quarter 4 Budget | |
| 1 | Assessment of Private, state and communal land with potential for economic development | Attainment of milestones in identification of land with potential for economic development (with special reference to mining and tourism) (100%) | New indicator | Attainment of milestones in identification of land with potential for economic development (with special reference to mining and tourism) | Development of project terms of reference; Situational analysis report (25%) | Review of GIS with reference to ecological regions in the district; Soil samples analysis report (50%) | Draft report on mining and tourism potential in the district (75%) | Approved final report indicating land with potential for economic development(with special reference to mining and tourism) (100%) | 0 | 0 | 0 | 0 | 0 | Strategy & Planning |

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OF STRATEGY AND PLANNING OUTPUT VIEW

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OF STRATEGY AND PLANNING OUTPUT VIEW | | | | | | | | | | | | | | |
|---|-----------------------------------|--|--|----------|---|------------------|------------------|--|---|---------------------------|------------------|------------------|------------------|--|
| Priority Area: | | Municipal transformation and organisational development | | | | | | | | | | | | |
| IDP Objective: | | To ensure effective and efficient financial management within Strategy & Planning Department | | | | | | | | | | | | |
| IDP Outcome: | | Financially well-managed Department | | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | Ref. no. | TARGETS | | | | | BUDGET | | | | |
| | | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | |
| A1 | Departmental Financial management | # of annual departmental cash flow projection compiled | Previous Year's Departmental Annual Financial Projection | A1.1 | 1 | 1 | | | | | | | | |
| | | # of departmental variance reports compiled and submitted | 4 | A1.2 | 4 | 1 | 2 | 3 | 4 | | | | | |
| | | Cumulative% reduction in department specific overtime claims | New indicator | A1.3 | 20% | 35% | 30% | 20% | 20% | | | | | |
| | | # of departmental financial reports compiled and submitted by 10th of every new month | 12 | A1.4 | 12 | 3 | 3 | 3 | 3 | | | | | |
| | | % under/over-spend by department | N/A | A1.5 | Within 5% | Within 5% | Within 5% | Within 5% | Within 5% | 15,206,843.85 | 3,801,710 | 3,801,710 | 3,801,710 | |
| A2 | Mid year budget review | Availability of departmental mid-year budget review by Jan 2010 | Previous Year's Mid-Year Budget review | A2.1 | Availability of departmental mid-year budget | | | Availability of departmental mid-year budget | | | | | | |
| | | Availability of draft annual baseline for next financial year by March 2010 | Previous year's departmental draft annual baseline | A2.2 | Availability of draft annual baseline for next financial year by March 2010 | | | | Availability of draft annual baseline for next financial year by March 2010 | | | | | |
| A3 | Addressing Audit Queries | % attainment of a fully GRAP compliant asset Register | New indicator | A3.1 | 100% | | 70% | 90% | 100% | | | | | |
| | | Turn around time in responding to internal audit queries | Within 7 days | A3.2 | Within 7 days | Within 7 days | Within 7 days | Within 7 days | Within 7 days | | | | | |

| | | | | | | | | | | | | | |
|--|--|---|---------------|------|------|------|------|------|------|--|--|--|--|
| | | % reduction in department specific AG queries | New indicator | A3.3 | 100% | 100% | 100% | 100% | 100% | | | | |
|--|--|---|---------------|------|------|------|------|------|------|--|--|--|--|

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OF STRATEGY AND PLANNING OUTPUT VIEW

Priority Area: Institutional Transformation
IDP Objective: To ensure effective and efficient risk management within the Department
IDP Outcome: Department free of risk

| Project No. | Output/Project | KPIs | Baseline | Ref no. | TARGETS | | | | | BUDGET | | | |
|-------------|-----------------------------|--|-------------------------------------|---------|---|---|---|---|---|----------------------------|------------------|------------------|------------------|
| | | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/ Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget |
| A4 | Implementation of Risk Plan | Availability of risk departmental management framework and policy | Organisational Risk Management Plan | A4.1 | Availability of risk departmental management framework and policy | Availability of risk departmental management framework and policy | Availability of risk departmental management framework and policy | Availability of risk departmental management framework and policy | Availability of risk departmental management framework and policy | 0 | 0 | 0 | 0 |
| | | % compliance to risk action plan | 100% | A4.2 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |
| | | % compliance to risk management framework and policy | 100% | A4.3 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |
| | | # of Risk Management Reports | 4 | A4.4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 |
| | | % reduction in departmental losses as a result of improved risk management | 100% | A4.5 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OF STRATEGY AND PLANNING OUTPUT VIEW

Priority Area: Institutional Transformation
IDP Objective: To manage and guide the departmental business plan/strategic plan
IDP Outcome: Department functioning well within its business plan & strategy

| Project No. | Output/Project | KPIs | Baseline | Ref no. | TARGETS | | | | BUDGET | | | | | |
|-------------|---|--|-----------------------|---------|--|--|------------------|------------------|------------------|----------------------------|------------------|------------------|------------------|---|
| | | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/ Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget | |
| A5 | Departmental business planning and implementation | Availability of departmental SDBIP by July | Previous Year's SDBIP | A5.1 | Availability of departmental SDBIP by July | Availability of departmental SDBIP by July | | | | | 0 | 0 | 0 | 0 |
| | | # of business plan reviews | 1 | A5.2 | 2 | | 1 | | 1 | 0 | 0 | 0 | 0 | |
| | | # of Departmental Strategic Planning workshops conducted | 1 | A5.3 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | |
| | | # of SDBIP implementation reports | 4 | A5.4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | |
| A6 | Development of departmental Communication Plan | % progress in the development of departmental communication Plan | New indicator | A6.1 | 100% | 100% | | | | 0 | 0 | 0 | 0 | |
| | | % Compliance with departmental Communication Plan | New indicator | A6.2 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | |
| A7 | Development of Special Focus Plan | % progress in the development of Special Focus Plan | New indicator | A7.1 | 100% | 100% | | | | 0 | 0 | 0 | 0 | |
| | | % Compliance with Special Focus Plan | New indicator | A7.2 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 | |
| A8 | Development of IGR Plan | % progress in the development of IGR Plan | New indicator | A8.1 | 100% | 100% | | | | 0 | 0 | 0 | 0 | |

| | | | | | | | | | | | | | |
|----|---|---|---------------|------|------|------|------|------|------|---|---|---|---|
| | | % Compliance with IGR Plan | New indicator | A8.2 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |
| A9 | Development of Public Participation and Outreach Plan | % progress in the development of Public Participation and Outreach Plan | New indicator | A9.1 | 100% | 100% | | | | 0 | 0 | 0 | 0 |
| | | % Compliance with Public Participation and Outreach Plan | New indicator | A9.2 | 100% | 50% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |

| SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) DEPARTMENT OF STRATEGY AND PLANNING OUTPUT VIEW | | | | | | | | | | | | | |
|---|------------------------------------|---|--|---------|--|--|--|--|--|---------------------------|------------------|------------------|------------------|
| Priority Area: | | Institutional Transformation | | | | | | | | | | | |
| IDP Objective: | | To have Departmental progress well-communicated across the organisation | | | | | | | | | | | |
| IDP Outcome: | | Highly performing Department | | | | | | | | | | | |
| Project No. | Output/Project | KPIs | Baseline | Ref no. | TARGETS | | | | | BUDGET | | | |
| | | | | | Annual Target | Quarter 1 Target | Quarter 2 Target | Quarter 3 Target | Quarter 4 Target | Total Budget (Capex/Opex) | Quarter 1 Budget | Quarter 2 Budget | Quarter 3 Budget |
| A10 | Improving Departmental Performance | Availability of job description per employee | Availability of job description per employee | A10.1 | Availability of job description per employee | Availability of job description per employee | Availability of job description per employee | Availability of job description per employee | Availability of job description per employee | 0 | 0 | 0 | 0 |
| A11 | Drawing of Performance Plans | Availability of signed performance plans per employee | Previous year's performance plans | A11.1 | Availability of signed performance plans per employee by August 2009 | Availability of signed performance plans per employee by August 2009 | | | | 0 | 0 | 0 | 0 |
| | | % of departmental employees with agreed performance plans by end of August | 100% | A11.2 | 100% | 100% | | | | 0 | 0 | 0 | 0 |
| | | % of quarterly individual performance reviews conducted as scheduled | 100% | A11.3 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |
| A12 | Holding departmental meetings | # of departmental meetings held | 12 | A12.1 | 12 | 3 | 3 | 3 | 3 | 0 | 0 | 0 | 0 |
| | | % of departmental meetings' resolutions actually implemented for each quarter | New indicator | A12.2 | % | 60% | 60% | 60% | 60% | 0 | 0 | 0 | 0 |
| A13 | Human Capital Resourcing | % departmental posts that are filled | New indicator | A13.1 | 100% | | | | | 0 | 0 | 0 | 0 |

| | | | | | | | | | | | | | |
|-----|----------------------------|--|---------------|-------|------|------|------|------|------|---|---|---|---|
| | | % of funded positions that are filled within two months of falling vacant | 100% | A13.2 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |
| | | % achievement of departmental employment equity targets | New indicator | A13.3 | 75% | 70% | 75% | 75% | 80% | 0 | 0 | 0 | 0 |
| A11 | Innovation Management | cumulative # of critical innovations suggested for the department | New indicator | A14.1 | 20 | 5 | 10 | 15 | 20 | 0 | 0 | 0 | 0 |
| | | % of suggested innovations implemented by the department | New indicator | A14.2 | 50% | 10% | 25% | 35% | 50% | 0 | 0 | 0 | 0 |
| A12 | Council Resolutions | % implementation of Council resolutions applicable to the department | New indicator | A14.3 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |
| A13 | Conflict Resolution | % of unit managers attending disciplinary procedures training | New indicator | A13.1 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |
| | | % decrease in disciplinary cases as a result of sound conflict resolution techniques | New indicator | A13.2 | 50% | 10% | 30% | 40% | 50% | 0 | 0 | 0 | 0 |
| | | % of disciplinary/ grievance decisions implemented on time as per ruling | New indicator | A13.3 | 100% | 60% | 80% | 90% | 100% | 0 | 0 | 0 | 0 |
| A14 | Staff Supervision | # of supervision reports per unit manager | New indicator | A14.1 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 |
| | | % of unit managers identified for and offered coaching | New indicator | A14.2 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |
| A15 | Internal training programs | # of internal training programmes conducted | 4 | A15.1 | 6 | | 3 | | 3 | 0 | 0 | 0 | 0 |

| | | | | | | | | | | | | | |
|-----|--------------------------------------|---|---------------|-------|------|------|------|------|------|-------------|-------|--------|-------|
| | | % of Targeted staff who actually receive training | 50% | A15.1 | 100% | | 100% | | 100% | 0 | 0 | 0 | 0 |
| A16 | Reporting to Portfolio Committees | # of reports to portfolio committees | 12 | A16.1 | 12 | 3 | 3 | 3 | 3 | 0 | 0 | 0 | 0 |
| | | # of quarterly reports to Portfolio cluster | 4 | A16.2 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 |
| A17 | Departmental performance improvement | # of professional bodies with which CDM is registered | 0 | A17.1 | 4 | 4 | | | | R 2,712.00 | 2 712 | | |
| | | # of departmental team building sessions conducted | 1 | A17.2 | 2 | | 1 | | 1 | R 65,000 | | 32 500 | |
| | | # of periodicals purchased | 0 | A17.3 | 10 | | 5 | 5 | | R 10,850.00 | 3 500 | 3 675 | 3 675 |
| A18 | Project Management Progress Review | Proportion of planned departmental projects that are actually implemented | | A18.1 | | | | | | | | | |
| | | Attainment of specific project milestones (estimates in %) | | A18.2 | | | | | | | | | |
| A19 | SAP Integration | % of departmental staff trained on SAP implementation | New indicator | A19.1 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |
| | | % implementation of SAP | New indicator | A19.2 | 100% | 100% | 100% | 100% | 100% | 0 | 0 | 0 | 0 |

| |
|-----------------------------|
| |
| |
| |
| |
| |
| Quarter 4 Budget |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |

| |
|---|
| 0 |
| 0 |
| 0 |

| |
|-----------------------------|
| |
| |
| |
| |
| |
| Quarter 4 Budget |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |

| |
|---|
| 0 |
| 0 |

| |
|---|
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |

| |
|--------|
| 0 |
| 0 |
| 0 |
| |
| 32 500 |
| |
| |
| |
| |
| 0 |
| 0 |